

**Ticketmaster GmbH  
Niederlassung Wien  
Alser Straße 21/Top 9  
AT – 1080 Wien**

## Ticket return form – cancelled and postponed events

Please fill out the form, enclose the original tickets (**not necessary if you purchased e-tickets**) and send them back to the above address. \*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

ZIP, City: \_\_\_\_\_

Phone: \_\_\_\_\_

### Order was paid by:

- |  |  |
|--|--|
| <input type="checkbox"/> Bank transfer   | (please provide bank details)  |
| <input type="checkbox"/> e-payment   | (refund to the account used to make the original payment)  |
| <input type="checkbox"/> Klarna  | (refund via Klarna)  |
| <input type="checkbox"/> Credit card   | (refund to the credit card <b>used to make the original payment</b> , alternatively please provide bank details) |
| <input type="checkbox"/> Paypal  | (refund via Paypal)  |
| <input type="checkbox"/> Apple Pay   | (refund via Apple Pay)   |
| <input type="checkbox"/> I am not the person who originally ordered the tickets via Ticketmaster | (please provide bank details)  |

### Bank details:

Account holder: \_\_\_\_\_

IBAN: \_\_\_\_\_

SWIFT-BIC: \_\_\_\_\_

Bank: \_\_\_\_\_

### Event:

Event / City: \_\_\_\_\_

Date: \_\_\_\_\_

Number of Tickets: \_\_\_\_\_

Order Number: \_\_\_\_\_

\_\_\_\_\_  
City, date

\_\_\_\_\_  
Signature

\*Ticket returns are subject to the general terms and conditions of Ticketmaster GmbH, specifically Article 2, 7 and 8.