



**ACTION  
AGAINST  
HUNGER**



**PALESTINE  
SHELTER CLUSTER**

Coordinating Humanitarian Shelter and Settlements

Rental support HF oPt & NFI (Clothes)

# Coordination and implementation

- Several coordination visits were conducted with project stakeholders including UNRWA, OCHA-NWB, Camp Committee, Ministry of Social Development (MoSD), and Governorates offices in Jenin & Tulkarem
- The intervention was coordinated among other several interventions under different sectors and funded by different donors.
- Targeted HHs have received two rounds of cash support (1,000 ILS each)
- To minimize efforts, burden of targeted HHs, and to be more efficient we digitalized the process of contract signature.
- SMS:

السيد/السيدة [الاسم]،  
نحيطكم علمًا باستلامكم الدفعة الثانية من بدل إعانة الإيجار المقدمة من منظمة "العمل ضد الجوع"، وذلك بقيمة **1,000 شيكل**. يرجى العلم بأن المبلغ يُصرف **نقدًا فقط**، ويُمنع على التاجر خصم أي جزء من قيمة الإعانة أو استبدالها ببضاعة.  
في حال تعرضكم لأي من هذه الممارسات، نرجو منكم **عدم إتمام عملية السحب**، والمباشرة بتقديم شكوى عبر الرقم التالي: \_\_\_\_\_.

يرجى سحب المبلغ فقط من التجار المعتمدين من خلال الرابط التالي: [الرابط]  
رمز الصرف: [الكود]



Coordination visits

# NFI KITS (CLOTHES)

## Hf oPt – Clothes for Eid al Adha

- Provided clothing for children of IDPs in public shelters for Eid al-Adha.
- ACF received the beneficiary list from UNRWA and, after data verification, selected two clothing shops registered in the Palpay network.
- Messages were sent to all households informing them of the assistance, and payments were processed through Palpay direct messages to beneficiaries.

## NAVARA – Clothes for School

- Planning to provide clothes for students
- ACF is coordinating with UNRWA on a selection criteria.
- Will be targeting children living in IDPs, in addition to HHs staying with relatives, women-headed HHs, persons with disabilities (PwD), and large family sizes.



# CHALLENGES

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1. The scattered distribution of internally displaced persons (IDPs) across remote villages made it difficult to ensure their access to shops
2. Updating HHs information (mainly phone numbers) that changes regularly for several reasons. UNRWA support.
3. Palpay network, required expansion
4. Old machines, requires regular software updates
5. Coding issues (Palpay & vendors), specially when having more than one intervention
6. Some HHs were trying to redeem the assistance in cash instead of using vouchers for designated items
7. Close control on the items in the NFI kits & food assistance. This required several field visits and regular contact with vendors and shops



Thank You