



NATIONAL SHELTER, LAND & SITE COORDINATION SECTOR
MEETING
SRI LANKA

TUE, 24 FEB 2026

AGENDA

1. Site Management & Coordination Training - updates
2. Safety Center Needs Assessments - findings
3. General / Partners Updates
4. AoB



Join the WhatsApp group of the
SLSC Sector, Sri Lanka for live
communications and updates

SITE MANAGEMENT AND COORDINATION TRAINING

- **Location:** Badulla District
- **Dates:** 17, 18 Feb 2026
- **Facilitators:**
SLSC Sector: Narmin SINDEERI (SLSC Sector Coordinator), Aeneas VELU (SLSC Sector IM Associate)
IOM: Krijah SIVAKUMAR (National PSEA OFFICER), Imthath ABUL BASAR (National Project Officer SMC PXU)
- **Participants:** 21 participants (17 men, 4 women) 19 representatives of safety centers and 2 of planned sites.



SITE MANAGEMENT AND COORDINATION TRAINING

- **Aim:** to empower **CCCM practitioners** to lead effective site responses and to **elevate standards across the sector**, ensuring dignity, protection, and accountability in every action.
- **Objectives:**

Define	Define CCCM in relation to international protection and assistance standards, principles and approaches.
Identify	Identify roles and responsibilities of the site management agency and actors in the sector.
Practice	Practice CCCM tools related to key areas of site management.

SITE MANAGEMENT AND COORDINATION TRAINING

AGENDA – Day 1: 17 Feb 2026

Schedule	Activity
Day 1: 17 Feb 2026	
8:00 – 8:30	Arrival and Registration
08:30 – 09:15	Welcome and Introductions
09:15 – 10:15	Introduction to CCCM
10:15 – 10:30	Coffee break
10:30 - 11:30	Roles & Responsibilities
11:30 – 13:00	Humanitarian & Protection Principles
13:00 – 14:00	Lunch
14:00 – 15:30	Community Participation
15:30 – 15:45	Coffee break
15:45 – 16:45	Prevention of Sexual Exploitation & Abuse (PSEA)
16:45 – 17:00	Wrap up and end of day

SITE MANAGEMENT AND COORDINATION TRAINING

Schedule	Activity
Day 2: 18 Feb 2026	
8:00 – 8:30	Preliminaries
8:30 – 10:00	Coordination and Information Management
10:00 – 10:15	Coffee break
10:15 – 12:45	Site Life Cycle: set up, improvements, and closure
12:45 – 13:00	Evaluation and wrap-up
13:00 -13:30	Closing
13:30 – 14:30	Lunch

AGENDA – Day 2: 18 Feb 2026

SITE MANAGEMENT AND COORDINATION TRAINING

Module I: Introduction to Site Management

Topic focus: Global displacement trends, diversity of displaced populations, settlement types, and site management as a holistic approach.

Key learning points:

- Displacement is complex, driven by conflict, disasters, and climate change.
- Vulnerabilities differ across groups (children, women, older persons, minorities, persons with disabilities).
- Temporary settlement options: host families, urban housing, self-settled camps, collective centres, planned camps.
- Site management coordinates services, protection, and participation, ensuring dignity and safety.
- Camps are last-resort, temporary solutions; durable outcomes (return, integration, resettlement) must be considered early.

Participant engagement:

- Reflection exercise imagining sudden displacement and identifying needs.
- Group work analyzing displaced person profiles, with gallery walk presentations.
- Case study comparison of settlement sites to assess safety, services, and dignity.
- Discussion using the “**Site Management House**” model to connect site management with humanitarian principles and durable solutions.

SITE MANAGEMENT AND COORDINATION TRAINING

Module 2: Roles & Responsibilities

Topic focus: Roles of states, clusters/sectors, and site management agencies in emergency response.

Key learning points:

- States have the primary responsibility for humanitarian assistance (UN Resolution 46/182, Sphere Guidelines).
- The SLSC Cluster supports national authorities when capacities are overwhelmed.
- CCCM framework: Site Administration, Site Coordination, Site Management — distinct but complementary roles.
- Site managers translate responsibilities into practice, ensuring dignity, safety, and protection.

Participant engagement:

- Plenary discussion on state functions and Sri Lanka's Cyclone Ditwah response.
- Group exercise with “three circles” cards to map CCCM roles and responsibilities.
- “Management Hat” activity stepping into the shoes of site managers.
- Linking responsibilities to Site Manager Terms of Reference.



SITE MANAGEMENT AND COORDINATION TRAINING

Module 3: Humanitarian and Protection Principles

Topic focus: Humanitarian principles, protection standards, and accountability in site management.

Key learning points:

- Core humanitarian principles: humanity, neutrality, impartiality, independence.
- “Do No Harm” and Sphere protection principles guide all interventions.
- Protection principles: safety, dignity, access to impartial assistance, recovery, and rights.
- Minimum Standards in Camp Management link protection to site policies, participation, environment, service coordination, and closure.
- Code of Conduct ensures ethical behaviour and accountability of staff and volunteers.
- States are primary duty bearers; humanitarian actors reinforce but do not replace national responsibility.

Participant engagement:

- Case studies on humanitarian dilemmas (e.g., volunteer groups requesting access, donor proposals).
- Group reflections on applying principles in displacement settings.
- Review of Code of Conduct and discussion of staff responsibilities.
- Protection scenario analysis and action planning.

SITE MANAGEMENT AND COORDINATION TRAINING

Module 4: Community Participation

Topic focus: Community participation as a human right and foundation of site management.

Key learning points:

- Participation restores dignity, ownership, and influence for displaced and host communities.
- Barriers exist (time, safety, cultural norms, disability inclusion) but can be overcome with tailored strategies.
- Modalities range from passive information-sharing to full community ownership.
- Governance structures must be inclusive, representative, and sustainable.

Participant engagement:

- Role play exploring perspectives of women, men, site staff, and host communities.
- Group work identifying barriers and helping factors for participation.
- Case study analysis of participation modalities across the site life cycle.
- Exercises assessing and supporting governance structures for inclusive participation.



SITE MANAGEMENT AND COORDINATION TRAINING

Module 5: Prevention of Sexual Exploitation and Abuse (PSEA)

Topic focus: Prevention of Sexual Exploitation and Abuse (SEA) in humanitarian response.

Key learning points:

- SEA = abuse of power, trust, or vulnerability for sexual purposes.
- Core principles: no sexual acts with children or beneficiaries, no exchange of goods/services for sex, zero tolerance.
- SEA is gross misconduct — grounds for dismissal.
- Staff must report concerns and uphold ethical behaviour 24/7.
- Sri Lankan law addresses SEA through offences such as rape, harassment, trafficking, and sexual bribery.
- Victim/survivor assistance includes safety, medical care, psychosocial support, and legal response.

Participant engagement:

- Scenario analysis of SEA cases in displacement settings.
- True/false quiz on SEA myths and misconceptions.
- Group reflections on disclosure, referral pathways, and survivor support.
- Review of Code of Conduct and Sri Lankan legal framework.

SITE MANAGEMENT AND COORDINATION TRAINING

Module 6: Coordination and Information Management

Topic focus:

Key learning points:

- Coordination facilitates the identification of gaps and raising of standards
- Effective coordination contributes to upholding dignity and rights of displaced
- Coordination relies on relevant and up-to-date information and IM
- Effective coordination relies on involvement of all actors, including affected population
- Successful coordination depends on attitudes, skills, competences and good leadership

Participant engagement:

- The Memory of Information
- The Broken Telephone



SITE MANAGEMENT AND COORDINATION TRAINING

Module 7: Site Life Cycle (A): Set-up and improvements

Topic focus: Technical and protection considerations in site planning and improvements

Key learning points:

- Site planning in emergencies must balance safety, dignity, and appropriateness.
- Minimum Standards: safe and secure environment; appropriate and livable environment.
- Site selection phases: identification & assessment, analysis & agreement, protocols & documentation.
- Accessibility and environmental protection are critical in site design.
- Housing, Land & Property (HLP) issues affect tenure, documentation, and durable solutions.

Participant engagement:

- Video and discussion on site planning in emergencies.
- Group work designing sites (camps and collective centres) from different stakeholder perspectives.
- Debate on site selection factors and risk mitigation.
- Reflection on protocols, documentation, and HLP challenges in Sri Lanka.

SITE MANAGEMENT AND COORDINATION TRAINING

Module 7: Site Life Cycle (B): Closure and Durable Solutions

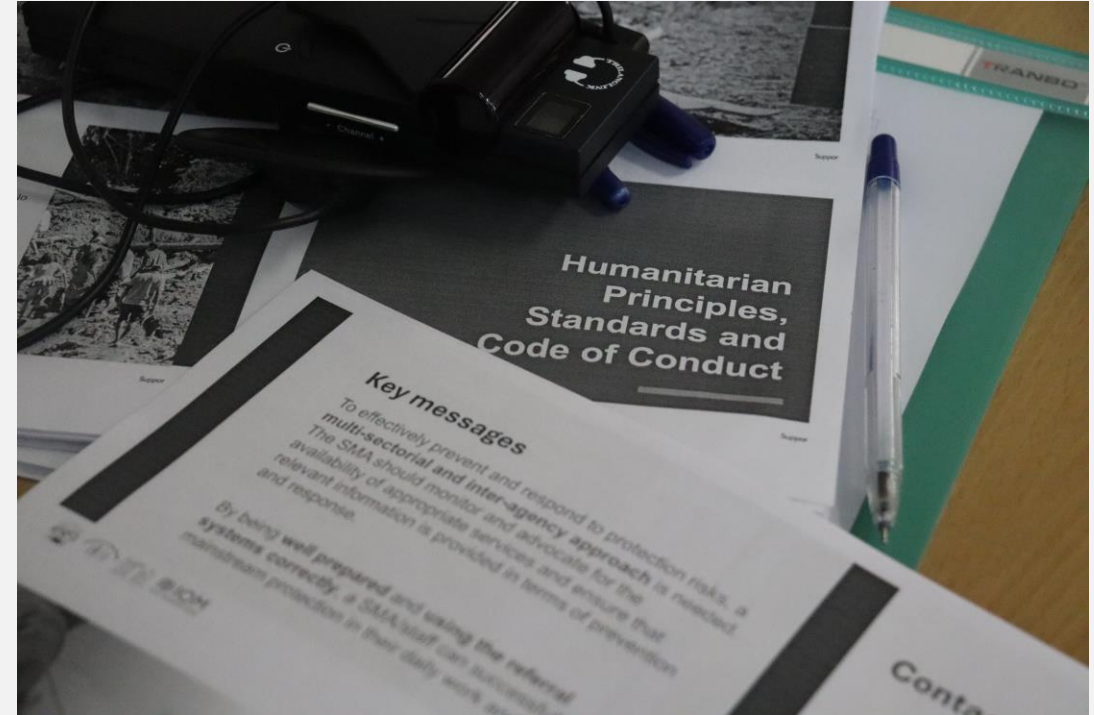
Topic focus: Why sites close, and how closure links to durable solutions.

Key learning points:

- Site closure is an inevitable part of the life cycle.
- Reasons: spontaneous departures, durable solutions, security threats, government decisions, or service phase-out.
- Durable solutions: return, local integration, resettlement — guided by dignity, voluntariness, participation, and protection.
- Closure planning must start early, be participatory, and safeguard vulnerable groups.
- Planned vs. unplanned closures require scenario-based action plans.

Participant engagement:

- Brainstorming reasons for site closure.
- Group work on Durable Solutions Framework using question cards.
- Reflection on unplanned closures and transitions.
- Scenario planning exercise to design closure action plans.



SITE MANAGEMENT AND COORDINATION TRAINING

Challenges → Learning Opportunities

1. Time constraints → adapt agenda to gov schedules
2. Language limitations → translate key materials (Sinhala/Tamil)
3. Logistics → strengthen venue coordination, prepare backups
4. Technical issues → test equipment, prepare offline materials



SITE MANAGEMENT AND COORDINATION TRAINING

PARTICIPANT EVALUATION & REFLECTIONS

OVERALL SATISFACTION

AVERAGE 4.38/5*

- Most participants rated the training **very highly (4–5 out of 5)**.
- Comments described the program as “rich and international standard,” “very valuable,” and “excellent.”

RELEVANCE

AVERAGE 4.38/5*

- The majority found the training **highly suitable to their roles** (scores of 4–5).
- Participants emphasized that the content was directly applicable to disaster management, site coordination, and community support.

MEETING EXPECTATIONS

AVERAGE 5/5*

- Nearly all respondents said the training **met or exceeded expectations**.
- Comments highlighted learning new knowledge and practical insights.

SITE MANAGEMENT AND COORDINATION TRAINING

PARTICIPANT EVALUATION & REFLECTIONS:

KNOWLEDGE BEFORE VS. AFTER

BEFORE

AVERAGE 3/5*

AFTER

AVERAGE 4.1/5*

- *Before training: many rated their knowledge **low to moderate (1–3)**.*
- *After training: ratings rose to **4–5**, showing a clear increase in understanding.*
- *Several noted gaining “a lot of new knowledge” and “international perspectives.”*

SITE MANAGEMENT AND COORDINATION TRAINING

PARTICIPANT EVALUATION & REFLECTIONS

FACILITATION & DELIVERY

AVERAGE 4.5/5*

- Quality of facilitation was rated **high (4–5)**.
- Comments praised the organization and delivery as "Excellent" with gratitude for organizing and facilitating team

NEED FURTHER TRAINING

93% "Yes"

- Almost all respondents expressed interest in additional trainings or consultations.

Recommendations included:

- More practical/field exercises.
- Translation of materials into Sinhala and Tamil.
- Conducting similar programs for wider groups (e.g., all Grama Niladharis).
- Holding trainings before disasters occur for preparedness.

SAFETY CENTER NEEDS ASSESSMENTS

Background & Scope

- Severe flooding & landslides (Nov 2025) displaced thousands
- **Safety centers (collective centers):** existing building such as schools, temples, community centers, and govt buildings repurposed to temporarily host displaced populations
- **80 centers assessed** across 6 districts (Badulla, Kegalle, Nuwara Eliya, Colombo, Matale, Kandy)
- **Data sources:** key informant interviews through in-person site visits, or phone assessments



SAFETY CENTER NEEDS ASSESSMENTS

Key Figures

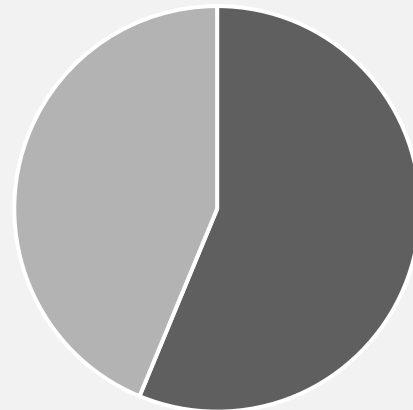
- **80 sites assessed**
- 45 active sites hosting **4,729 IDPs** (capacity 5,602)
- 35 closed sites (1,399 IDPs before closure)
- 40% of sites are schools
- 40% of IDPs are women & girls
- 57% of sites report persons with disabilities

Demographics & Vulnerabilities

Women: 27% | Men: 25% | Children <18: 26% | Elderly: 14%

Vulnerable groups:

- Pregnant/lactating mothers (64% of sites)
- Persons with chronic diseases (53%)
- Orphaned children (9%)
- Persons with disabilities (1% of population)



- Open
- Closed



SAFETY CENTER NEEDS ASSESSMENTS

Site Management

- 93% of sites managed by government
- Registration confirmed at all sites

Duration:

- 47% uncertain
- 31% expect >3 months (esp. Badulla, Kegalle, Colombo)
- 22% expect closure within 3 months (religious sites, danger zones, relocation plans)

Site Environment

- 85% structurally safe/weatherproof
- Accessibility: 60% not fully accessible for persons with disabilities
- Privacy: only 20% provide separate rooms per family
- Lockable storage: 11%
- Breastfeeding spaces: 26%
- Children's spaces: 58%
- Lighting: 91%
- Violence prevention measures absent in 35% of sites



SAFETY CENTER NEEDS ASSESSMENTS

WASH & Health

- Toilets: 202 (avg. 23 persons per toilet, above SPHERE standard)
- 61% gender-segregated, only 7% adapted for disabilities
- Showers: 66 (64% gender-segregated, 11% disability-adapted)
- Drinking water: 87% tap water
- Health workers present/visiting: 64%
- Referral pathways: 91%

NFIs & Food Provision

- Hygiene items: full coverage at 53% of sites, gaps remain
- Cooking items/cutlery: gaps at 15% of sites
- Bedding: gaps at 11% of sites
- Food provision:
 - Local authorities (64%)
 - IDPs cooking themselves (53%)
 - NGOs/INGOs (29%)
 - Kitchens available at 89% of sites



SAFETY CENTER NEEDS ASSESSMENTS

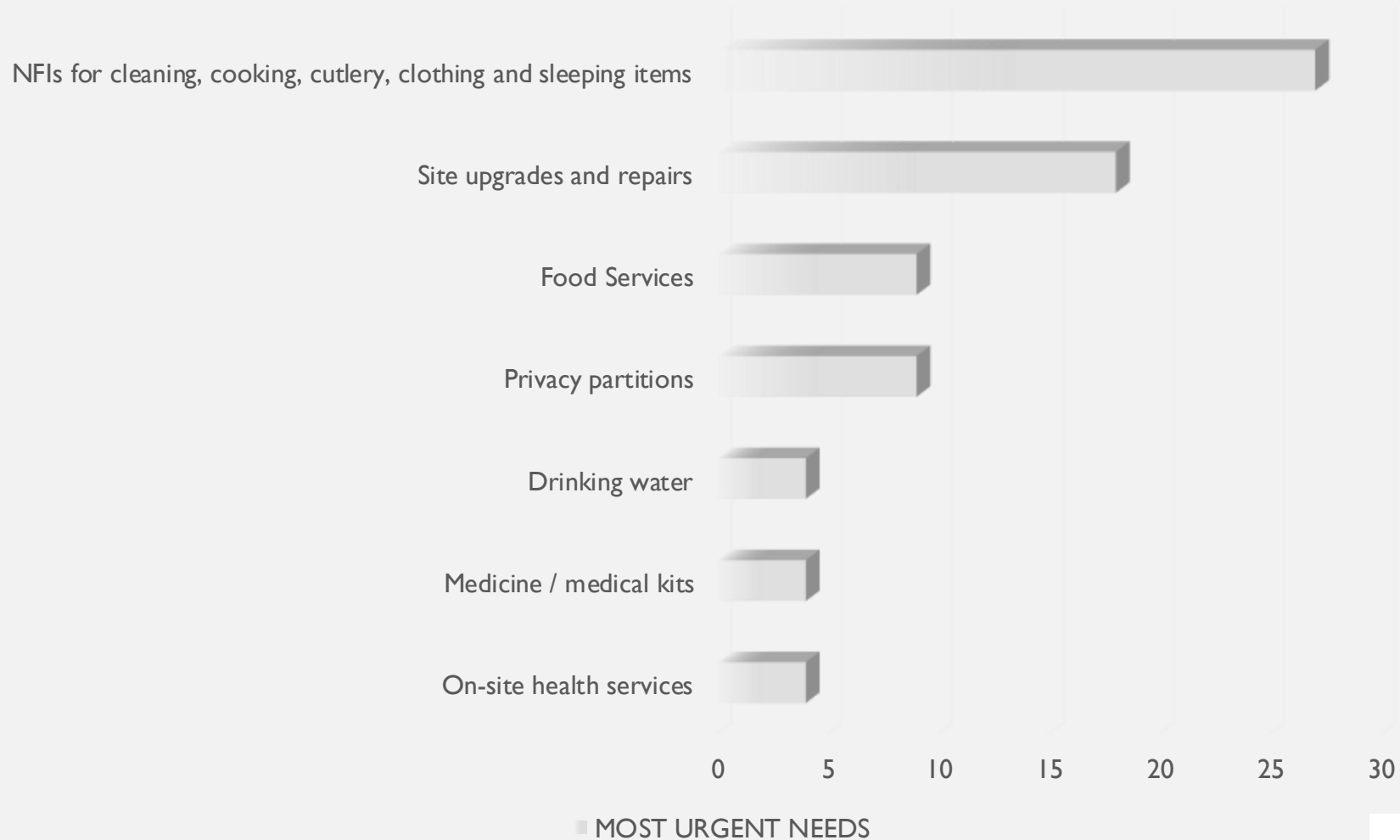
Closed Sites:

- 38% returned to damaged houses
- 36% relocated with family/friends
- 9% moved to planned sites
- 9% to informal sites
- 7% to unsafe houses



SAFETY CENTER NEEDS ASSESSMENTS

MOST URGENT NEEDS



SAFETY CENTER NEEDS ASSESSMENTS



These assessments were made possible through the contribution of the SLSC Partners



SAFETY CENTER NEEDS ASSESSMENTS

Site Coordination

Prioritise privacy partitions in collective centres where families share open spaces. Ensure all sites have child-friendly and breastfeeding spaces.

WASH

Address waste disposal gaps at the 21% of sites lacking regular waste management. Provide latrines where non existing or gaps remain.

Health

Ensure first aid kits at all open sites (currently only 38%). Scale up psychosocial support (53% coverage), particularly given reported trauma following disaster. Address medicine access barriers at 23% of sites.

NFI and Food Security

Close remaining gaps in cooking items and bedding distribution — the most frequently cited priority needs. Ensure food provision is sustained at sites where IDPs lack means to self-cater.

Protection and Accountability

Establish feedback mechanisms at the 26% of sites currently lacking any. Expand lockable storage (11% of sites). Monitor safety of IDPs who returned to damaged houses from closed sites.

Cross-cutting

Develop a longer-term displacement strategy given that 49% of sites have no known closure timeline and 30% are expected to remain open for over three months. Strengthen coordination between government, humanitarian actors, and local authorities on durable solutions planning.



WAYS FORWARD / RECOMMENDATIONS

1. **Safety Center Needs Assessment Report:** overview to be circulated following the meeting, individual reports to follow
2. **Updated Site Master List:** to be circulated this week
3. **Mainstreaming Site Tracking**
 - New Site Report (SL)
 - Update Site Report (SL)

*Bi-weekly updates by district FP agency?**

Badulla: IOM
Nuwara Eliya?
Kegalle: ?
Colombo: ?
Kandy: ?

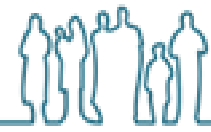
4. **2nd Round of Needs Assessments;** monitoring assessed sites, assessing new SCs, planned sites & informal settlements

*Mid-March ?**



AOB

- HLP Working Group
- 5W Reporting / Situation Report / Financial Tracking
- Partner updates / Qs



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