Global Shelter Cluster
ShelterCluster.org
Coordinating Humanitarian Shelter

Cluster Coordination Performance Monitoring – Action Plan

Country : **Ethiopia**   Year : **2023**   Date of launch of the CCPM process (sharing of the online survey): **July 2023**   Date of the survey results revision and action plan meeting: **July 2023**   Date of completion of the CCPM (sharing of the action plan at the GSC):

Cluster Core Functions	Performance Status (Partners and stakeholders)	Performance Status (Coordination Team)	Prioritization	Actions agreed	Timeframe agreed	Responsible to follow up	Constraints and challenges	Good practices and lessons learned
	% and 0% to 20% Don't Know / 21% to 40% Weak/ 41% to 60% Unsatisfactory (needs major improvement) / 61% to 80% Satisfactory (needs minor improvement)/ 80% to 100% Strong	*% and 0% to 20% Don't Know / 21% to 40% Weak/ 41% to 60% Unsatisfactory (needs major improvement) / 61% to 80% Satisfactory (needs minor improvement)/ 80% to 100% Strong*	Top priority/Medium priority/Low priority					
1. Supporting service delivery	92% Satisfied/Very Satisfied		Top Priority	• To reactivate the national TWiG • Monthly Gap analysis and quarterly partners presence dashboard, including partners that have completed the activity, can be reflected in the report. • Option for partners to participate in the regional coordination meeting virtually • To include Good practice and cross-cutting issues in the coordination meeting. • Consistent and predictable coordination meetings at the sub-national clusters.	Q3 Q3-Q4 Q3 Q3-Q4 Q3-Q4	CCs CCs and SAG[1] CCs CCs CCs	• Limited attendance in the TWiG • Transferring 5Ws reporthub to the new Activity Info.	• Active in all hotspots • Sharing IM products consistently
2. Informing HC/HCT strategic decision-making	81% Satisfactory/Strong		Top Priority	• Continue organizing timely cluster lead assessments. • Improving decision-making of national NGOs by increasing the number of national NGOs in the SAG	Q3-Q4	CCs CCs and SAG	▪ Limited contribution during the discussion from national NGOs	• Currently, two national NGOs are members of the SAG.
3. Planning and implementing cluster strategies	52.5% Satisfied/Very Satisfied		Top Priority	• Contextualizing the environmental Score Card • Quarterly prioritization (to be discussed in the sub-national meetings) • Tools revision to include Gender, Environment, and Disability (Assessment). • Creating a data depository where partners access information, standard tools, and assessment reports	Q3 Q3-Q4 Q3-Q4 Q3-Q4	CCs CCs and SAG CCs and SAG		Continue sharing the quarterly prioritization.
4. Monitoring and evaluating performance	51.5% Satisfactory/Strong		Top Priority	• Strengthening the Cluster lead assessment and sharing the findings with partners as best practices and Lessons learned. • Refining the PDM tools	Q3-Q4 Q3-Q4	CCs CCs and SAG	” Few partners are unacquainted with Cluster.	Available PDM tools
5. Building national capacity in preparedness and contingency planning	69% Satisfactory/Strong		Top Priority	• Return response guideline to be revised to include local sourcing • Contingency Plan- the development of CP to be discussed with partners in coordination meetings • Training to partners in different thematic areas (the sub will conduct a survey)	Q3 Q3-Q4 Q3-Q4	CCs and SAG CCs and SAG CCs	• Limited resources • High turnover of staff among partners	• Contextualized regional response standard kits
6. Supporting robust advocacy	58% Satisfactory/Strong		Top Priority	• Undertake advocacy concerns and share them with the EHCT and ICCG while simultaneously	Q3-Q4	CCs and SAG		•

[1] CCs: Cluster Coordinaotrs. SAG: Strategic Advisory Group

				communicating the national efforts with the sub-nationals.			
				• Organize a dedicated ES/NFI conference with EDRMC	Q3-Q4	CCs and SAG	
7. Promoting accountability to affected populations	69% Satisfactory/Strong		Top Priority	• Cluster to conduct monitoring during implementation to ensure that accountability measures are in place.	Q3-Q4	CCs	•
				• Provision of AAP training to partners	Q3-Q4	CCs	
				• Include AAP in all guidelines and improve communication of the tools to onboarding partners.	Q3-Q4	CCs and SAG	