

Framework and Standards Operating Procedures introduction and pathways for integration at the country level

ONEDIASPORA Shelter Sector Summit
Thursday June 16th 2022



- Under Global Shelter Cluster framework, a **specific working group has been formed on strengthening diaspora engagement in shelter response** (DESR WG).
- This new forum has led to the definition of [Standard Operating Procedures \(SOPs\)](#), that were finalized in August 2021.
- These key processes, as identified in the SOPs, aim to highlight the **key actions that should constitute the core of a recommended framework** for interagency coordination, communication and cooperation between diasporas and shelter actors.

1. Coordination engagement

DIASPORA ORGANISATION (DO)*

Entry point: Coordination & Technical Focal Points

* Apply to all DOs (individual, umbrella organisation, Global Confederation Humanitarian Hub)

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

INTERAGENCY SHELTER COORDINATION

Entry point: Interagency Coordination Team**

** GSC Global Support Team for global level, Shelter Coordination Team for Shelter Cluster or Working Group for in country/local level

1.4 Register DO FPs in relevant mailing lists

1.5 Support DO in navigating global and in country of interest coordination platforms

1.6 Invite DO FPs in relevant global and national networking & coordination events

2. Preparedness

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

**DIASPORA
ORGANISATION
(DO)**

Entry point: Coordination & Technical Focal Points

**INTERAGENCY
SHELTER
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Entry point: Interagency Coordination Team

1.4 Register DO FPs in relevant mailing lists

1.5 Support DO in navigating global and in country of interest coordination platforms

1.6 Invite DO FPs in relevant global and national networking & coordination events

2.1 Identify & strengthen Technical area of interest

2.2 Identify & develop Area for partnership

2.3 Identify & promote DO added value areas

2.4 Disseminate IEC material to DO partners and countries of interest communities

2.5 Implement safe shelter awareness activities

2.6 Build & maintain Shelter related **Volunteers & Staff** register

2.7 Setup & strengthen Response teams & their capacities

2.8 Create Hotline & network hub for information sharing

2.9 Identify Global and national **humanitarian standards** for DO to adhere to.

2.10 Identify Global and national **Technical Working Groups (TWG)** for DO to contribute to.

2.11 Identify **technical guidelines & standards** and **IEC material** for DO to use and disseminate, as for **BBS capacity enhancement initiatives** that DO could benefit from **DO added value areas**

2.12 Identify relevant national **Response Plans & Lessons Learned** to DO for themes and/or country of interest

2.13 Support in identification of **agencies for DO to partner with**, at global and national levels

2.14 Introduce DO to **key coordination and information management principles & systems**

3. Response

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

DIASPORA ORGANISATION (DO)

Entry point: Coordination & Technical Focal Points

INTERAGENCY SHELTER COORDINATION

Entry point: Interagency Coordination Team

1.4 Register DO FPs in relevant mailing lists

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1.6 Invite DO FPs in relevant global and national networking & coordination events

3.1 Engage relevant global & in country **response coordination platform** and communicate **updated FP contact details**.

3.2 Activate response teams, and disseminate **Volunteers & Staff register for response & potential secondment** to SC/WG & other shelter partners

3.3 Contribute to (1) **needs assessments, gaps & duplication analysis**, (2) **response strategy & standards definition**, (3) **response planning & monitoring**, and (4) relevant **Technical Working Groups**

3.4 Activate hotline & network hub to streamline **Accountability to Affected Population & Advocacy** initiatives and messaging.

3.5 Adapt DO planning to **National Response Strategy**.

3.6 Engage with **pool funding mechanisms** if relevant.

3.7 Engage with **other Dos to maximise joined interest & contribution to the response**.

3.8 Support DO in liaising with **in country coordination response platform(s)**, especially when no active Shelter Cluster / Working Group is activated

3.9 Explore possibilities to **include DO seconded staff in coordination team**

3.10 Involve DO in **all Shelter Coordination relevant issues to leverage its added value**, especially regarding Logistic, Market analysis, Remittances, Accountability to Affected Population, communication & Advocacy

3.11 Assess and leverage opportunities to include DO in **Strategic Advisory Group** & other **decision making coordination forums**.

3.12 Support DO to access pool funding mechanism and operational, thematic & geographic response partnerships

Key processes for diaspora engagement in Shelter & Settlement Assistance pathways for integration at the country level

- HRA is member of the GSC DESR Working Group and has been closely involved in development of SOPs.
- Actions have been taken in accordance to the SOPs for Haiti:
 - Diaspora focal point at country level to engage Haiti Shelter/NFIs working group.
 - DESR WG inputs to HDERU during initial weeks of the response
 - DESR WG support in setting up ONEDIASPORA Shelter Cluster

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