



Global Shelter Cluster
ShelterCluster.org
Coordinating Humanitarian Shelter

**Working Group on Strengthening and Mainstreaming
Diaspora Engagement in Shelter Response**

Key processes for diaspora engagement in Shelter & Settlement Assistance

Shelter and Settlements Working Group (SSWG) meeting

Thursday January 27th 2022

Key processes for diaspora engagement in Shelter & Settlement Assistance



* Diaspora here it is intended as *Emigrants and their descendants, who live outside the country of their birth or ancestry, either on a temporary or permanent basis, yet still maintain affective and material ties to their countries of origin.*

- **Increased emphasis on the need for engagement and partnership with other non-institutional actors, such as affected communities and the diasporas* that seek to help them.**
- **The diaspora also plays a significant role in shelter response beyond remittances, including assistance in temporary or permanent return, utilizing transnational networks to mobilize in-kind donations and volunteer missions, supporting disaster-affected governments or local NGOs, the provision of technical skills and providing direct assistance through NGOs, and advancing advocacy efforts, among others.**
- **Their ability to provide this assistance may contribute to closing the gap of unmet need and insufficient resources, across different crises contexts.**

Key processes for diaspora engagement in Shelter & Settlement Assistance



- Under Global Shelter Cluster framework, a **specific working group has been formed on strengthening diaspora engagement in shelter response (DESR WG)**.
- This new forum has led to the definition of [Standard Operating Procedures \(SOPs\)](#), that were finalized in August 2021.
- These SOPs are meant to **propose a step-by-step procedure for a more coordinated and effective engagement of diasporas in the Shelter & Settlement response**.
- These key processes, as identified in the SOPs, aim to highlight the **key actions that should constitute the core of a recommended framework for interagency coordination, communication and cooperation between diasporas and shelter actors**.

1. Coordination engagement

DIASPORA ORGANISATION (DO)*

Entry point: Coordination & Technical Focal Points

* Apply to all DOs (individual, umbrella organisation, Global Confederation Humanitarian Hub)

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

INTERAGENCY SHELTER COORDINATION

Entry point: Interagency Coordination Team**

** GSC Global Support Team for global level, Shelter Coordination Team for Shelter Cluster or Working Group for in country/local level

1.4 Register DO FPs in relevant mailing lists

1.5 Support DO in navigating global and in country of interest coordination platforms

1.6 Invite DO FPs in relevant global and national networking & coordination events

2. Preparedness

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

**DIASPORA
ORGANISATION
(DO)**

Entry point: Coordination & Technical Focal Points

**INTERAGENCY
SHELTER
COORDINATION**

Entry point: Interagency Coordination Team

1.4 Register DO FPs in relevant mailing lists

1.5 Support DO in navigating global and in country of interest coordination platforms

1.6 Invite DO FPs in relevant global and national networking & coordination events

2.1 Identify & strengthen Technical area of interest

2.2 Identify & develop Area for partnership

2.3 Identify & promote DO added value areas

2.4 Disseminate IEC material to DO partners and countries of interest communities

2.5 Implement safe shelter awareness activities

2.6 Build & maintain Shelter related **Volunteers & Staff** register

2.7 Setup & strengthen Response teams & their capacities

2.8 Create Hotline & network hub for information sharing

2.9 Identify Global and national **humanitarian standards** for DO to adhere to.

2.10 Identify Global and national **Technical Working Groups (TWG)** for DO to contribute to.

2.11 Identify **technical guidelines & standards** and **IEC material** for DO to use and disseminate, as for **BBS capacity enhancement initiatives** that DO could benefit from **DO added value areas**

2.12 Identify relevant national **Response Plans & Lessons Learned** to DO for themes and/or country of interest

2.13 Support in identification of **agencies for DO to partner with**, at global and national levels

2.14 Introduce DO to **key coordination and information management principles & systems**

3. Response

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

DIASPORA ORGANISATION (DO)

Entry point: Coordination & Technical Focal Points

INTERAGENCY SHELTER COORDINATION

Entry point: Interagency Coordination Team

1.4 Register DO FPs in relevant mailing lists

1.5 Support DO in navigating global and in country of interest coordination platforms

1.6 Invite DO FPs in relevant global and national networking & coordination events

3.1 Engage relevant global & in country response coordination platform and communicate updated FP contact details.

3.2 Activate response teams, and disseminate **Volunteers & Staff register for response & potential secondment** to SC/WG & other shelter partners

3.3 Contribute to (1) needs assessments, gaps & duplication analysis, (2) response strategy & standards definition, (3) response planning & monitoring, and (4) relevant **Technical Working Groups**

3.4 Activate hotline & network hub to streamline **Accountability to Affected Population & Advocacy** initiatives and messaging.

3.5 Adapt DO planning to **National Response Strategy**.

3.6 Engage with **pool funding mechanisms** if relevant.

3.7 Engage with **other Dos to maximise joined interest & contribution to the response**.

3.8 Support DO in liaising with **in country coordination response platform(s)**, especially when no active Shelter Cluster / Working Group is activated

3.9 Explore possibilities to **include DO seconded staff in coordination team**

3.10 Involve DO in **all Shelter Coordination relevant issues to leverage its added value**, especially regarding Logistic, Market analysis, Remittances, Accountability to Affected Population, communication & Advocacy

3.11 Assess and leverage opportunities to include DO in **Strategic Advisory Group** & other **decision making coordination forums**.

3.12 Support DO to access pool funding mechanism and operational, thematic & geographic response partnerships

Key processes for diaspora engagement in Shelter & Settlement Assistance

Next Steps

The screenshot shows the website interface with a navigation menu (HOME, GLOBAL, OPERATIONS, RESOURCES, ABOUT US) and a featured document titled "211026_SOPS_ON_DIASPORA_ENGAGEMENT_IN_THE_S" with a PDF icon and a description: "A step-by-step procedure for a more coordinated and effective engagement of diaspora in shelter & settlement response..."

The document index lists various sections and their page numbers:

- Section 1: Key Resources (2)
- Section 2: Humanitarian Principles (2)
- Section 3: Disaster Risk Management (3)
- Section 4: Safe Shelter & Settlement Awareness (5)
- Section 5: Environmental Sustainability (7)
- Section 6: Agencies & partners (7)
- Section 7: Communication (8)

Section 1: Key Resources	Type	Link	Coverage	Source/Date
1.01 Coordination	Website	https://www.sheltercluster.org/working-group/diaspora	Global	Global Shelter Cluster (GSC)
Working Group on Strengthening and Mainstreaming Diaspora Engagement in Shelter Responses Standard Operating Procedures (SOPs) on Diaspora's Engagement in Shelter Assistance	SOPs	https://www.sheltercluster.org/working-group/diaspora/standard-operating-procedures-sops-on-diaspora-s-engagement-in-shelter-assistance	Global	GSC DESR Working Group August 2021
Key processes for diaspora engagement in Shelter & Settlement Assistance	SOPs	https://www.sheltercluster.org/working-group/diaspora/key-processes-for-diaspora-engagement-in-shelter-settlement-assistance	Global	GSC DESR Working Group November 2021
Framework for Diaspora Engagement in Humanitarian Assistance - Draft reference note	Reference Note	https://www.sheltercluster.org/working-group/diaspora/framework-for-diaspora-engagement-in-humanitarian-assistance-draft-reference-note	Global	IOM, USAID, HRA
1.02 Trainings	Type	Link	Coverage	Source/Date
Disaster Ready	Online platform	https://eet-disasterready.org/	Global	DR Consortium
Building a Better Response	Online platform	https://www.buildabetterresponse.org/	Global	BBR Consortium
IOM 1 Campus	Online platform	https://www.iom.int/campus	Global	IOM
IFRC Learning Platform	Online platform	https://ifrc.scoop.com/	Global	IFRC
Diaspora Humanitarian Training	Online Training	https://diasporaconnect.org/course/training-diaspora-2021	Global	DEMAC
Diaspora	Online platform	https://www.diaspora.org/en/about/resources/the-diaspora-training-materials	Global	IOM
Section 2: Humanitarian Principles	Type	Link	Coverage	Source/Date
2.01 SPHERE standards	Website	https://spherestandards.org/	Global	SPHERE project
Handbooks download page	Handbook	https://spherestandards.org/handbook/	Global	SPHERE project
Principled humanitarian action and IOM's Institutional Humanitarian Policy: Training package for implementing partners	Training PPT	PPT (upon request)	Global	IOM

2.02 Protection Gender & Inclusion	Type	Link	Coverage	Source/Date
Minimum standards for Protection, Gender and Inclusion in Emergencies	Guidelines	https://www.spherestandards.org/	Global	UNDRR
Gender Based Violence (GBV) in Shelter Programming Working Group	Webpage	https://www.sheltercluster.org/working-group/gbv	Global	Global Shelter Cluster
Inclusion of Persons with Disabilities in Shelter Programming Working Group	Webpage	https://www.sheltercluster.org/working-group/inclusion-persons-with-disabilities-shelter-programming	Global	Global Shelter Cluster
Basic AAP Online Training	Online Training	https://www.aap-training.org/	Global	IOM
Population Course (PEP) Project	Webpage/Manual	https://www.unhcr.org/refugees-and-asylum-seekers/health-and-well-being/mental-health-and-psychosocial-support/mhpss	Global	IOM
2.03 Protection against sexual exploitation and abuse (PSEA)	Type	Link	Coverage	Source/Date
IASC PSEA platform	Website	https://www.interagencyplatformcommittee.org/	Global	USC
2.04 Humanitarian Code of conduct	Type	Link	Coverage	Source/Date
Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief	Website	https://www.ifrc.org/en/about-international-red-cross-and-red-crescent-movement-and-ngos-disaster-relief	Global	ICRC/IFRC
Section 3: Disaster Risk Management	Type	Link	Coverage	Source/Date
Humanitarian Response	Website	https://www.humanitarianresponse.org/	Global	OCHA
Global Shelter Cluster	Website	https://www.sheltercluster.org/	Global	Global Shelter Cluster (GSC)
Shelter Cluster Bangladesh	Website	https://www.sheltercluster.org/bangladesh/	Bangladesh	Global Shelter Cluster (GSC)
Secteur ARI, BNA et CCMC Haiti	Website	https://www.sheltercluster.org/haiti/	Haiti	Global Shelter Cluster (GSC)
Haiti Directorate for Civil Protection (DCP)	Twitter	https://twitter.com/ParocheaHaiti	Haiti	DCP
Shelter Cluster Philippines	Website	https://www.sheltercluster.org/philippines/	Philippines	Global Shelter Cluster (GSC)
Philippines National Disaster Risk Reduction Management Council	Website	http://www.nrdmcc.gov.ph/	Philippines	NDRRMC
The Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA)	Website	http://dpp.org.pagasa.dost.gov.ph/	Philippines	PAGASA

- Call for contribution on:
 - Case studies to provide more visibility on DESR
 - Key references and tools for document index

Next DESR Working Group meeting on Thursday February 10th at 9h00 EST / 15h00 GVA

Contact Roberta Romano rromano@iom.int and Xavier Génot xavier.genot.fr@gmail.com