

Humanitarian Response Plan 2021

SHELTER CLUSTER Humanitarian Response Plan (total word limit 2,000)

PEOPLE IN NEED	People Targeted	Financial Requirements	Partners	Projects
761 k	564 k	\$ 28 M	12	8

Cluster Key Figures

Overall PiN	Non-IDPs	IDPs	Refugees & Asylum Seekers	Returnees (e.g. migrants, refugees)
761,246	29 %	71 %	N/A	N/A

**These figures should be taken from your HNO contributions. You will also need to provide sex and age disaggregation, per the PIN calculations.*

Overall People Targeted	Non-IDPs	IDPs	Refugees & Asylum Seekers	Returnees (e.g. migrants, refugees)
564,000	30 %	70 %	N/A	N/A

**These figures will be calculated based on your project portfolio (OCHA will provide support & guidance). You will also need to provide sex and age disaggregation.*

Cluster Key Vulnerable Groups - Targeted *(You can identify other vulnerable groups. The below are just examples)*

Children<5	School Age	Elderly	People with Disabilities	Women headed households	Children headed households
23 %	36 %	5 %	14 %	7 %	1 %

Response Strategy (300 words maximum)

Displaced populations and their host communities are in urgent need of emergency shelter support, including essential household items to secure safe, dignified, and healthy living conditions that provide at least basic protection from further adversities. The Shelter Cluster will respond to the immediate live-saving Shelter/NFI needs of crisis affected populations through a strategy that is conducive to early recovery and resilience to future shocks in Cabo Delgado, Nampula and Niassa provinces, using a preemptive and responsive approach to tailor the response to beneficiary needs, including the most vulnerable.

To ensure the maximum coverage, the Shelter Cluster will coordinate and build the capacities of all partners and local authorities to expand as much as possible the permanent geographical coverage of operations. Due to the dynamic context of operations, the Shelter Cluster will combine mobile and static teams to promote flexibility to respond immediately to rising needs and reach hard-to-reach areas. This strategy will promote the optimization of assessments, the use of resources, and tailoring of the responses through coordinated and evidence-based decision making.

From initial assistance, the Shelter Cluster will assume the principle of the progressive achievement to the right to dignified and adequate shelter, balancing the coverage and quality of the response. This is in line with the Build Back Safer (BBS) approach which will ensure the Shelter/NFI response is conducive to early recovery and resilience.

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Gender-sensitivity will be guaranteed by addressing the specific needs of the most vulnerable, including women, boys, and girls. Placing Accountability to the Affected Populations (AAP) as a core principle of the responses will ensure the participation of all groups during decision-making processes, implementation, and feedback mechanisms. Technical support provided as a complement to distributions will also address the needs of these groups, as well as of people with chronic conditions or disabilities.

People Targeted (300 words maximum)

The Shelter Cluster will continue to use its validated methodology measuring social and materials vulnerability to identify and target the most vulnerable persons. Four different groups of households have been identified as in need of Shelter/NFI assistance: internally displaced persons living in temporary sites, internally displaced persons living in relocation sites, internally displaced persons living in host communities, and vulnerable families hosting internally displaced persons and with residual needs from Cyclone Kenneth. The type, scope and scale of assistance provided will be tailored to the specific needs of each group, considering that households may progress into new groups, especially those living in temporary sites to resettlement sites or host communities.

Within these groups, the Shelter Cluster will target especially vulnerable groups with tailored and additional assistance, including technical and labor support. Given their role in the household and the gendered protection risks associated with not having an enclosed and private space, women will continue to be disproportionately affected by the lack of Shelter and NFIs and will therefore likely be the majority in the target population. The Shelter Cluster will also prioritize households with single mothers, persons with chronic diseases (HIV and TB), persons under social assistance, women caring for other people's children and elderly people and persons with disabilities.

Response Modalities (300 words maximum)

The Shelter Cluster partners will combine a mobile and static response that capitalize on the established partnerships with local stakeholders for inclusive service delivery. Static teams will provide direct support in where shelter partners and coordination is strong, while mobile teams based out of Pemba City will ensure flexibility to be responsive to raising needs and in hard to reach areas.

Depending in the level of vulnerability of each household, as measured by household and rapid assessments, the Shelter Cluster will deliver four types of assistance. This will guarantee a holistic approach that emphasizes the humanitarian response, recovery, and durable solution nexus. Through the operationalization of the Shelter/NFI pipeline immediate life-saving Emergency Shelter and NFIs kits will be distributed to newly displaced persons upon arrival and living in temporary sites. Priority will be given to NFIs who have durable lifespans and could support the recovery of IDPs in the medium term. Similarly, emergency shelters will be provided to families in host communities or resettlement sites to achieve minimum standards on a timely basis. For the protracted displaced people and the host community, the Shelter Cluster will maximize the response using cash-based interventions (CBI) or livelihood strategies where markets are available and functioning. On the other hand, direct shelter construction or reconstruction, including materials, technical and labor support, will be provided for the most vulnerable households living in areas with disfunction or in existing markets, or high exposure to insecurity or natural hazards.

Shelter Cluster activities are inherently linked with other Clusters. Sustainable urban planning methods will be promoted with the CCCM Cluster to support households living at relocation sites. Coordination with the WASH, Health and Protection Cluster will ensure synergies between NFIs distributions, including through multi-sectoral live-saving kits in hard-to-reach areas. In addition, coordination with the Health Cluster will guarantee that COVID19 Infection Prevention and Control measures are considered in all activities, as well as support with the construction on key infrastructure for isolation and treatment when needed.

Finally, the Shelter/NFI Cluster will emphasize the principle of sustainability to reduce the impact on the environment. When possible, sustainable construction practices and materials will be used, for example by reducing the quantity of wood and promote the use of bamboo. When plastic and other materials are needed, the Shelter Cluster will raise awareness on and implement techniques to expand the lifespan of NFIs, as well as promote proper waste management, reutilization, and recycling.

Cost & Prioritization of the Response (400 words maximum)

Shelter Cluster response overall budget is 28M USD, from which 3.5M will be allocated to Shelter Pipeline, available for 12 partners. The total budget will be distributed between 8 partners, whose projects were selected for the overall response, ensuring that dual strategy with mobile and static teams was supported, with the key targeted areas for static teams covered, and the mobile team reinforced.

The envelope for the cluster was determined based on the exhaustive analysis of the expertise available in each organization, active coordination with the Cluster, and alignment with the overall strategy. Key activities in every proposal were also discussed considering all crosscutting issues, with special focus on gender sensitivity and environmental mitigation measures.

Shelter Cluster prioritized the activities based on the most essential Shelter/NFI needs to ensure an efficient emergency response, focus on the live-saving assistance for the most vulnerable crisis affected population.

The first quartile of the budgeted (1-25%) is allocated for the top priority activities that would ensure the maximum coverage of the emergency response. This includes the strengthening of the Pipeline and Coordination to support Rapid Response Mechanisms, to ensure that live-saving emergency shelter and NFI kits are distributed to the most vulnerable crisis affected population. To ensure adequateness and effectiveness of the response, capacity building activities and coordination of static and mobile teams will be prioritized too, supported with PSEA training. Gender sensitivity and environmental aspects will be considered too as key crosscutting issues to prioritize during the response, supported with standardized and validated tools that will promote accountability and learning.

If increased funding is received (26-50%), once the key priority activities are funded with the maximum coverage in targeted areas, budget will be allocated to additional activities, starting with the distribution of extra shelter construction materials, labor support for the construction of shelters for the most vulnerable affected population, and also technical support with the establishment of construction committees and training of local artisans and affected population.

Finally, if more funding is confirmed (51-75%), it will be allocated to activities related with the promotion of Build-Back Safer principle, that would be complemented with the promotion of CBI and livelihood activities, if all requested budget is allocated (over 76%)

Community Engagement & Accountability to Affected People (300 words maximum)

The Shelter Cluster activities will be conducted through a community-based approach ensuring that activities and results are efficiently shared and discussed with beneficiaries before, during and after implementation. This will ensure the creation of a two-way communication mechanisms that promote the continuous improvement of operations across all partners. This will be complemented with field guidelines to comply with minimum standards on protection, the prevention of violence and abuse, including gender-based violence, and accountability to affected population in all the interventions.

The Shelter Cluster will ensure beneficiaries, especially the most vulnerable, are included as part of decision making and feedback mechanisms. The former, through households' assessments, participant registration, cross-verification of eligibility per vulnerability criteria, focus group discussions and key informant interviews that will inform partners on the preferences, needs and raising challenges of the target populations. With this information, the Shelter Cluster will tailor support using the established response modalities as a basis. For the former, the Shelter Cluster will enable feedback mechanism through direct engagement during implementation to provide real-time responses that enhance interventions, as well as through post-distribution monitoring to ensure the expected results are perceived

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by beneficiaries. The learning from these processes will be shared across partners to ensure best practices are widely implemented.

Community participation and engagement is a key component of Shelter/NFI Cluster activities. All interventions will promote participation of beneficiaries to improve the ownerships of results, as well as peer-to-peer support within affected communities. The training of shelter committees and local service providers will promote the creation of an environment conducive to resilience by fostering the self-recovery of the community. In addition, providing information and technical support to beneficiaries, especially the most vulnerable, will ensure the results of activities are achieved and in line with beneficiaries' preferences.

Prevention of Sexual Exploitation & Abuse (300 words maximum)

The Shelter Cluster will ensure all staff working for partners is trained on the prevention of sexual exploitation and abuse. Leveraging the expertise and established training methodologies of Shelter/NFI partners, such as IOM and UNHCR, all staff will be reached with the relevant information before going into the field. To monitor the behavior of staff, standardized questions on sexual exploitation and abuse will be included during post-distribution monitoring to identify incidence.

To promote the empowerment of beneficiaries on the prevention of sexual exploitation and abuse, information will be disseminated in all activities, even before activities are implemented. Messaging will include the rights of beneficiaries as well as information on how to access complaint mechanism, which will be made available and accessible depending on beneficiary needs. These will leverage the already established and operational Linha Verde.

If complaints are received, a no-tolerance approach will be taken.

Response Monitoring (200 words maximum)

Common key performance indicators measuring the quality and quantity of the Shelter Cluster interventions will be mainstream to ensure comparability and joint result monitoring of a coordinated response. Quantitative indicators will measure the reach of interventions, including through comparisons of the persons in need and those reached. Data will also be stratified per type of assistance and disaggregated per gender, age and location of displacement. The analysis of the data at cluster meetings, as well as its progression in comparison to changing dynamics will allow the cluster to identify and respond to gaps efficiently, ensuring the most vulnerable are included within the response.

Quality indicators will be measured during and after interventions to assess beneficiary satisfaction and outcome level results. Indicators will measure the quality and satisfaction with construction materials and NFI's distributed, the timeliness of the response, the quality of distributions, and the improvements in the living conditions, perceived benefits, and reduced vulnerability of beneficiaries. These indicators will be measured through tools such as individual survey, key informant surveys and focus group discussions. The results of these processes will be shared with partners during cluster meetings. When identified, best practices and lessons learned will be documented and shared with all partners.

Cluster Objectives

Sector Objective	Indicator	People in Need	People Targeted
Shelter Specific Objective 1: Provide shelter and non-food items life-saving assistance responding to the immediate	# IDPs and host communities affected by the crisis served with life-saving shelter and non-food items assistance	691,312	564,000

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needs of most vulnerable crisis affected population.	% of IDPs and host communities affected by the crisis served with shelter and/or NFIs assistance reporting that assistance has contributed to respond their main urgent needs	N/A	80%
	% of responses conducted within 20 days after the first alert	N/A	70%
Relates to HRP Life-Saving Strategic Objective 1	Provide principled, inclusive and gender-sensitive life-saving assistance to the most vulnerable groups, including those displaced, host communities, people in hard-to-reach areas and severely food insecure		
Shelter Specific Objective 2: Provide sustainable shelter and essential non-food items support promoting links between emergency and early-recovery solutions and also with access to livelihoods for most vulnerable crisis affected population.	# IDPs and host communities affected by the crisis served with sustainable shelter and/or essential non-food items assistance	691,312	564,000
	# IDPs and host communities affected by the crisis served with cash-based sustainable shelter and/or essential non-food items assistance	N/A	65,230
	# IDPs and host communities affected by the crisis served with sustainable shelter and/or essential non-food items assistance where resilience is mainstreamed	N/A	246,000
	% IDPs and host communities affected by the crisis served with sustainable shelter where resilience is mainstreamed that report an increase of technical capacity for sustainable construction	N/A	20%
	% IDPs and host communities affected by the crisis served with shelter and/or NFI assistance where resilience is mainstreamed that report an improvement of their access to livelihoods	N/A	10%
	% of IDPs and host communities affected by the crisis served with shelter and/or NFI assistance where resilience is mainstreamed that report reduced vulnerability	N/A	80%

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	% IDPs and host communities affected by the crisis served with shelter and/or NFI assistance where resilience is mainstreamed that report and improvement in their living conditions	N/A	80%
Relates to HRP Life-Sustaining Strategic Objective 2	Provide principled, inclusive and gender-sensitive life-sustaining assistance to ensure access to livelihoods, basic services, strengthening the resilience capacity of all crisis-affected people		
Shelter Specific Objective 3: Strengthen the Shelter and NFIs assessment, analysis and implementation capacity through community participatory approaches, to support quality emergency and early recovery response, and reinforce the Accountability to Affected Population	% of IDPs and host communities affected by the crisis served with shelter and/or NFIs reporting that assistance is delivered in a safe, dignified, accessible, participatory and accountable manner	N/A	80%
	% of IDPs and host communities affected by the crisis served with shelter and/or NFIs assistance reporting that they were consulted on their needs and best way to address them before receiving assistance	N/A	90%
	# of special measures established to ensure access to humanitarian aid by people with specific needs, including age, gender and diversity	N/A	Minimum of 3
	# of tools and materials developed to collect, analyse and share information for improvement of quality emergency and early recovery response	N/A	Minimum of 10
Relates to HRP Protection Strategic Objective 3	Address the protection risks and needs of affected populations – including GBV and child rights violations and strengthen the protection environment in northern Mozambique through collective and intersectoral action to protect women, men, girls and boys.		