



COVID-19 – HEALTH AND SAFETY POLICY

1. Purpose

The purpose of this policy is to ensure that good health and welfare protocols are adhered to in order to prevent and control the spread of COVID-19.

2. Scope

This policy applies to all employees working under a contract of employment on a substantive or fixed-term appointment, with WagnBone Adventures.

3. Policy

3.1 Health checks for existing customers and their pets.

The safety and well-being of you, your pet(s), our own pet(s), staff and family members are vitally important to us. The following are examples of how we endeavour to minimise any risks:

- Providing a clear statement of our policy, processes and criteria for accepting pets into our care, for both existing and new customers.
- We require that every customer has read this important note, acknowledges it as such and consents to help us both play our parts in adopting a safe environment for us all.

3.2 Pre-screening of pets and their households

- Is your pet showing signs (including changes in the pet's behaviour) or symptoms currently?
- Has your pet been sick or unwell within the last 48 hours?
- Are your pet's veterinary vaccinations, flea and parasite treatments up to date?
- Require every customer to be provide a Health Declaration Form prior to any pet care service.
- Are you or is anyone in your household currently sick or unwell?
- Are you self-isolating because you or a member of your household, has been diagnosed with, or is displaying symptoms of Covid 19, or, might have been exposed to someone with Covid 19?
- Are you classed as a 'vulnerable' person?
- Are you or is a member of your household classed as an 'essential' worker?

3.3 Cleaning and disinfectant

- Regular and specified cleaning of vehicles, equipment
- Choice of safe and effective detergents and disinfectants
- When dealing with soiled bedding, towels
 - Wear appropriate personal protective equipment before touching any linen
 - Never carry linen against your body.
 - Wash and disinfect linen: washing by machine with warm water (60-90°C) and laundry detergent (ideally using Defra recommended products) is recommended for cleaning and disinfection of linens.

3.4 Social distancing, hygiene & handover protocols

- Continuation of trade should comply with social distancing precautions and hand washing guidance that have been set out as part of the coronavirus guidance.' (Defra)
- We will consider each individual situation and how to safeguard the person we are assisting.
- We will avoid contact, with the occupants of the pet's home - maintaining at least 2 m distance, always.

- We will agree the pet care process in advance including the time and duration of pet care service (e.g. walk/day care).
- We will maintain our social distance while walking, keeping to quiet areas to mitigate the risk of other people or pets, coming into contact with dogs in our care.
- We will sanitise our hands before and after every collection/drop
- We will wipe your pet with a disposable pet safe wipe or clean, soapy damp cloth before the pet care service commences, before placing your pet in our transport (which will have already been cleaned and disinfected), and on completion of our service, prior to your pet's return.
- We will use a different lead (one of our own) to the owner's. We will wipe down each lead with an anti-bac wipe following each walk and wash, disinfect and dry at the end of each day.

3.5 When walking a dog from a 'vulnerable person' or shielded household

- We will avoid, any contact with the occupants of the pet's home - maintaining at least 2 m distance, always.
- We will keep the dog on a lead to avoid them, coming into contact with anyone or other pets.
- We will wipe the dog with a disposable pet-safe wipe or clean, soapy damp cloth before returning to reduce the risk of transmitting the virus to the owner.

3.6 When walking a dog from a household where people have, or are suspected of having coronavirus

- We will consider each individual situation on its merits.
- Avoid contact, with the occupants of the home - maintaining at least 2 m distance, always.
- We will not enter the home
- Wipe the dog with a disposable pet safe wipe or clean, soapy damp cloth before and after the pet care service.
- Keep the dog on a lead to avoid pets and other people touching them in case the virus is on their fur.

We will take particular care when cleaning up after dogs in this context, using a sturdy or double bagged poo bag to be safely disposed of as soon as possible.

3.7 Keeping up to date

It is important to keep up to date. We will monitor and amend these policies and procedures as required based on information provided by frequently visiting the following sites: -

- <https://www.gov.uk/coronavirus>
- https://www.hse.gov.uk/news/coronavirus.htm?utm_source=hse.gov.uk&utm_medium=refferal&utm_campaign=coronavirus&utm_term=covid-landing&utm_content=home-page-popular
- http://www.cfsg.org.uk/coronavirus/_layouts/15/start.aspx#/SiteAssets/Forms/AllItems.aspx?RootFolder=%2fcoronavirus%2fSiteAssets%2fSitePages%2fHome&FolderCTID=0x0120003A1C7D63FC84AF468ABB596BD7F2BB86
- It is especially important to protect ourselves and others.
- We will consider each individual situation on its merits.
- We will regularly review our Risk Assessment and update as required.

Disclaimer: This policy is meant to provide general guidelines and should be used as a reference and is not a legal document.