

The Shelter Cluster Bangladesh Cluster Coordination Performance Monitoring (CCPM)

**Shelter Cluster Meeting
19 March 2024**

What is the Cluster Coordination Performance Monitoring?

A self-assessment of cluster performance against the 6 core cluster functions and Accountability to Affected Populations (AAP):

1. Support service delivery
2. Inform the HC/HCT's strategic decision-making
3. Strategy development
4. Monitor and evaluate performance
5. Capacity building in preparedness and contingency planning
6. Advocacy
7. + section on Accountability to Affected Populations

A country-led process, supported by Global Clusters and OCHA

The CCPM can be applied by both Clusters and sectors



Why monitor Cluster coordination performance?

- Ensure efficient and effective coordination
- Take stock of what functional areas work well and what areas need improvement
- Raise awareness of support needed from the HC/HCT, cluster lead agencies, global Clusters or Cluster partners
- Opportunity for self-reflection
- Strengthening transparency and partnership within a Cluster

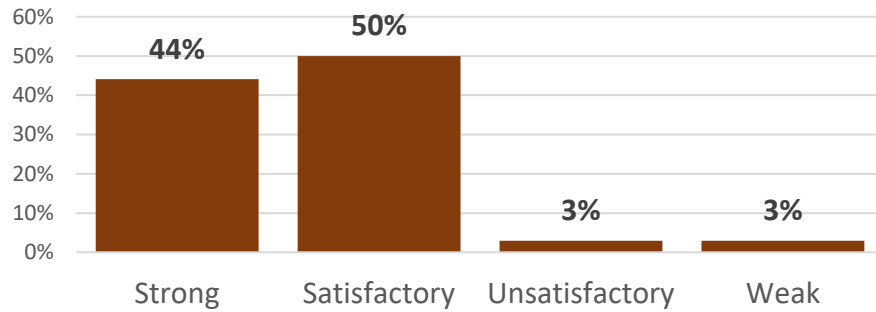
CCPM findings 2024

Period: 13 February to 29 February

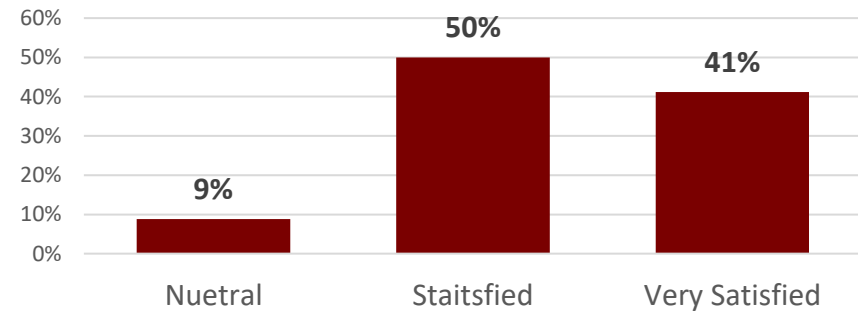
Partner type	Number of partners participated in 2018 CCPM survey
National NGOs	13
International NGOs	11
Red Cross and Red Crescent movement	5
UN	4
Others	1
Total	34

Core Function 1: Supporting Service Delivery

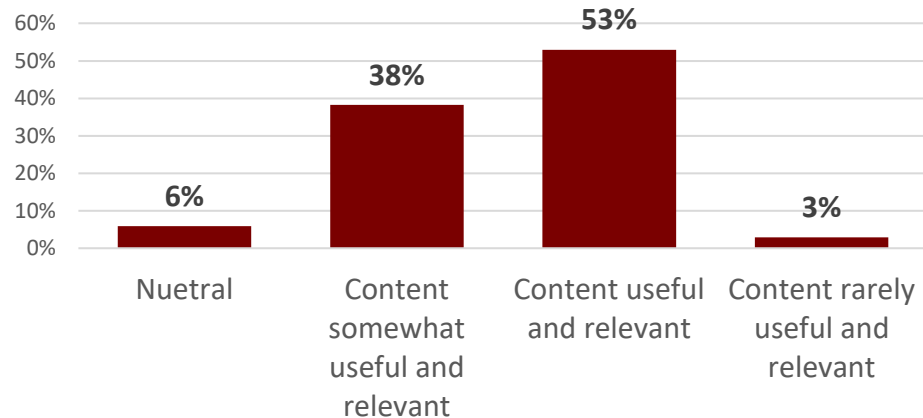
Supporting Service Delivery



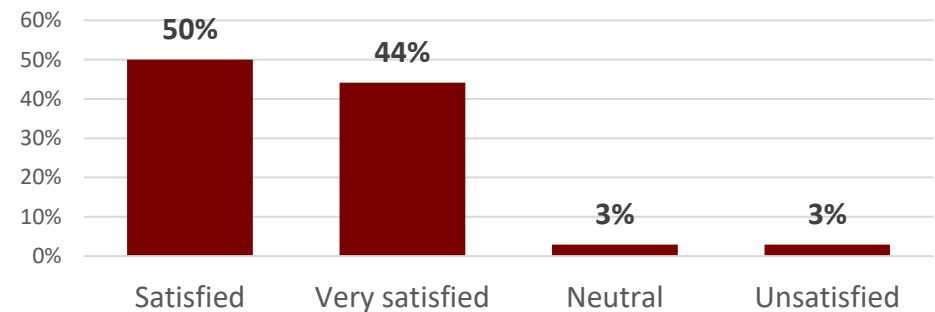
Frequency of Meetings



Content of the Shelter Cluster Meeting

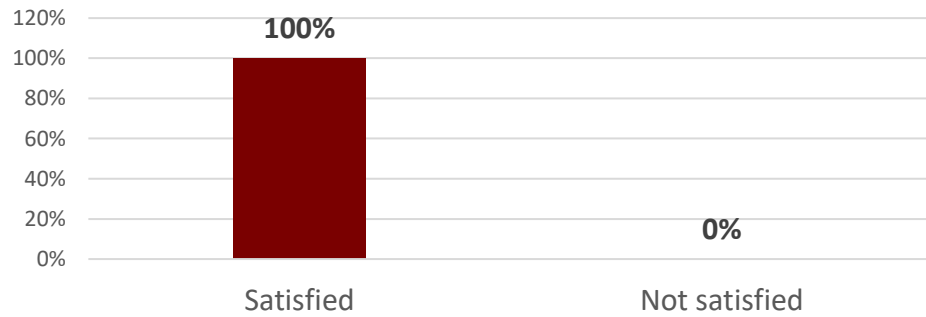


Information shared by the shelter cluster

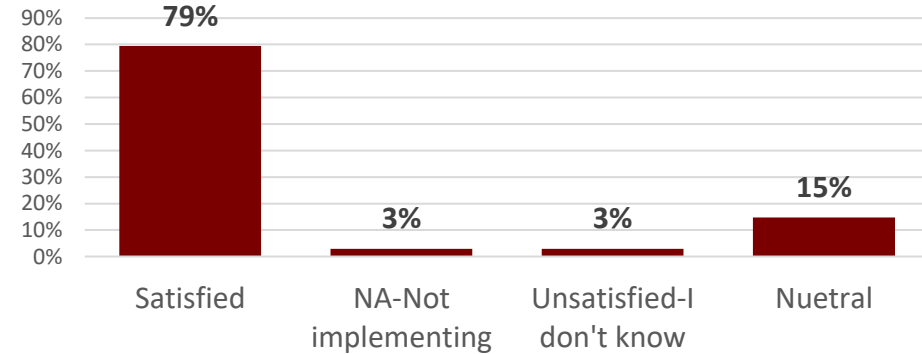


Core Function 1: Supporting Service Delivery

Language of the Shelter Cluster meetings, communications and products



Reporting process between partners and cluster



Core Function 1: Supporting Service Delivery

Key recommendations

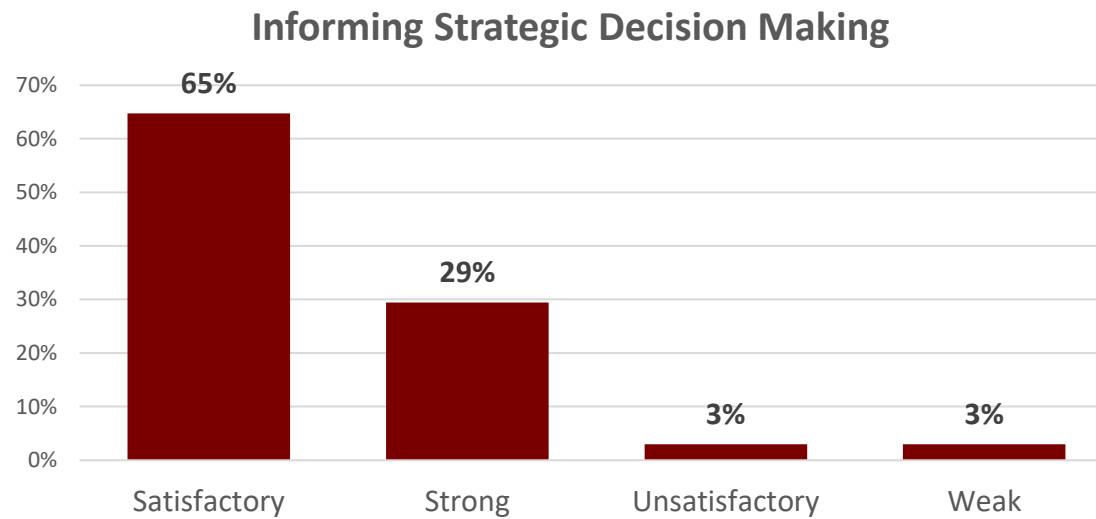
- Need more focused on local level NGOs participation ensure and capacity development
- Meeting need more frequent
- More discussion required to decide on unified shelter packages, update them regular basis and also for anticipatory action stage, it would be good to explore what shelter interventions could be done by humanitarian stakeholders
- Need to more analytical presentation of disasters
- Stats of the last meeting discussion points
- Update Shelter kit packages, Hazard Specific shelter design with BoQ

Core Function 1: Supporting Service Delivery

Key recommendations

- We would like to have more research/ study initiatives taken by the shelter clusters and inform the stakeholders on improving shelter related actions, interventions, as well as suggest best practices for humanitarian response in anticipatory, rapid response and early recovery stage
- Shelter cluster should be a data bank which other member can access
- Pre-disaster vulnerability & need and stakeholder mapping related information need for different hazard
- How to strengthen shelter management during emergencies.

Core Function 2: Informing Strategic Decision making



Core Function 2: Informing Strategic Decision making

Key recommendations

- Conduct for Joint need assessment of Shelter damage and loss.
- More emphasis should be put in establishing harmonize plan and working approach
- Involve to local community people in shelter construction
- Quick survey after disaster
- The cluster needs to involve more local/national NGOs in their coordination mechanism who are the front liners in the face of disasters. It would allow/enable them to get more accurate information regarding population need and assess the situation more accordingly

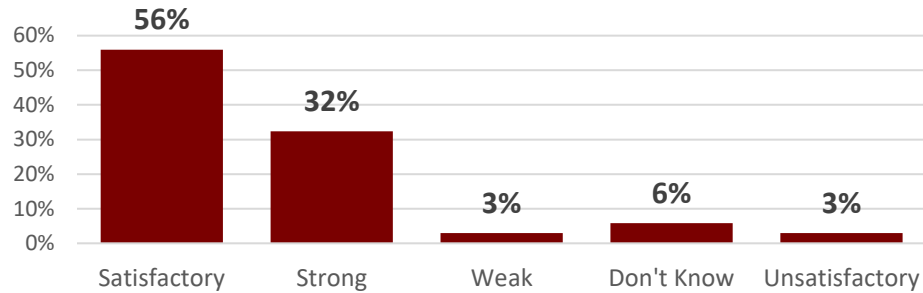
Core Function 2: Informing Strategic Decision making

Key recommendations

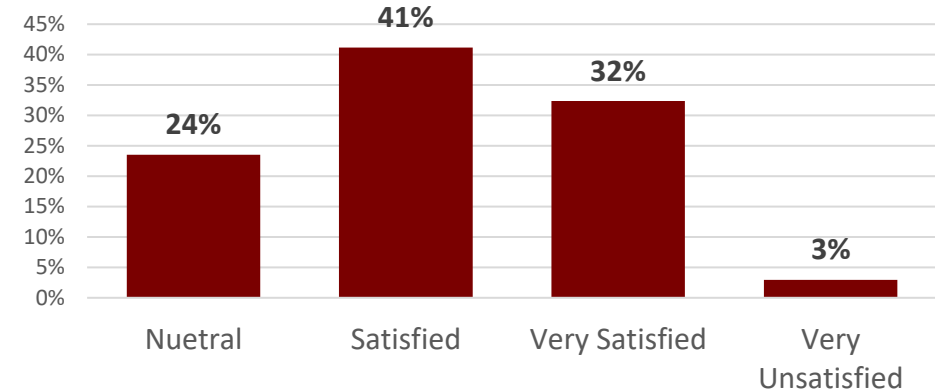
- The final formulation of JIAF would help to identify the PIN.
- Need to ensure pre & post disaster assessment with involvement of different NGO,INGO,Govt. UN
- Contextualization with area specific needs and scoping adjustment of local capacities
- More joint studies with relevant cluster partner and other clusters.
- Context specific tools, needs of diversified group

Core Function 3: Planning and implementing cluster strategies

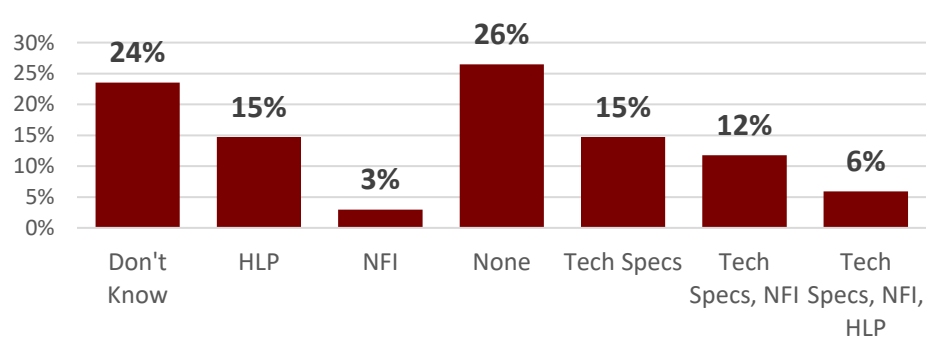
Planning and implementing cluster strategies



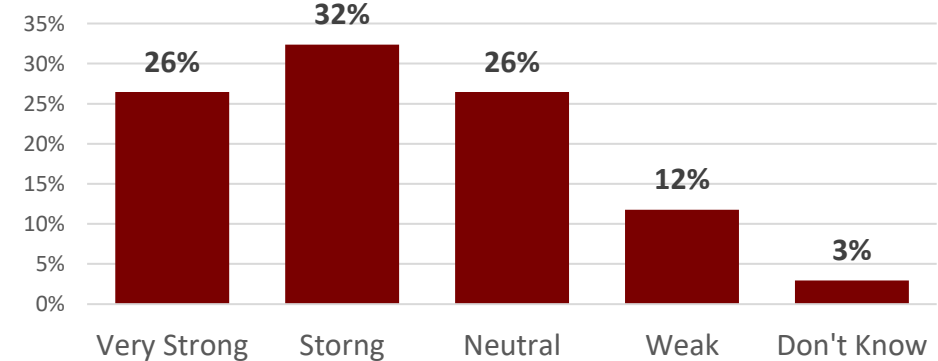
How satisfied with active TWG



Need to address by the cluster through TWIG

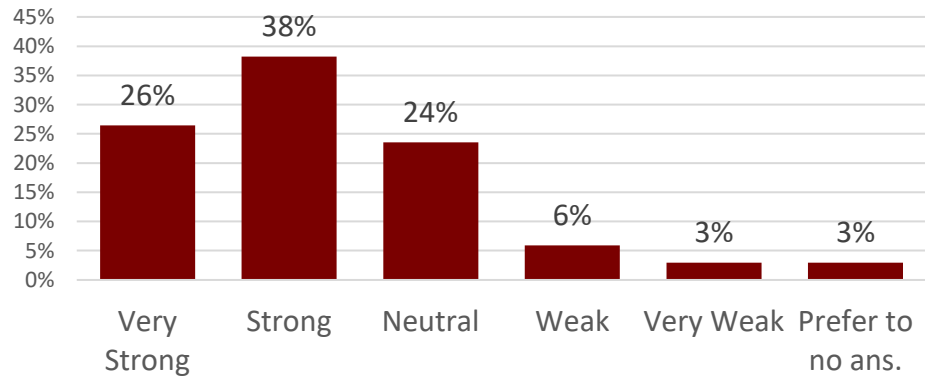


Performance in addressing GBV

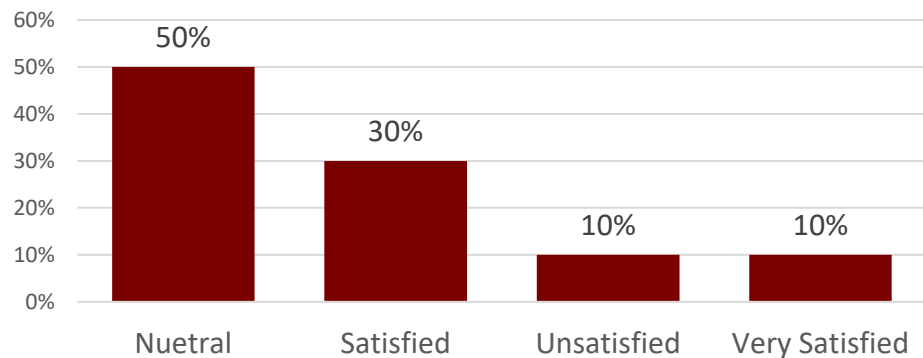


Core Function 3: Planning and implementing cluster strategies

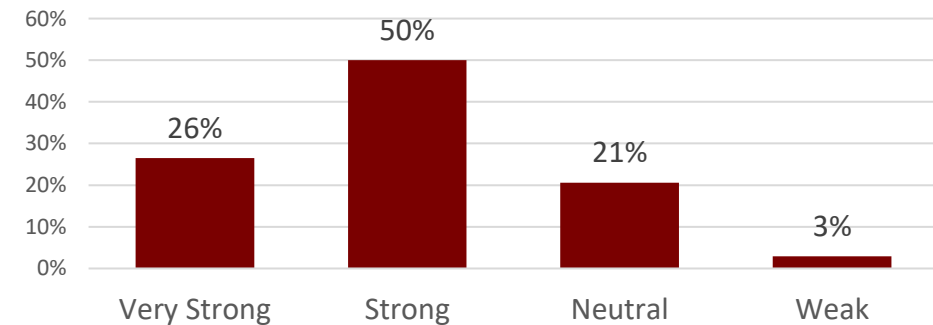
Performance in addressing PSEA



HRP Process (10 respondents)



Performance in addressing mainstreaming the environment





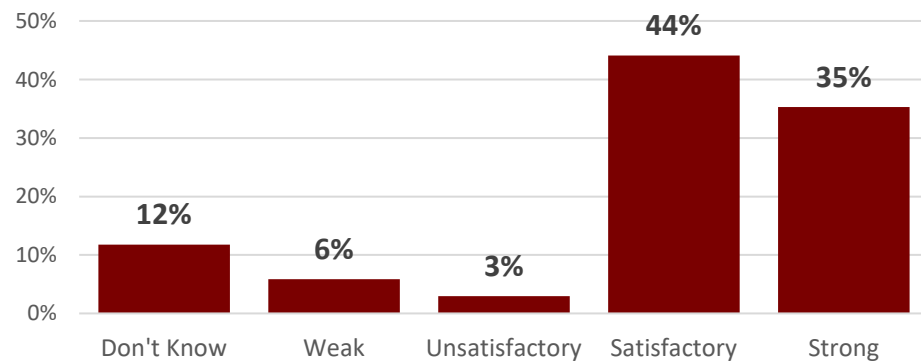
Core Function 3: Planning and implementing cluster strategies

Key recommendations

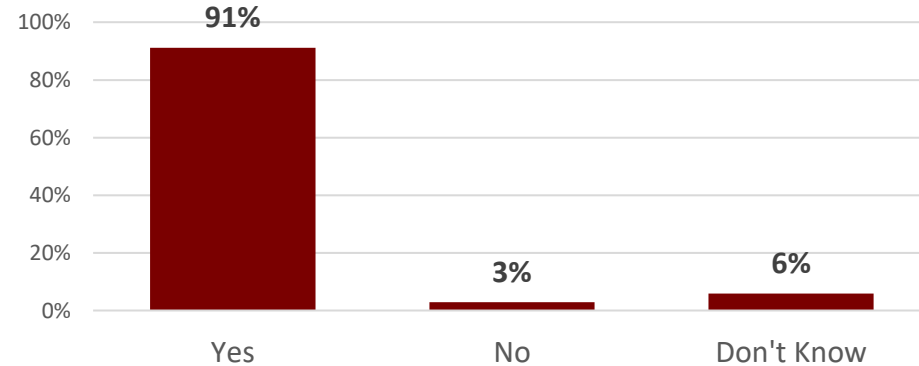
- Explore the attention of harmonize working approach and service delivery mechanism
- Shelter Cluster should have specific guideline and polices on GVB issues.
- Design of environmentally friendly shelter
- New guideline considered environment friendly materials for shelter construction.
- Considering environment in the design

Core Function 4: Monitoring and evaluating performance

Monitoring and evaluating performance



Space to partners for knowledge exchange

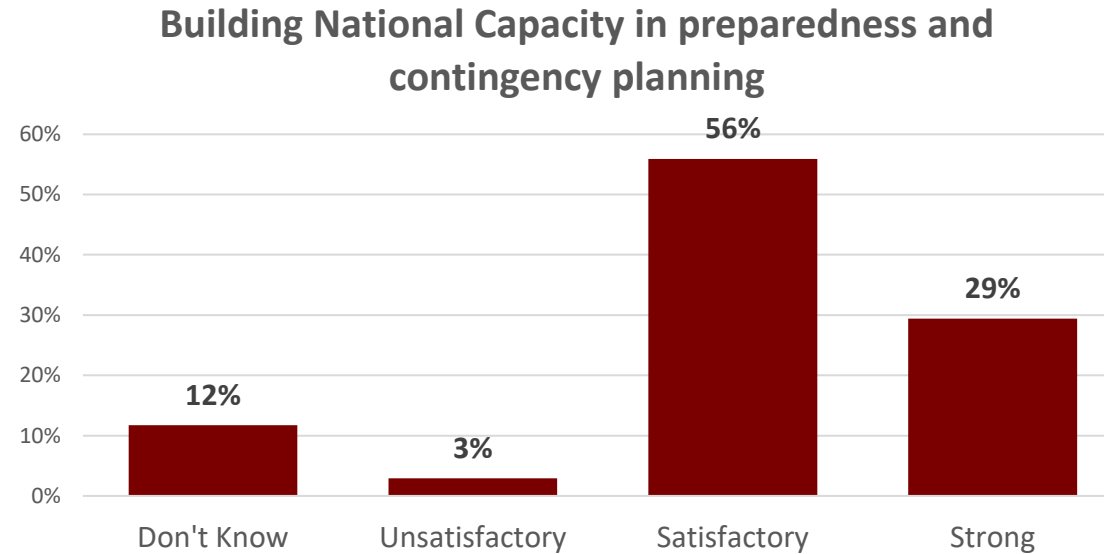


Core Function 4: Monitoring and evaluating performance

Key recommendations

- Increase of coordination for the joint response and Monitoring.
- Develop a Common methodology for all partners
- Develop common framework

Core function 5: building national capacity in preparedness and contingency planning





Core function 5: building national capacity in preparedness and contingency planning

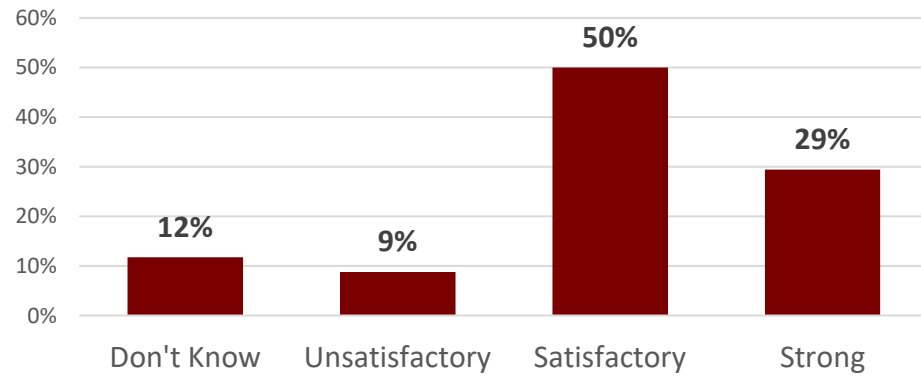
Key recommendations

- Increase of coordination for the joint response and Monitoring
- There needs to be more improvement, and involvement with partners, especially local and national NGOs to build their capacity in shelter related preparedness and contingency planning.
- Contingency plan

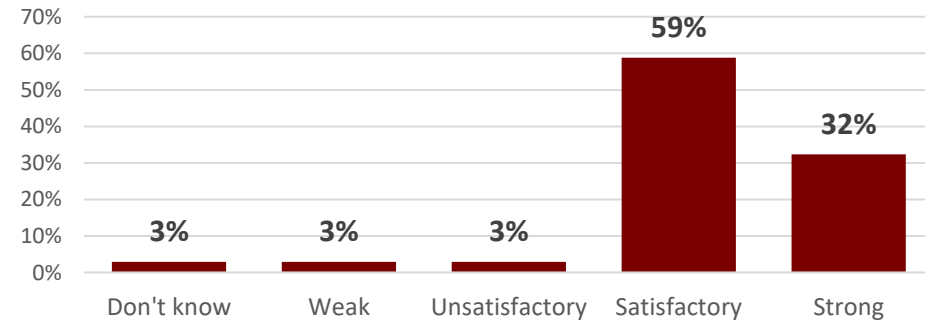


Core Function 6: Supporting robust advocacy

Supporting Robust Advocacy



Promoting Accountability to affected people



Core Function 6: Supporting robust advocacy

Key recommendations

- Shelters designed based on community need



Strength of the Shelter Cluster

- Regular meeting, Participation of MoDMR in the meeting, sharing the Lesson learn on Shelter best practice's.
- The shelter cluster actively engage with their partners and coordinate with them during any humanitarian responses, developing assessments that are very informative and also giving recommendations to organizations that require their support
- Always share the information and conduct the damage and needs assessment after the disaster which explore the funding opportunity
- Strong collaboration with Government and partners
- The precise coordination and support throughout the time.
- Learning sharing of best practices among the practitioners



Strength of the Shelter Cluster

- ❑ Shelter Cluster has a standard guideline for shelter response which is very useful
- ❑ Very strong network, a strategic, committed, rational and well-informed cluster coordinator who provides adequate space and support to cluster partners to promote inclusive decision making and effective response
- ❑ Frequent meeting, disseminating real time information, relevant guidelines
- ❑ It is a very effective platform to build common understanding among the members and addressing the appropriate need regarding shelter. The platform also motivates the members to be activated
- ❑ Cooperative, transparent and inclusive.
- ❑ All necessary information share by shelter cluster
- ❑ Share the progress against HRP



Area of the improvement of Shelter Cluster

- Update Shelter kit packages, Hazard Specific shelter design with BoQ
- Quick damage and needs assessment
- More effective coordination and sharing with roots level Organizations
- It would be really good to see the cluster to take up more initiatives for developing up to date packages, studies that would support the humanitarian coordination to better implement shelter initiatives, as well as to involve more partners in their mechanism
- Initiative of capacity building activities for national NGOs
- Emphasis on GBV and PSEAH Issues on shelter response

Area of the improvement of Shelter Cluster

- The information management personnel, the cluster has a part time one, a full time IM would certainly improve the quality.
- Area specific need assessment and initiate harmonize working approach
- Database of shelter centers and safe places with detail to ensure more accountability
- Actions of the cluster partners could be made more visible to other clusters and the humanitarian system in Bangladesh.
- Good to develop context (CHT, Cyclone, Flood, etc.) specific implementation guidelines on shelter

Thanks