

Country:
Mozambique

Year: **2023**

Date of launch of the CCPM process
(sharing of the online survey):
22/8/23

Date of the survey results revision and
action plan meeting: 24/01/2024

Date of completion of the CCPM (sharing of the
action plan at the GSC): 14/02/2024

| Cluster Core Functions | Performance Status (Partners and stakeholders) | Performance Status (Coordination Team) | Prioritization | Actions agreed | Timeframe agreed | Responsible to follow up | Constraints and challenges | Good practices and lessons learned | Comments |
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| | % and 0% to 20% Don't Know / 21% to 40% Weak / 41% to 60% Unsatisfactory (needs major improvement) / 61% to 80% Satisfactory (needs minor improvement) / 80% to 100% Strong | % and 0% to 20% Don't Know / 21% to 40% Weak / 41% to 60% Unsatisfactory (needs major improvement) / 61% to 80% Satisfactory (needs minor improvement) / 80% to 100% Strong | Top priority/Medium priority/Low priority | • | | | • | • | • |
| 1. Supporting service delivery | Satisfactory (needs minor improvement) | Unsatisfactory (needs major improvement) | Medium priority | <ol style="list-style-type: none"> Set up weekly meetings including Government and NNGOs representatives at different levels to identify common goals. Ensure physical presence of the partners and Cluster leadership to facilitate the coordination at all levels and among all actors. Build operational capacity according to identified needs and gaps. Establish a risk mapping to inform the response. Develop guidance on how to tackle cross-checking beneficiaries lists among partners. Organize a discussion session on implementation modalities (cash/vouchers and in-kind) and a hybrid approach. Develop a guideline on Shelter Rehabilitation and Reconstruction. Shelter Cluster to coordinate with WASH Cluster (or/and others) during transitional and shelter repair responses. Update Shelter Cluster construction designs. Improve coordination at regional level by capacity of Regional Focal Points and Provincial Focal Points. | <ol style="list-style-type: none"> Q1 Q1 Q2 Q3 Q3 Q3 Q2 Q2 Q1 -Q4 Q2 | <ol style="list-style-type: none"> SCT SCT SCT SAG SCT SCT SAG TWiG TWiG SCT TWiG SCT TWiG SCT | <ul style="list-style-type: none"> Scarce information after cyclone season It is difficult to have presence in all affected provinces-districts. Therefore, coordination is challenging. Budget for holding quarterly/half-yearly/annual workshops and coordination meetings | <ul style="list-style-type: none"> Coordination through meetings and 5 W Sharing information on social media and updating 5W Continue weekly coordination meetings and 5W reporting. Face-to-face and online Cluster meetings with Government involvement at all levels (central, provincial and community) whenever necessary | <ul style="list-style-type: none"> Since the end of 2023 the linkage with the government has been improving, the Cluster will identify specific joint actions to agree at national, provincial, and district levels. Specific IC actions will be identified to involve and engage other clusters |

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| <p>2. Informing HC/HCT strategic decision-making</p> | <p><i>Satisfactory (needs minor improvement)</i></p> | <p><i>Unsatisfactory (needs major improvement)</i></p> | <p>Medium priority</p> | <ol style="list-style-type: none"> 1. Ensure proper information sharing outside SC meetings. 2. Adapt reporting (such as 5w) to real-time mechanisms to facilitate the coordination. 3. Promote meetings at provincial and district levels aiming to contribute the strategic decision making. 4. Conduct market assessment by provincial level for better response planning and designing in accordance to availability of local material. 5. Share gaps, response modality, and lessons learned to enable partners to make informed decisions. 6. Share important strategic decisions among all members in timely manner. 7. Establish an emergency mechanism and guidance to ensure timely reporting and actual response to emerging emergencies. 8. Develop an in-depth gap analysis. 9. Promote the shift from emergency to durable shelter solutions. | <ol style="list-style-type: none"> 1. Q1 2. Q1-Q2 3. Q1-Q2 4. Q2 5. Q2 6. Q1 - Q4 7. Q2-Q3 8. Q2-Q4 9. Q2 | <ol style="list-style-type: none"> 1. SCT 2. SCT - IM 3. SCT PFP 4. SCT 5. SCT TWiG 6. SCT SAG 7. SCT & SAG 8. SCT & SAG 9. SCT | <ul style="list-style-type: none"> • It is rare to receive live information from Cluster on what and where other partners are doing. • The lack of accurate and timely reporting from the implementing partners creates gaps on the coordination and creates potential duplications. • Budgets to Share studies, analyses, data including Shelter Kits prepositioned in a timely manner and distributed | <ul style="list-style-type: none"> • Regular coordination calls, one-to-one calls with partners have helped the accuracy of the data. • Meetings at central, provincial and district levels to share actions/interventions/and data | <ul style="list-style-type: none"> • Some of the identified actions require specific resources, discussions will be held with the partners to identify sources. • Existing information-sharing mechanisms within the Cluster will be re-assessed and adapted (if needed) to current partners interests. |
| <p>3. Planning and implementing Cluster strategies</p> | <p><i>Satisfactory (needs minor improvement)</i></p> | <p><i>Unsatisfactory (needs major improvement)</i></p> | <p>Medium priority</p> | <ol style="list-style-type: none"> 1. Ensure and promote partners participation in the Cluster. 2. Involve Government to agree and validate on the overall assistance | <ol style="list-style-type: none"> 1. Q1 2. Q1 | <ol style="list-style-type: none"> 1. SCT – PFP 2. SCT - PFP | <ul style="list-style-type: none"> • Less involvement of partners in Clusters • The central region has less partners, therefore, agreeing of approaches and assistance is challenging/less inclusive. • It is necessary to create space to share/remember protocols, standards for responding to emergencies with all members of the Cluster | <ul style="list-style-type: none"> • The Cluster meetings in Central region have helped in ensuring that there is coordination on the shelter approach and the sharing of experiences. • Coordination, information sharing | <ul style="list-style-type: none"> • Actions to identify and engage new SC partners (especially NNGOs) are already in place |

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| 4. Monitoring and evaluating performance | <i>Unsatisfactory (needs major improvement)</i> | <i>Unsatisfactory (needs major improvement)</i> | Top priority | <ol style="list-style-type: none"> 1. Ensure that consolidated figures of assistance including PDMs tools are frequently analyzed and available to all partners, to inform planning and strategy development. 2. Plan monitoring visits from the SC coordination to partners implementation activities promoting the evaluation and validation of the assistance. 3. Support partners field visits logistics (including budgeting) 4. Establish monitoring analysis of gender responsiveness. | <ol style="list-style-type: none"> 1. Q1 2. Q2 3. Q2 4. Q1-Q4 | <ol style="list-style-type: none"> 1. SCT IM 2. SCT 3. SCT 4. SCT IM/RFP/ | <ul style="list-style-type: none"> • No live information (e.g., Online platform capturing the latest information) • Normally PDM exercises are not done/included in programming. • Design M&E for the Cluster | <ul style="list-style-type: none"> • 5 W • "Feedback can be collected at district level with support from Government focal points. While doing PDMs, it is seen the benefit of taking timely decision making on the delivery of assistance." • Information sharing | <ul style="list-style-type: none"> • PDMs tools will be reviewed, adapted (if needed) and properly shared within the SC. |
| 5. Building national capacity in preparedness and contingency planning | <i>Unsatisfactory (needs major improvement)</i> | Weak | Top priority | <ol style="list-style-type: none"> 1. Define a calendar of Cluster activities, specific partners contributions and reporting to the Cluster. 2. Involve and engage INGD aiming to facilitate local capacities development in preparedness. 3. Update the Shelter Cluster Contingency Plan for 2024. 4. Arrange for workshops on localized shelter solutions with DRR & gender lens. | <ol style="list-style-type: none"> 1. Q1 2. Q1 – Q2 3. Q1-Q2 4. Q2 – Q3 | <ol style="list-style-type: none"> 1. SCT 2. SCT PFP 3. SCT & SAG 4. SCT | <ul style="list-style-type: none"> • Short timeline given. • Resources normally are only available past the crisis and not for preparedness phase. • Use virtual platforms (teams, zoom and in-person meetings to measure impact/results | <ul style="list-style-type: none"> • Partners sharing their available stock and plans, have helped in the preparedness, and prepositioning of stock. • Cluster dialogue platform at national, regional, and global level | <ul style="list-style-type: none"> • |
| 6. Supporting robust advocacy | <i>Unsatisfactory (needs major improvement)</i> | Weak | Top priority | <ol style="list-style-type: none"> 1. Define a summarized factsheet template for frequently reporting during emergency periods with advocacy purposes. 2. Ensure that the SC is part of the existing coordination platforms at provincial level, including inter-Cluster coordination and that those spaces are used for advocacy. 3. Gender, Inclusion and Shelter trainings in collaboration with GiHA. 4. Organize donor outreach missions to advocate for Shelter/NFI priorities. | <ol style="list-style-type: none"> 1. Q1 2. Q1 3. Q1 - Q4 4. Q2-Q4 | <ol style="list-style-type: none"> 1. SCT IM GSCAO 2. SCT PFP 3. SCT TWiG 4. SCT & SAG | <ul style="list-style-type: none"> • Lack of coordination for advocacy during cyclone season • More resources should be available to reinforce advocacy and awareness. • Budget for joint advocacy activities | <ul style="list-style-type: none"> • Active inter-Cluster coordination helps in highlighting needs/gaps and opportunities for integration in programming as well as better use of the resources. • Look for members with advocacy activities in internal projects and visit these areas (communities), collect PDM data for Shelter | <ul style="list-style-type: none"> • The SC coordination will request support from the GSC Advocacy officer for guidance on these points. |
| 7. Promoting accountability to affected populations | <i>Satisfactory (needs minor improvement)</i> | <i>Unsatisfactory (needs major improvement)</i> | Medium priority | <ol style="list-style-type: none"> 1. Train SC members on CE and AAP 2. Develop a community capacity building curricula | <ol style="list-style-type: none"> 1. Q1 2. Q2 3. Q1 4. Q2 5. Q3 | <ol style="list-style-type: none"> 1. SCT (supported by the CE/AAP) | <ul style="list-style-type: none"> • Lack of resources (Human and financial) • Budget for exchanging | <ul style="list-style-type: none"> • The existing CFM mechanisms are very helpful to ensure accountability, but also it | <ul style="list-style-type: none"> • Considering the number of actions agreed in this point, the SC coordination will request specific |

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| | | | | <p>on their role as community and the usage of CFM</p> <ol style="list-style-type: none"> 3. Define and agree on the SC CFM to implement and corresponding monitoring mechanism. 4. Ensure CE during humanitarian response activities at field level. 5. Strengthen partners' capacity in the accountabilities to the affected population, including the complaints and feedback mechanism. 6. Improve community participation and involvement of female participation. 7. Qualitative assessment on inclusion of women & girls in S/NFI response. 8. Community outreach programs on role of women and girls in shelter/NFI responses across the country. | <ol style="list-style-type: none"> 6. Q1 - Q4 7. Q1-Q4 8. Q1 - Q4 | <ol style="list-style-type: none"> 2. SCT (supported by the CE/AAP working group) 3. SCT 4. SCT PFP 5. SCT 6. SCT/RFP /IMP 7. SCT IM 8. SCT/RFP/PFP | <p>experience between NGOs that are members of the Cluster, sharing information, training in CEA for the Cluster</p> | <p>can help on validating the assistance.</p> <ul style="list-style-type: none"> • Lessons learned at provincial and district level to enable community member participation, PDM to measure community satisfaction with shelter kits | <p>support from the CE-AAP WiG.</p> |
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