

## Community Feedback about The NFIs

### Introduction:

Findings from several post-distribution monitoring reports of non-food item (NFI) distributions indicated that the content of the NFI kit needed to be improved to better meet the needs of the most vulnerable affected population. In response, the Yemen Shelter Cluster (YSC) established a working group to review the current NFI kit and make recommendations for improvement. NFI Technical Working Group (TWiG) members led focus group discussions (FGDs) in different areas to collect feedback from the targeted community about the kit content and needed improvements. This was done to ensure the provision of more adequate NFIs.

### Location of Assessment:

Sana'a – Ibb – Taiz – Lahj – Aden - Abyan - Marib - Aldhalea

### Assessment Findings and Working Group Solutions

- **Quality of Items:**

In general, the community raised many improvements needed for the quality of different items. The main items mentioned are blankets, mattresses, and pots.

Action:

A market assessment needs to be done to review again the available items in the markets and the cost of accepted quality items and then update/clarify the specifications of these items.

- **Quantity of Blankets and Mattresses:**

The majority of families mentioned that the number of the mattresses and blankets was not sufficient.

Action:

The current distribution protocol should be enhanced to distribute blankets and mattresses according to the number of family members to ensure sufficient quantity.

## ANNEX 2

- **Sleeping Mats:**

The majority of HHs mentioned that the quantity of the sleeping mats was not sufficient and need to be doubled. It was mentioned that it is useful and used to cover the ground, so larger part of the shelter ground needs to be covered.

- **Gas Stove & Gas Slender:**

Many families requested to add gas stove and gas slender to the NFI kit.

- **Mattresses:**

Some families requested to replace the sponge mattresses with a pressured sponge mattress for more durability. TWiG members mentioned that there were some complaints about mattresses quality. However, when cluster standards related to mattresses were followed, the feedback was ok.

- **Blankets:**

Most of the partners tend to provide medium thermal blankets due to limited budget. The cost of high thermal blanket in the SC BOQs was estimated long time ago and is not valid anymore.

- **Kitchen Set:**

There were some materials which are not expensive and requested to be added to the kit like dough bowl, tea kettle, tea thermos and cooking pan. Another item was mentioned by most of the families which is pressure pot. It was mentioned that this item will save time and energy.

Action:

Double the quantity of the sleeping mat. It was agreed to use the same number (2 matts) with doubling the size. Another choice to provide 4 mats with the same size.

Action:

It was agreed to put the two items as an energy solution in the energy kit. However, it will be recommended for urban areas where this cooking practice is mostly used.

Action:

Due to high difference in cost, pressured sponge will be recommended to be provided in case budget can afford providing sponge mattresses. For the standard kits, it was agreed to raise the quality and ensure more clear specifications in the BOQs to ensure partners will provide the required quality.

Action:

Review the cost of different types of blankets to update the estimated cost for each type.

Action:

It was agreed to add dough bowl, tea kettle to the standard kit. Moreover, as pressure pot is too important, one of the normal pots can be replaced by pressure pot. Any other items can be added to the additional list.

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- **Items Required in Hot Areas:**

Blanket to be medium or low thermal.  
Bed Sheets  
Mosquitos Net

Additional:

Fans  
Dessert Air Condition  
Water Thermos

Action:

Bed sheet and mosquitos net to be added to the standard kit for hot areas and the rest of items to be added to the additional list that can be used according to need and when budget is available.

- **Items Required in Cold Areas:**

Blanket to be high thermal.

Action:

High thermal blankets to be added to the standard kit for cold areas.

- **Other Additional Items:**

Solar light  
Solar System  
Mud stove

### **New NFI Kit:**

The community feedback collected during focus group discussions was reviewed in detail, and measures were implemented to address 90% of the complaints. No items were requested to be removed from the old non-food item (NFI) kit, but some additional items were requested. Some of the requested items were added to the standard kit, while the others were not due to budget limitations. However, it was agreed that these items would be added to an additional list and provided by partners whenever the budget is available.

ANNEX 2

Photos for FGD in different Areas:



