



Shelter Cluster Vanuatu
ShelterCluster.org
Coordinating Humanitarian Shelter



International Federation
of Red Cross and Red Crescent Societies

Shelter Cluster Vanuatu

Public Works Department

Shelter Cluster Meeting
Ambae Volcano Response
9 November 2018, Port Vila

[Shelter Cluster Website](#)

Agenda

- 1. Action Items** from previous meeting
- 2. General updates** – Intercluster meeting – Shelter Cluster TORs
- 3. Ambae evacuees response**– Current Situation/partners updates
- 4. Preparedness** – Shelter/NFI stocks update
- 5. Safe Shelter Awareness** – Finalization of IEC material and dissemination
- 6. AOB**

1. Action Items from previous meeting

Action	Owner	Comments
1. Partners to update their shelter/NFIs stocks through the PALM website in view of the incoming cyclone season.	All partners	Results during this meeting
2. G & P cluster priority support requested in Santo for 7 HH (26 people) in Solewe, as they are in dire situation.	All partners	No feedbacks on actions taken.
3. OXFAM is looking for partners in Maewo for assessment and implementation of cash based interventions,	All partners	Update during the meeting
4. NDMO to clarify terminology around evacuation centres to be used by partners in English and Bislama.	NDMO	Response from NDMO during this meeting
5. Request to PWD to look at G&P issues highlighted on assessment conducted in Santo.	G & P cluster	Ongoing
6. PWD and G&P cluster to look on finding housing solutions for evacuees displaced on Santo terminal	G & P and Shelter Cluster Leads	Pending – no update
7. Request to NDMO to organise relevant intercluster meeting to address these preparedness and second home program	NDMO	NDMO organised intercluster meeting
8. Safe Shelter Awareness to be finalized and endorsed by Shelter Cluster	Shelter Cluster Lead / CARE	During this meeting
9. Partners to send comments on the Vanuatu Shelter Cluster input to inform shelter cluster page on NDMO and VSC website	All partners	Update during the meeting

2. General Update

- **Shelter Cluster input to NDMO website finalized.** Will be sent to NDMO next week. Base for PWD and IFRC to develop complete TOR.
- **www.facebook.com/vanuatusheltercluster** to reach public and communities, mainstreaming partners activities and VSC outputs.
- **Operational guidance on reuse, recycling and disposal of plastic sheeting in Bislama**
- Input sent to NDMO to **update Cyclone response plan for 2018/2019.** Response plan due to due 21 November.

2. General Update

- Intercluster on 31/10/2018 (From NDMO):

- While the State of Emergency is in force, there will be no assessment mission to Ambae (at either central government or cluster level)
- We have not been advised of the situation post-SoE in terms of what government services will be provided on Ambae should people choose to return to their homes

Only VMGD team allowed to go on assessment. It was done this week in Ambae. No report yet

2. Clarification of terminology around evacuation centres

- From NDMO:
- Please refer to the Republic of Vanuatu National Guidelines for the Selection and Assessment of Evacuation Centres document (on the NDMO website at Resources / Disaster Risk Management / Evacuation Centre Guidelines) for the current existing definitions and terminology - "**Evacuation Centre**" and "**Sef haos**".
- After this response the team can review terminology if necessary, but until then we will continue to use the existing definitions.

3. Ambae evacuees response– Shelter Cluster update

- National Shelter Cluster team / PWD try to go to Maewo during the last 2 weeks, but it has not been possible, due to lack of commercial flight. Try to look at charter options.
- Shelter Cluster hub in Maewo active with regular coordination PWD/CARE/VRCS/ NDMO and Chiefs representatives.
- NDMO disseminate new key messages to communities in Maewo, with Shelter Cluster input

3. Ambae evacuees response– registration update

- Preliminary data from NDMO & IOM, through Displacement tracking matrix (DTM) key informants.

Island	Households	Individuals	Percent
Pentecost	11	41	0.4%
Efate	264	1 017	9.1%
Espiritu Santo	1 725	7 499	66.9%
Maewo	779	2 654	23.7%
Total:	2 779	11 211	

- For Santo and Maewo, registration lists are being verified and NDMO will be able to provide the most up-to-date figures soon

3. Ambae evacuees response— registration update in Efate

- ✓ Registration happening at Sarabule church in Port Vila. Information on registration is passed mainly by word of mouth between community members. **1017 people have been register, but new families are still coming to register**
- ✓ **Families are scattered around greater Port Vila**, primarily in Erakor, Mele, Pango, Freshwater, Beverly Hills. **Vast majority are staying with relatives**, but some still living in evacuation center (80 people living in church near erakor bridge), small amount are buying land and building near Mele, small amount paying rent.

3. Ambae evacuees response— registration update Efate

- ✓ **Over-crowdedness and privacy in shared host family accommodation** is a concern, one family hosting 34 individuals, average hosting 10-15 in a house.
- ✓ Proportionately **large number of elderly people**, some without access to assistance or necessary medications.
- ✓ Many **host families have exhausted their capacity to support** and displaced families struggle to find work, meet high cost of living
- ✓ **Food assistance is the primary need** - limited assistance being provided by Ambae community through churches, but they have only a very small stock left
- ✓ **Family separation between Maewo, Santo and Vila** is an issue
- ✓ Families have received **little information on their options for return, integration etc.**, except what is available in the media. Significant portion (not quantified) intending to stay in Port Vila.

3. Ambae evacuees response— registration update Maewo and Santo

- NDMO have recently completed verification of the household-level registration on **Maewo** - we have recorded **797 households**, encompassing **2714 individuals**
- **Santo** registration is being cleansed today and will be **in the next sitrep**

Maewo Shelter Response (CARE)

Context of Maewo Shelter response

- Strategy based on CARE Shelter TA assessment visit on Maewo (26/08 > 04/09)
 - Need to be updated according to evolution of the context
 - Following NDMO for Resettlement operations on Maewo
 - Waiting for end of SoE to monitor number of beneficiaries
 - Preparation works on-going (Com.mob., recruitment, procurement, logistic set up)
- Budget approx. 300,000NZD (21 million VUV) > approved, contract signed Thu. 01/11
- Target schedule for implementation 3 months :
 - Preparation until team fully operational : November
 - Activities implementation : December > Mid March

Maewo Shelter Response (CARE)

Outcome 1 – Temporary family shelters improvements

- Approx. 500 HH are living in temporary shelters (60-65% of the 800 HH)
- Temporary shelters need to be reinforced for the Cyclone season
- Self recovery approach (with technical support) is appropriate

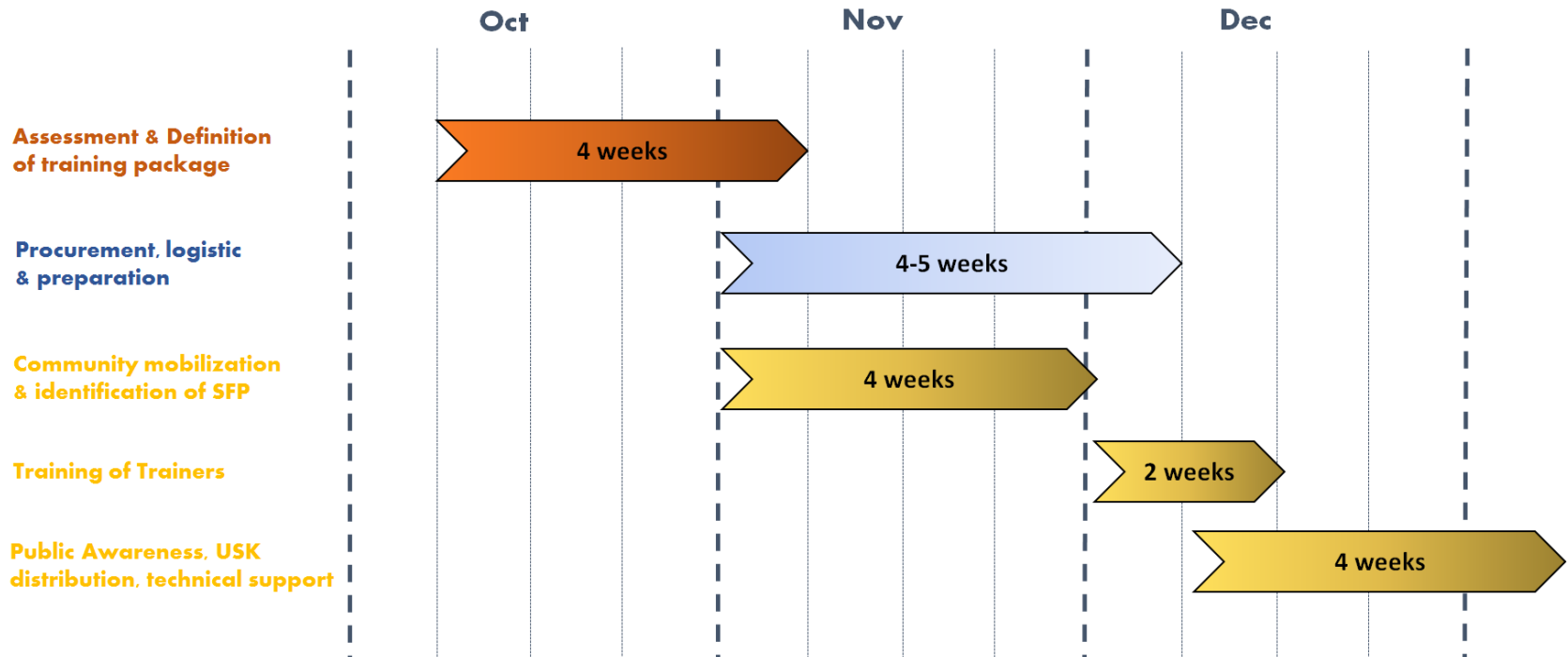
- Proposition of action:
 - Distribution of Upgrade Shelter Kits (500HH) + Community Tools kits (1 for 20HH)
 - Technical support (Community Shelter Focal Point to be identified and trained)

- Update from last SCV meeting:
 - Different types of Shelter kits will be proposed according to the situation
 - Resettlement shelter kit for HH starting construction of Individual Second Home (ISH)
 - Upgrade Shelter kits for HH willing to improve/reinforce Emergency shelters (Tarpaulin)
 - CARE Resilience team started identification of Shelter Focal with CDCCC
 - IEC material finalized (by Shelter Cluster)
 - Shelter kits > procurement process on going

Maewo Shelter Response (CARE)

Planning for activity 1 - Temporary family shelters improvements

Delay + 3 weeks



Maewo Shelter Response (CARE)

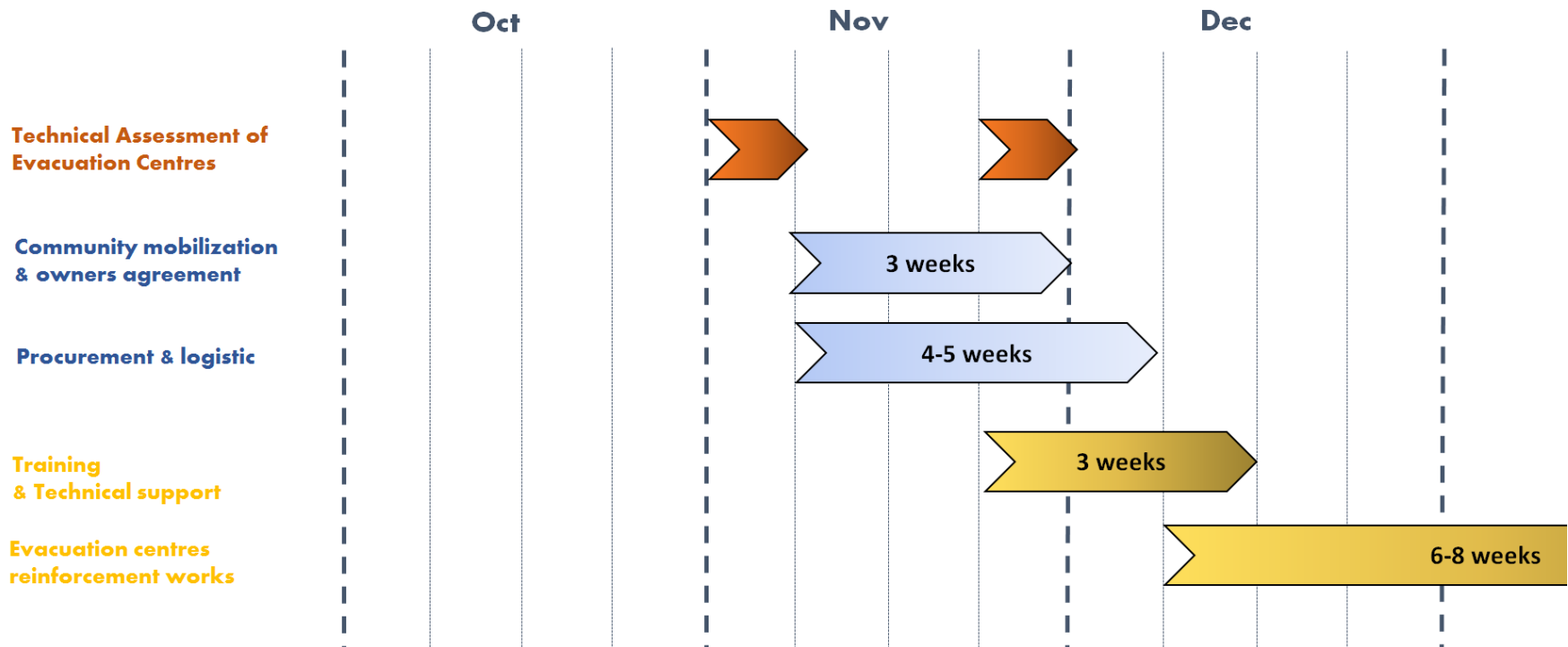
Outcome 2 – Access to safe cyclone shelters

- A rapid assessment on evacuation centres capacity shows a lack of 1,700 places
 - Detailed mapping is needed (with potential blocks to access to be checked).
 - Relocation and/or construction of additional cyclone shelters could be considered
- Proposition of action :
- See Action Plan EOC Focus Group on Evacuation Centres
 - Baseline survey > Technical assessment > Reinforcement works
 - CARE to request support from VRCS to follow up with building owners
- Update from last SCV meeting:
- NDMO Baseline survey complete (Data transferred to NDMO)
 - Technical assessment on going with support of VRCS (done 9 of the 30 EVC)
 - Community mobilization on going to start reinforcement works around 10-dec.

Maewo Shelter Response (CARE)

Planning for activity 2 – Reinforcement of Evacuation Centres

Delay + 3 weeks



Maewo Shelter Response (CARE)

CARE Shelter team technical support

- Technical support to EOC Maewo (NDMO and Provincial authorities) for recovery & long terms solutions (construction of traditional safe house on resettlement sites)
- Support PWD & VRCS to set up Maewo Sub Shelter Cluster

Cash Based Intervention (OXFAM)

- **Maewo Emergency Market Mapping Analysis (EMMA) to be conducted** to assess the market situation, available supplies and constraints in order to inform the design of an appropriate CTP programme (cash OR voucher), data collection tools are being finalised and team will conduct data collection starting Nov 19th. **Oxfam is partnering with Development Services/VMER to conduct the assessment.**
- Oxfam is moving as quickly as possible to design and implement CTP for Maewo, however **this must be based on the results of the assessment as some risks have been identified on Maewo** related to financial service capacities, increasing prices, and limited market supply/restocking and local production. **This is a strong indication that the CTP programme will need to be specially adapted to Maewo to ensure it has a positive impact.**

Cash Based Intervention (OXFAM)

- **Santo baseline has been completed and data is being analysed.**
 - ✓ Total surveys completed = 767 (this is not a final number as surveys from yesterday are still being uploaded)
 - ✓ Total sites visited = 109 (additional sites beyond what is in NDMO and Province lists were identified)
- **Santo registration training/workshop will kick off on Monday 12th November** with all stakeholders, registration exercise will start at the Terminal on Tuesday, followed by a re-cap/process finalisation on Wednesday and will scale up end of next week to subsequent locations.

Second Home in Maewo (NDMO)

From presentation at inter cluster

- There is no change to report from last update provided
- still working to secure funding for immediate needs
- CoM yet to approve Response and Recovery Plan

PROPOSED SITES ON MAEWO



Legend

- † Ports
- ▲ Hydro Power
- ▲ Schools
- ◆ Health Facilities
- Rural Training Centres
- Village
- Proposed Sites
- Road
- ✈ Airfield
- Lakes
- Reef
- Sea Background
- Islands
- Rivers

Notes:
 Largest village in Maevo is Nasawa with 500 people
 Other potential sites under discussion.
 Proposed capacity of areas:

Location	Population	Households
NARURU	544	173
LOLURUKU 2	340	110
SANASOM	1342	382
TANROGO	324	99

4. Preparedness – stock update 8th November 2018

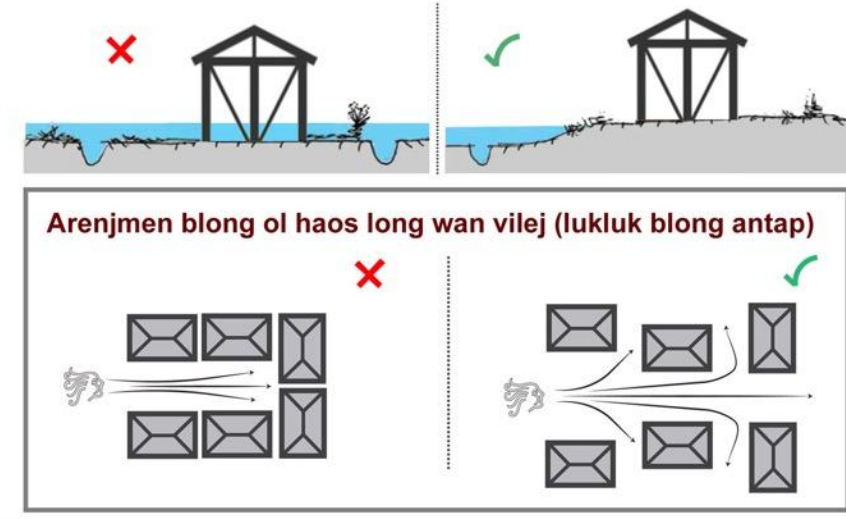
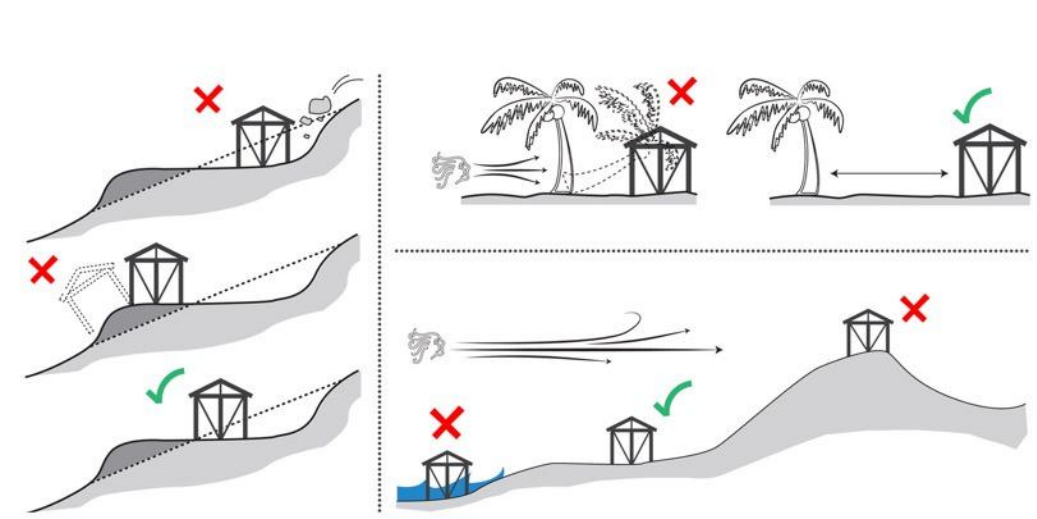
	Tarpaulins	Shelter Toolkits	Tents	Other tools and hardware	Blankets	Sleeping Mats	Kitchen sets
Vanuatu Red Cross <i>Stock update</i>	2 212	892			3 460	1 166	1 639
Oxfam PALM				2	6		
World Vision PALM				150			91
Unicef PALM		100	26				
ADRA PALM							
TOTAL	2 212	992	26	152	3 466	1 166	1 730

5. Safe Shelter awareness

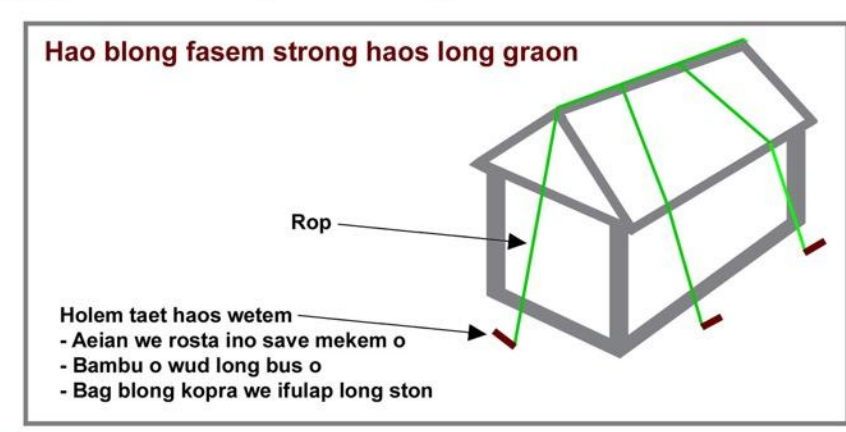
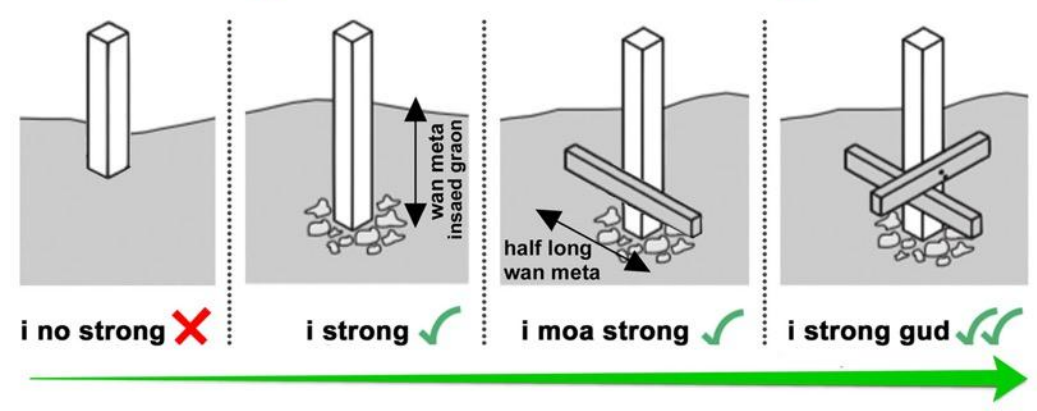
- IEC material for the 4 key messages on safe shelter awareness finalized in Bislama. To be disseminated with distribution of material, training and other activities
- Safe Shelter Awareness support:
 - ✓ A4 colors double sided and laminated for HH
 - ✓ A2 poster color on tarpaulin support for communities and public space
 - ✓ 5 posts on social media (Key messages in 3 languages, IEC in Bislama)
 - ✓ T Shirt for CDCCC Shelter Fokal Poen (14/11 for first samples)
 - ✓ Polo for Partners (14/11 for first samples)
 - ✓ Polo for Shelter Cluster coordination staff PWD and IFRC (14/11 for first samples)

Blong mekem haos blong yu i save stanap akensem eni najural disasta, emi impoten blong

1. Bildim haos blong yu long wan sef ples blong save kipim yu aot long denja

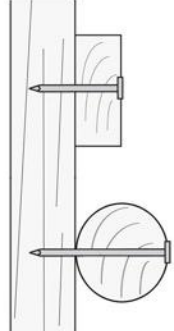


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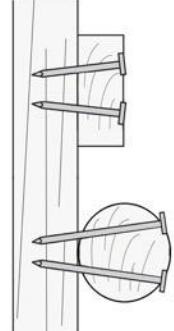


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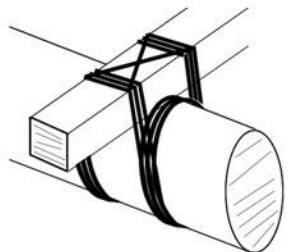


i no strong ❌



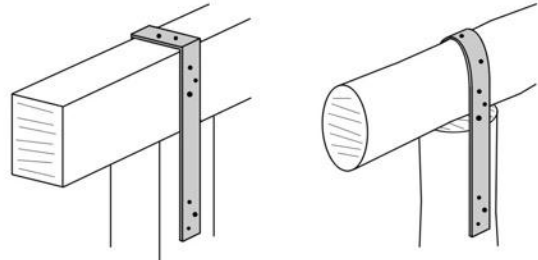
i strong ✓

Koneksen blo Wud long bus o Timba o Bambu, wetem Rop +, o Waia blong fasem ++, o Wael rop +++




i moa strong ✓


Koneksen blo Wud long bus o Timba, wetem nel wetem aeian rop blong saeklon we rosta ino save mekem ++++




i strong gud ✓✓




4. Blong bresem gud evri ruf mo wol blong haos blong yu




i no strong ❌



i strong ✓

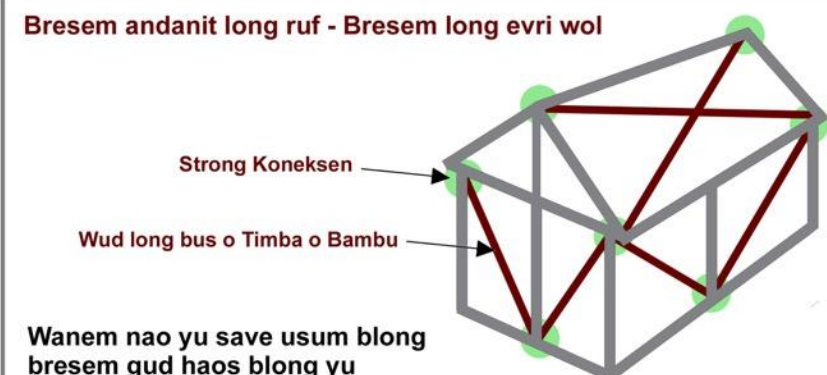


i moa strong ✓



i strong gud ✓✓


Bresem andanit long ruf - Bresem long evri wol



Strong Koneksen

Wud long bus o Timba o Bambu

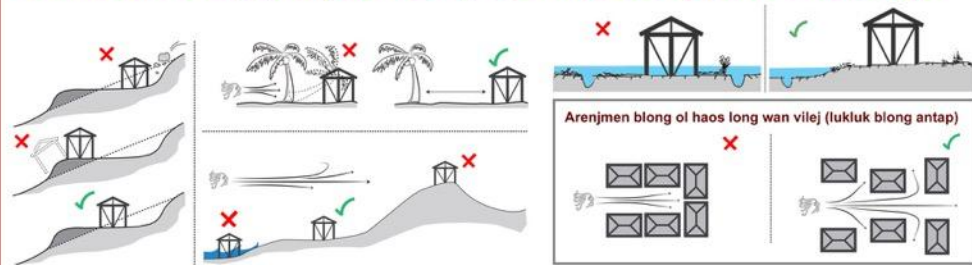
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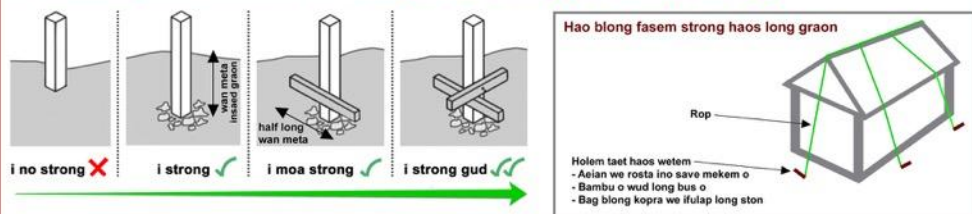
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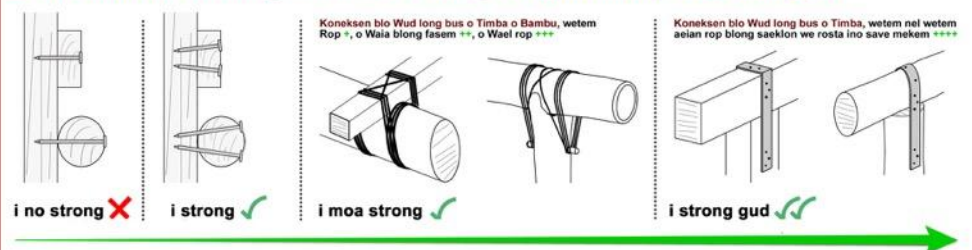
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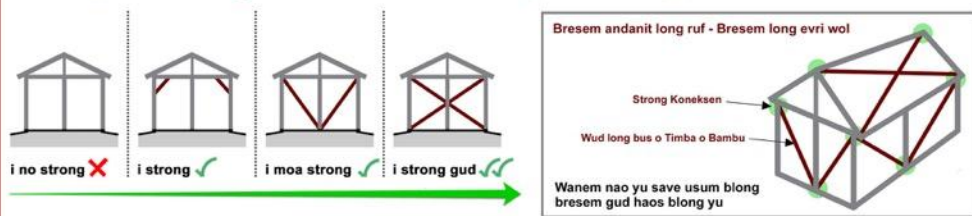
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3. Mekem wan strong koneksen long evri join blong haos blong yu



4. Blong bresem gud evri ruf mo wol blong haos blong yu





**Blong mekem haos blong yu
i save stanap akensem eni disasta
emi important blong**

- 1 Jusum wan sef ples**
- 2 Mekem gud faondesen**
- 3 Mekem strong koneksen**
- 4 Bresem gud ruf mo wol**



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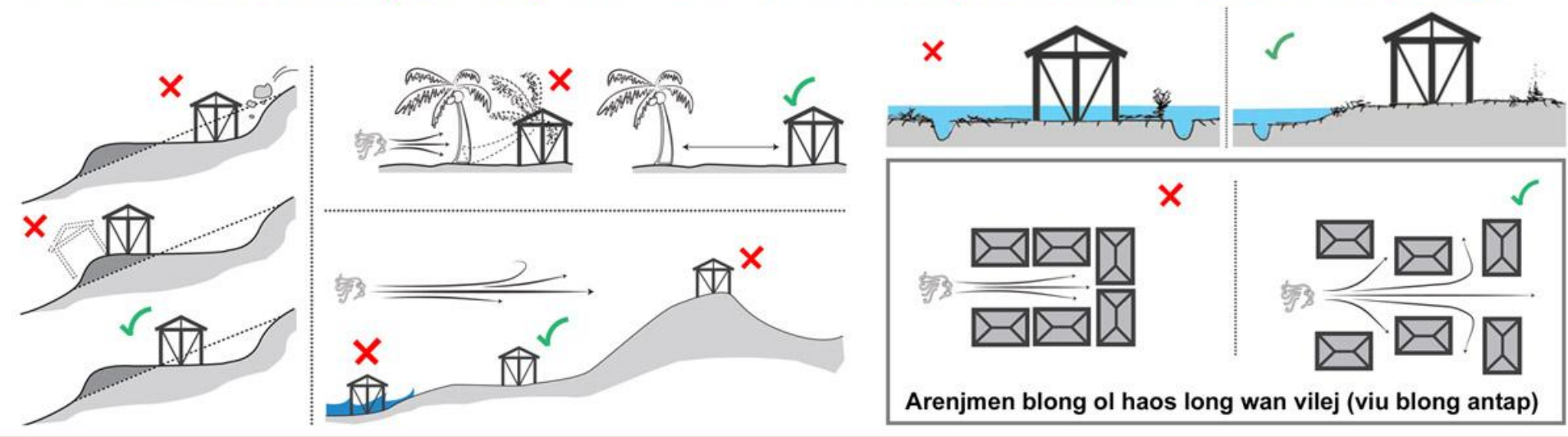


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1. Bildim haos blong yu long wan sef ples blong save kipim yu aot long denja



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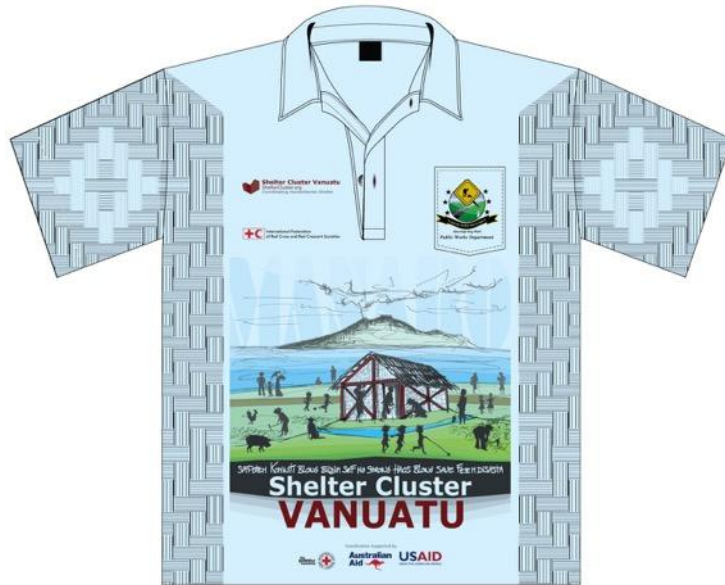
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6. Any other business

Protection considerations in Shelter

Humanitarian protection is about improving safety, well-being and dignity for crisis-affected populations. Protection refers not only to what we do, but also the way we do it. These principles include:

Do not cause further harm or create new risk of harm



Non-discriminatory access to assistance and services



Identify the most vulnerable and their specific needs



Safe and dignified access to basic services



Community participation and empowerment



Strengthen positive community protection capacities

- [Protection Library](#) on the Shelter Cluster Website.
- NGO staff should have training on ‘Protection from Sexual Exploitation and Abuse (PSEA)’.
 - “Seksual kondak_ bislama” PSEA Guidance in Bislama.
- Shelter focal point for Gender & Protection Cluster

Sharon Alder

CARE International

sharon.alder@careint.org

710-2623

Key Contacts: Shelter Cluster

National

Harold ALLANSON, National Shelter Cluster Coordinator (Port Vila)

730-5797; 530-3954

hallanson@vanuatu.gov.vu

Penama Province

Morgan NGWANGO, Hub Shelter Cluster Coordinator (Maewo - Kerembei)

565-9985

mngwango@vanuatu.gov.vu

Sanma Province

Alick Loas, Hub Shelter Cluster Coordinator (Luganville)

599-5986

aloas@vanuatu.gov.vu

Key Contacts: Maewo

Provincial Government

Mr. Kelly TABI, Officer in Charge

Phone:

Email: ktabi@vanuatu.gov.vu

NDMO

Alice IAREM

Phone: 777-4307; 569-7131

Email: asanga@vanuatu.gov.vu

Steven Leo	Health	Nurse	7192019
Roger tari	Education	D/P	7115451
John clayton	JIF	JIF REP	-
Rojenas Lolo	Parang Counselling center	Project	7313952
Lelas obed	VFHA	Nurse	7799200
Elie sangul	Save The Children	Recovery Project	7785934
Richard	VFHA	Officer	-
GREGORY T	JIF	Data officer	5720311
Oscar Joseph	VFHA	Chimber Area coord	7882614
Jerol Mans	VFHA	SPRHE coordinator	7733093
Ezeriel Baslum	ELDER	Officer	7105618/
Rasauve	JIF	Village worker	5919347
Alice Iarem	NDMO	Chairman	5404977
Nanu Boni	Area admini strator	Officer	7774307
AMOS tala	SCA	FM	7766225
Morgan Ngwanga	PWD (Shelter)	Enginer	7113985
Jacky A	PPG	Counselor	7376413
Daniel B	CARE	Admni Managa	7360743
Wale roto	CARE	REhabilid officer	7109879
Sam Fender	CARE		7738779

NDMO SUPPORT STAFF

Director Abraham Nasak -
7738201

- Alice Iarem - 7774307
- Zoe T Ayong - 7754458
- Philip Meto - 7792294
- Manson Tari - 7376099/5366614
- Brenda W - 7716646
- Jeff B - 7364952

Key Contacts: Santo

Provincial Government - SANMA

Prosper BULETARE
Acting Secretary General
OFFICE OF THE SECRETARY GENERAL
Sanma Provincial Government Council
VOIP 6710
Office Phone: (+678) 7346071/7754532
Email: pbuletare@vanuatu.gov.vu

Provincial Government - PENAMA

Georgina FAERUA, Acting Secretary General
PENAMA Provincial Government Council (located in Santo)
Phone: 561-7018
Email gfaerua@vanuatu.gov.vu

NDMO - SANMA

Kensley Micah
Sanma Provincial Disaster and
Climate Change Officer
Sanma Province
Mobile: 7771307
VOIP: 6703
Office Phone: 36712
Email: kmicah@vanuatu.gov.vu

Useful Links

Shelter Cluster Vanuatu – Ambae Volcano Response website

<https://www.sheltercluster.org/response/vanuatu-ambae-volcano-2018>

Shelter Cluster Vanuatu – Public Folder (Dropbox)

<https://www.dropbox.com/sh/xspva03cawchkk7/AAAPGheOeJfwCCNKzbbXbJJ8a?dl=0>

NDMO – Ambae Volcano Activity 2018

<https://ndmo.gov.vu/ambae-volcano-activity>

VMGD – VMGD Manaro Voui (Ambae Volcano)

www.vmgd.gov.vu/vmgd/index.php/geohazards/volcano/our-active-volcanos/ambae/manaro-voui