

SKILLS PROGRAMME

SKILLS PROGRAMME	SAQA NO	NQF
STORE PERSON		
Define the Core Concepts of the Wholesale and Retail Environment	114895	2
Complete Basic Business Calculations	117887	2
Maintain a Safe and Secure Wholesale and Retail Environment	114912	2
SHELF FILLER		
Interact with Customers	114903	2
Mark Merchandise and Maintain Displays	114906	2
Count Stock for a Stock-Take	114891	2
ORDER CLERK / OFFICER		
Take orders in a Wholesale Environment	243680	3
Address Customer Queries in a Wholesale Environment	243712	3
DISPATCH & RECEIVING CLERK (DISTRIBUTION CENTRE)		
Operate a Computer in a Wholesale / Retail Outlet	114902	2
Dispatch Stock from a Distribution Centre	117891	3
Receive Stock into a Distribution Centre	117901	3
VISUAL FMCG MERCHANDISER		
Evaluate a Visually Merchandised Display	258217	3
Explain the Role of Visual Merchandising in the Organisation	258221	3
Present a Visual Display in a Wholesale or Retail Outlet	258215	3
Explain the Factors that Impact on the Bottom Line of a W&R Unit	258155	3
DISPATCH & RECEIVING CLERK (W&R STORE)		
Receive Stock	114896	3
Dispatch Stock	114892	3
CHECKOUT OPERATOR (CASHIER)		
Interact with customers	114903	2
Process Payment at a point of sale (POS)	114894	2
Record transactions	114889	3
FORECOURT ATTENDANT (SERVICE STATION ATTENDANT)		
Receive Stock	114896	3
Dispatch Stock	114892	3
Perform vehicle maintenance functions on the forecourt	256559	2
SERVICE STATION CLEANER		
Sweep Floors	243194	1
Mop wet floors	243168	1
Clean windows	243207	1
Clean toilets and bathrooms	243206	1

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VALET SERVICER		
Record transactions	114889	3
Wash the exterior of the vehicle manually,	116378	1
Wash the exterior of a vehicle using automated vehicle washing equipment	116386	1
Clean the inside of a vehicle	116376	1