

Preliminary Cluster Performance Monitoring Report (National)



Yemen -July 2017

Level: National

Survey open from: 21June - 24July 2017

Partner type	Number of partners responding	Total number of partners	Response rate (%)
International NGOs	6	7	86%
National NGOs	17	35	49%
UN organizations or Int. Org.	0	1	0%
IFRC/ICRC/MSF	2	2	100%
National authority	0	1	0%
Donors	0	1	0%
Other	0	1	0%
Total	25	48	52%

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CPMT report - Core function results

CPMT report - Core function results	COORDINATORS (NAT.)		PARTNERS (NAT.)	
	Score	Performance status	Score	Performance status
1. Supporting service delivery				
1.1 Providing a platform that ensures services delivery is driven by the Humanitarian Response Plan and strategic priorities	79%	Good	81%	Good
1.2 Developing mechanisms that eliminate duplication of service delivery	56%	Satisfactory, needs minor improvement	66%	Satisfactory, needs minor improvement
2. Informing strategic decisions of the Humanitarian Coordinator (HC) and Humanitarian Country Team (HCT)				
2.1 Preparing needs assessments and analysis of goals (across and within clusters, using information management tools as needed) to inform the setting of priorities	45%	Unsatisfactory, needs major improvement	50%	Unsatisfactory, needs major improvement
2.2 Identifying and finding solutions for (emerging) gaps, obstacles, duplication and cross-cutting issues	15%	Weak	72%	Satisfactory, needs minor improvement
2.3 Formulation of priorities on the basis of analysis	100%	Good	50%	Unsatisfactory, needs major improvement
3. Planning and strategy development				
3.1 Developing sectoral plans objectives and indicators that directly support realization of the overall response's strategic objectives	49%	Unsatisfactory, needs major improvement	56%	Satisfactory, needs minor improvement
3.2 Applying and adhering to common standards and guidelines	45%	Unsatisfactory, needs major improvement	92%	Good
3.3 Clarifying funding requirements, helping to set priorities, and agreeing cluster contributions to the HC's overall humanitarian funding proposals	63%	Satisfactory, needs minor improvement	46%	Unsatisfactory, needs major improvement
4. Monitoring and evaluating performance				
4.1 Monitoring and reporting on activities and needs: measuring progress against the cluster strategy and agreed results; recommending corrective action where necessary	88%	Good	35%	Unsatisfactory, needs major improvement
5. Building national capacity in preparedness and contingency planning				
5.1-3 National contingency plans identified and shared with partners; role of the cluster and partners are clearly defined and understood in the contingency plan; cluster has discussed how to strengthen response capacity in country	32%	Unsatisfactory, needs major improvement	25%	Weak
6. Supporting robust advocacy				
6.1 Identifying concerns and contributing key information and messages to HC/HCT messaging and action	38%	Unsatisfactory, needs major improvement	58%	Satisfactory, needs minor improvement
7. Accountability to affected populations				
7.1-3 Mechanisms to consult and involve affected people in decision making; agreed mechanisms to receive, investigate and act upon complaints; key issues relating to protection from sexual violence and abuse raised and discussed	75%	Satisfactory, needs minor improvement	53%	Satisfactory, needs minor improvement

Responses to open ended questions (Partners)

Write here any comments or information you wish to add on how the Cluster supports service delivery.

- There are great efforts by the National Cluster to provide humanitarian services to the affected populations from the disasters and events in Yemen. we hope to make more efforts and find durable solutions for the IDPs as a result of the armed conflicts. the UN agencies should pursuit to end the war and economic siege and open the land, sea and air ports (return life to normal).

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- we'd like to learn how to receive funds from the Cluster or even the announcement of funds opportunities of the Clusters.
- It would be more valued that the cluster (along with INGOs) has a mechanism that gives local NGOs more opportunity for partnership in implementation, to rise their capacity and for wider participation in development and humanitarian response.
- the database and the strategy assist only the organizations receiving international support by the Cluster and OCHA and large Internationally supported organizations, but not the small local organizations and actors in the field.
- the organizations should have agreement for better organized coordination in the different governorates of Yemen.
- There seems to have been a shift in strategy with the change in Cluster Coordinators. This affects programming that has been planned closely with the Shelter Cluster since 2016.
- The Cluster needs more coordination efforts.
- The Cluster is very supportive with Partners
- Thanks for all the efforts.
- attending meetings from remote areas, and the lack of travel allowance discourage many members from attending.
for more than one meeting, the travel dates are set and we travel to Hodeida from Hajjah and surprisingly we find the meeting was delayed.
we wish for capacity building courses on English Language and reporting.
we applied more than once for partnerships on the humanitarian projects but with no avail.
most of the projects are implemented by individual associations and organizations.
disengaging the CSOs located in the governorate in the implementation of the projects and relying on CSOs and NGOs from other governorates to implement.
we found out that the implementation of activities and projects and administrative courses are as per the reputable individuals and the absence of absolute transparency
although there is a database (who does what, where, when and to whom) we still suffer of greatly poor coordination

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Please write here any comments or information you wish to add on how the Cluster informs decisions of the HC/HCT.

- The cluster should have its own effective tools and surveys to identify the gaps, needs and priorities. What we can understand is that, so far, the cluster is getting the information from other agencies. Consequently, gaps always arise, as much of the accuracy of the data relies on the collection run by those agencies.
- First, many thanks to the Cluster Coordinator and all members and partners.
- Second: I suggest to upload the assessment tools and decisions and selected means by the Cluster Head and Coordinator, especially the ones specific to the field work, to Google and make it available for discussion and modification by the Cluster partners in Yemen.
- as indicated previously, the decisions don't apply on the INGOs and large Organizations with huge funds. the Country Team attempt to coordinate between the Organizations but the coordination between the Organizations funded by OCHA or the Organizations funded by the local community, such as Merchants, Charity People. there is still a gap.
- Kindly approve the Arabic version of any information and send it to the Cluster members prior to the English version or even together because any delay in sending the Arabic version hampers the efforts to adopted due to poor English level of proficiency for the local NGOs members.
- a regular sharing of announcements and updates.
- there is an absolute absence in the implementation of any activity or decision as it surprises us to find projects in the area that are implemented by CSOs from outside the governorate and we don't know the selection criteria of the Clusters.

Write here any comments or information you wish to add about planning and strategy development.

- Planning designs is done by the organization that gives the fund, where I think clusters through members should have this role. Development and humanitarian needs should come from roots up to donors, not the opposite.
- re the surveys, there are different entities who conducted Need Assessments but considered insufficient or because it is old or comprehensive. poor funding in conducting comprehensive surveys?
- when neglecting and not considering the Early recovery, esp. Livelihood. the humanitarian assistance is incomplete and don't meet the needs at the same time. Therefore, there must be a comprehensive intervention.
- prepare training courses to explain how to implement for the staff of the local foundations.
- I was late for participating in the Cluster during the planning and am still new, I read the Humanitarian Response Plan, Shelter section and it was

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- good.
- we implemented self-financed humanitarian projects.
Shelter materials were distributed in Abs without expenses. the materials were given by the IOM and self-funding.

Write here any comments or information you wish to add on how the Cluster has monitored and reported its strategy and results.

Please write here any other comments or information you wish to add on preparedness and contingency planning.

- reinforce capacity building is important.
- in case of emergencies, there must be adequate warehouses specific for emergencies.

Write here any other comments and information you wish to add on the Cluster's role in advocacy activities.

- promote advocacy.
- not yet digested.

Write here any comments or information you wish to add on Cluster accountability to affected women, girls, men and boys, and how feedback systems are performing.

- The Cluster always hears from the organizations and is not held accountable for the views of the beneficiaries.
- The complains mechanism and its demonstration needs promotion.
- I don't know what you mean by accountability.

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Responses to open ended questions (Coordinators)

Please write here any comments or information you wish to add on how the Cluster informs decisions of the HC/HCT.

- While the Shelter Strategy has been defined until end of 2018 and will be reviewed and updated next year the Cluster priorities will shift a bit to focus on specific issues identified by the new Cluster coordinator who assumed responsibilities in May 2017. These priorities will be articulated in due course.

Write here any comments or information you wish to add on how the Cluster has monitored and reported its strategy and results.

- More work needs to be done on tracking and reporting on the strategy especially the soft activities like complaints mechanisms, gender and protection integration, and the quality of the response and not only the quantity.

Please write here any other comments or information you wish to add on preparedness and contingency planning.

- A specific contingency plan for one situation exists (hodaydah) but not for the country as far as I am aware.

Write here any other comments and information you wish to add on the Cluster's role in advocacy activities.

- This role needs to be further strengthened with more and closer engagement with Partners.

Write here any comments or information you wish to add on Cluster accountability to affected women, girls, men and boys, and how feedback systems are performing.

- Guidance on defining a complaints mechanism for Partners will be discussed at the next meeting.

Write here any comments or information that you wish to add on Clusters and the work they do.

- I assumed office in May this year and am still understanding some of the gaps and challenges raised above. However a work plan is being developed to address the issues that have been identified so far. The work plan will be updated as required to ensure it is addressing the issues of concern raised by Partners.