OTW-340说明书-四国语线上线下通用版

Internal Use（内部公开）

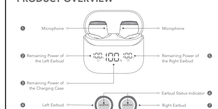
80g书纸，无膜，1C印刷，风琴折

成品尺寸：95*95mm

PACKAGE CONTENTS



PRODUCT OVERVIEW



BASIC PRODUCT SPECIFICATIONS

Earbuds	
BT Version:	5.3
BT Range:	10m
Music Playtime:	Up to 7 hours on single charge, case provides additional 31 hours.
Battery Capacity:	40mAh / Each earbud
Charging Time:	Approx.1.5 hours
Charging Case	
Battery Capacity:	500mAh
Charging Time:	Approx. 2 hours

* oraimo Lab test results

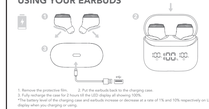
DOWNLOAD THE APP

iOS 12.0 or above

Android 6.0 or above

Download APP: Please scan the QR code or search "oraimo Sound" in APP store or Google Play

USING YOUR EARBUDS



1. Remove the protective film. 2. Put the earbuds back to the charging case.
3. Fully recharge the case for 2 hours till the LED display all showing 100%.
*The battery level of the charging case and earbuds increase or decrease at a rate of 1% and 10% respectively on LED display when you charging or using.

TURN ON & PAIRING



OPEN → PAIRING → CONNECTED

* Earbuds will turn on and enter pairing mode automatically when open the charging case for the first time use.
* The earbuds will automatically turn off after 3 minutes if no device is connected.

CONTROLS



Play/Pause: Tap one earbud twice. **Next Track**: Tap right earbud for three times. **Previous Track**: Tap left earbud for three times. **Volume Switch**: Long press the left earbud for 1 second. **Activate voice assistant**: Long press the right earbud for 1 second.



Answer/End a call: Tap twice. **Reject a call**: Long press one earbud for 1 second.
Three-way calling. When there is a new call coming during the call communication: (1) Tap one earbud twice to hold the current call and answer the new call. (2) Switch between two calls: Tap one earbud twice to switch and tap one earbud twice to end the current call. (3) Long press one earbud for 1 second to reject the coming call.

For more information, please read:

www.oraimo.com

Warranty& accessories

FAQ

Question 1	Reason	Solution
Earbuds don't power on/work	The charging case or earbuds are out of power.	Place your earbuds in the charging case with lid closed and charge the case for more than 10 minutes.
Question 2	**Reason**	**Solution**
Only one earbud powers on/can't turn on	The left and right earbud are not connected with each other.	Return the earbuds to the charging case and close the lid for 10 seconds, then take them out again.
Question 3	**Reason**	**Solution**
Earbuds can not be charged	The earbuds may be smudged and fail to make contact for charging.	Use a cleaning cloth with alcohol to remove dirt from the pogo pin of earbuds and charging case.
Question 4	**Reason**	**Solution**
Phone fails to connect to the earbuds	1. Earbuds are already connected to another device. 2. Earbuds are out of power.	1. Tap one earbud twice and hold it for 1 second till you hear "pairing" to disconnect with the previous device, or turn off the red and green alternately, you can continue to connect your phone with the earbuds again. 2. See solution to Question 1.

ATTENTION

1. Use original or certified cables
2. Do not expose to liquids
3. Do not disassemble
4. Avoid dropping
5. Avoid extreme temperatures
6. Do not use the product outdoors during a thunderstorm
7. Do not use any corrosive cleanser/oil to clean

WARRANTY CERTIFICATE

Name:	
Address:	
Tel. No.:	
Date of purchase:(dd/mm/yy)	
Store name:	
Warranty period:	

WARRANTY TERMS

1) The warranty period starts from the date of delivery of the product and is 2 years. (This period may not be less than 2 years.)
2) The warranty covers any of its parts, is covered under warranty.
3) If the product is found to be defective, the consumer may exercise one of the rights specified in Article 11 of Law No. 6502 on the Protection of Consumers, namely:
   a- Withdrawal from the contract,
   b- Price reduction in the product,
   c- Requesting free repair,
   ç- Requesting replacement with a non-defective equivalent.
4) The consumer cannot choose the right that is impossible or disproportionately obliged to repair or have the product repaired free of charge, without demanding any fee under any name such as labor cost, replaced part cost, or otherwise. The consumer may also exercise this right against the manufacturer or importer. The seller is jointly liable for the rights of the consumer arising from the warranty liable.
5) If the consumer exercises the right of free repair and:
   - The product breaks down again within the warranty period,
   - The maximum repair period is exceeded,
   - It is determined by an authorized service station, seller, manufacturer, or importer (by report) that repair is not possible,
   the consumer may request a refund, a price reduction proportional to the defect, or replacement with a non-defective equivalent, if possible. The seller may not refuse this request. If the request is not fulfilled, the seller is jointly liable with the manufacturer and importer for any ownership liability.
6) The repair period shall not exceed 20 business days.
   This period starts from the date the fault is reported to the authorized service station or seller within the warranty period, or from the date the product is delivered to the authorized service station if outside the warranty period.
   If the defect cannot be repaired within 10 business days, the manufacturer or importer must provide the consumer with a written report stating the reason for the delay and the date the repair will be completed.
   If the product breaks down within the warranty period, the time spent in repair shall be added to the warranty period.
7) Damages resulting from use contrary to the instructions in the user manual are outside the scope of the warranty.
8) In disputes arising from the exercise of warranty rights, the consumer may apply to the Consumer Arbitration Committee or the Court of Consumer Court in the place of residence or where the consumer transaction was carried out.
9) If this Warranty Certificate is not provided by the seller, the consumer may apply to the General Directorate of Consumer Protection and Market Surveillance of the Ministry of Trade.

Technical Service

Oura Servis Tuzla Şube
Adres: Aydınlı Mah. Yalçınkaya Caddesi No:137, 34959 Tuzla
Sadece kargo gönderilerimize hizmet vermektedir.
Oura Servis Genel Merkez
Adres: Atrio Plan Cd. No:20, 34750 Ataşehir/Istanbul
Sadece ön bürolar hizmet vermektedir.
Tel: 0850 532 0 532
For authorized service centers, please visit https://ouraservice.com/, as required by the distributor.

Importer Company:

Company Name: Oura Communication and Trade Inc.
Address: Küçükbakkalköy Mah., Atrio Plan Cd. No:22, 34750 Ataşehir, Istanbul
Authorized: 60740 AM 60 60 60