

Country : Ethiopia

Year : 2025

Date of launch of the CCPM process (sharing of the online survey): 1/17/2025

Date of the survey results revision and action plan meeting: 11-12, Feb 2025

Date of completion of the CCPM (sharing of the action plan at the GSC): 3/24/2025

Cluster Core Functions	Performance Status (Partners and stakeholders)	Performance Status (Coordination Team)	Prioritisation	Actions agreed	Timeframe agreed	Responsible to follow up	Constraints and challenges	Good practices and lessons learned
	% and 0% to 20% Don't Know / 21% to 40% Weak / 41% to 60% Unsatisfactory (needs major improvement) / 61% to 80% Satisfactory (needs minor improvement) / 80% to 100% Strong	% and 0% to 20% Don't Know / 21% to 40% Weak / 41% to 60% Unsatisfactory (needs major improvement) / 61% to 80% Satisfactory (needs minor improvement) / 80% to 100% Strong	Top priority/Medium priority/Low priority					
<b>1. Supporting service delivery</b>	<b>84.71% Strong</b>	<b>84% Strong</b>	Low priority	<p><b>1.1 Decentralize Coordination Where Appropriate</b></p> <ul style="list-style-type: none"> <li>Establish zonal coordination structures in areas with high numbers of displaced people, significant shocks, or many operational partners.</li> <li>Appoint delegates or focal points where there is a limited Cluster capacity to improve field-level coordination and presence.</li> </ul> <p><b>1.2 Improve Information Sharing</b></p> <ul style="list-style-type: none"> <li>Implement real-time coordination tools to provide partners with timely updates on response priorities and activities.</li> </ul> <p><b>1.3 Capacity Building</b></p> <ul style="list-style-type: none"> <li>Conduct structured training sessions for partners on harmonized assessment tools to ensure consistency in service delivery.</li> <li>Provide ongoing technical support to reinforce the proper use of tools and improve data.</li> </ul>	Q1-Q4	ESNFI Cluster Team	<ul style="list-style-type: none"> <li>Commitment Issues from Delegated Coordinators: Some zonal coordinators lack consistent engagement, leading to delayed reporting, weak coordination, and ineffective response tracking.</li> <li>Non-Adherence to Cluster Assessment Tools: Some partners use their own assessment methods, leading to data inconsistencies that affect planning and gap analysis.</li> <li>Weak Geographic/Zonal Representation: Limited presence in some zones affects service coverage and response speed.</li> <li>High Staff Turnover: Trained personnel leave due to shifting priorities or partner transitions, leading to a loss of institutional knowledge and weaker coordination.</li> </ul>	<ul style="list-style-type: none"> <li>In 2023, the Cluster trained delegated staff and partners on coordination and standardized assessment tools, improving information sharing and response planning in meetings.</li> <li>However, partner transitions and shifting priorities led to high staff turnover, reducing continuity and coordination efficiency.</li> <li>The Cluster will build on this experience by strengthening capacity-building, refresher courses, and mentorship for new focal points.</li> </ul>
<b>2. Informing HC/HCT strategic decision-making</b>	<b>78.43% Satisfactory</b>	<b>80% Strong</b>	Top priority	<p><b>2.1 Enhance Assessment Timeliness &amp; Standardization</b></p> <ul style="list-style-type: none"> <li>Establish a clear assessment schedule linked with the sudden onset of displacement, return, or neglected situation to ensure timely and consistent data collection.</li> <li>Standardize assessment methodologies across all partners to improve data comparability.</li> </ul> <p><b>2.2 Strengthen Sub-National Reporting</b></p> <ul style="list-style-type: none"> <li>Improve the capacity of zonal focal points through training and structured reporting templates.</li> <li>Set up a real-time reporting system that ensures timely submission of key data to the national level.</li> <li>Conduct quarterly review meetings to assess reporting quality and address gaps.</li> </ul> <p><b>2.3 Enhance Cross-Sectoral Coordination</b></p> <ul style="list-style-type: none"> <li>Improve collaboration with CCCM, WASH, and Protection clusters to ensure holistic response planning.</li> </ul>	Q1  Q1-Q4  Q1-Q4	ESNFI Cluster Team	<ul style="list-style-type: none"> <li>Inconsistency of Information: Partners provide fragmented or inconsistent data, making conducting accurate needs analysis and response planning difficult.</li> <li>Limited Familiarity with DTM and Other Assessment Tools: Some partners do not fully understand or use available tools like DTM, relying instead on local government data and other external sources, which may not be standardized.</li> <li>Delayed or Irregular Assessments: Assessments lack consistency in timing and methodology, leading to gaps in response planning and strategic decision-making.</li> <li>Lack of Understanding of Available Cluster Information Management Products: Many partners are not familiar with key IM tools such as Gap Analysis, Prioritization, and</li> </ul>	<ul style="list-style-type: none"> <li>The Cluster regularly shares information reflecting gaps, priorities, and response needs.</li> <li>91% of partners reported using this information for funding applications and advocacy.</li> <li>Sub-national coordination teams engage local partners in decision-making processes related to prioritization and response planning.</li> <li>The Cluster will build on this by expanding partner training on IM products, improving assessment consistency, and enhancing coordination with other clusters.</li> </ul>

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				<ul style="list-style-type: none"> <li>Participate in joint assessment missions with other clusters to ensure comprehensive response planning.</li> </ul>			Response Monitoring, leading to poor data utilization in decision-making	
<b>3. Planning and implementing cluster strategies</b>	79.22% Satisfactory	82% Strong	Top priority	<p><b>3.1 Improve Local Adaptation of Response Strategies</b></p> <ul style="list-style-type: none"> <li>Develop context-specific shelter and NFI solutions based on local materials and cultural preferences.</li> <li>Strengthen community engagement to ensure response plans align with beneficiary needs and expectations.</li> <li>Encourage partners to document and share successful adaptations for wider adoption.</li> </ul> <p><b>3.2 Enhance Environmental Considerations in Planning</b></p> <ul style="list-style-type: none"> <li>Integrate sustainability and environmental impact assessments into all response strategies.</li> <li>Promote the use of eco-friendly and local materials shelter solutions.</li> </ul> <p><b>3.3 Increase Partner Engagement in Strategy Development</b></p> <ul style="list-style-type: none"> <li>Organize joint planning workshops to ensure broad partner participation in HNO/HRP development.</li> </ul> <p><b>3.4 Strengthen Documentation &amp; Use of Lessons Learned</b></p> <ul style="list-style-type: none"> <li>Develop a repository of best practices and past response evaluations to inform future planning.</li> <li>Conduct after-action reviews following major responses to identify lessons learned and areas for improvement.</li> <li>Ensure TWiGs incorporate best practices into strategy revisions.</li> </ul>	Q1-Q2  Q1-Q4  Q1-Q4  Q1-Q4	ESNFI Cluster Team and TWiG	<ul style="list-style-type: none"> <li>Non-Adherence to Standard Kits: Some partners do not apply the standard shelter and NFI kits, even in areas where locally adapted solutions exist. This affects response quality and consistency.</li> <li>Limited Integration of Environmental Considerations: Due to cost implications, some partners do not prioritize eco-friendly materials or sustainability in planning and implementation.</li> <li>Limited Local Adaptation of Response Strategies: Some shelter designs and response plans do not fully consider local context, cultural preferences, and available resources.</li> </ul>	<ul style="list-style-type: none"> <li>The Cluster conducts regular monitoring, followed by lessons learned workshops, to improve strategy effectiveness and partner coordination.</li> <li>The Cluster promotes the use of standard kits, allowing for local adaptations where feasible.</li> <li>Technical Working Groups (TWiGs) support partners in strategy refinement and contextual adaptation of response tools.</li> <li>Some partners have successfully incorporated local materials, showcasing practical, cost-effective solutions.</li> <li>The Cluster will enhance awareness on the importance of standard kits, encourage cost-effective environmental practices, and improve zonal-level engagement.</li> </ul>
<b>4. Monitoring and evaluating performance</b>	78.04% Satisfactory	80% Strong	Top priority	<p><b>4.1 Update and Promote Use of the M&amp;E Framework</b></p> <ul style="list-style-type: none"> <li>Update the existing M&amp;E framework to reflect current operational needs, including revised indicators and integration of cross-cutting issues.</li> <li>Ensure all partners are aware of and consistently apply the framework, including tools for PDM, performance tracking, and environmental screening.</li> <li>Ensure PDM tools include environmental considerations for sustainable response planning.</li> </ul> <p><b>4.2 Create a Centralized Platform for Sharing Best Practices &amp; Lessons Learned</b></p> <ul style="list-style-type: none"> <li>Develop an interactive digital platform where partners can share monitoring results, best practices, and case studies.</li> <li>Organize quarterly knowledge-sharing sessions to disseminate lessons learned and encourage cross-partner learning.</li> </ul> <p><b>4.3 Improve Accuracy &amp; Reliability of PDMs</b></p> <ul style="list-style-type: none"> <li>Implement random spot-checks and data validation processes to improve PDM credibility.</li> </ul>	Q2  Q2  Q1-Q4  Q2  Q1-Q4	ESNFI Cluster Team and SAG	<ul style="list-style-type: none"> <li>Inaccuracy of PDM: Some partners collect incomplete or inconsistent data, leading to unreliable findings that do not accurately reflect response impact.</li> <li>Limited M&amp;E Capacity: Many partners lack the technical skills to conduct effective PDMs, impact assessments, and real-time monitoring.</li> <li>Inconsistent Partner Reporting: Reporting formats and timelines vary across partners, making it difficult to track response effectiveness and compare data.</li> <li>Limited Use of Monitoring Data for Strategy Adjustments: Data collected from field monitoring and PDM exercises is not always analyzed or used to improve response strategies.</li> </ul>	<ul style="list-style-type: none"> <li>The Cluster has an established M&amp;E framework, including PDM (Post-Distribution Monitoring) and PCM (Post-Crisis Monitoring) tools to track response effectiveness and impact.</li> <li>The Cluster provides training on protection mainstreaming, ensuring that partners incorporate protection principles into their monitoring and implementation efforts.</li> <li>Regular monitoring activities and lessons learned workshops help partners identify gaps and</li> </ul>

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				<p><b>4.4 Enhance Protection Mainstreaming in Monitoring Tools</b></p> <ul style="list-style-type: none"> <li>Include protection indicators in monitoring tools to ensure responses consider safety, dignity, and accessibility.</li> <li>Train partners on integrating protection principles into the shelter and NFI monitoring.</li> </ul> <p><b>4.5 Strengthen Sub-National Coordination in M&amp;E</b></p> <ul style="list-style-type: none"> <li>Conduct joint field monitoring missions with partners to ensure better oversight and accountability.</li> </ul>			<ul style="list-style-type: none"> <li>Weak Feedback Mechanisms: Some partners and local actors do not consistently share feedback, leading to gaps in response adaptation and learning.</li> </ul>	<ul style="list-style-type: none"> <li>improve future response planning.</li> <li>The Cluster will build on these efforts by enhancing PDM accuracy, improving data utilization, and ensuring that monitoring findings contribute directly to strategic adjustments</li> </ul>
<b>5. Supporting robust advocacy</b>	<i>71.76% Satisfactory</i>	<i>72% Satisfactory</i>	Top priority	<p><b>5.1 Donor Mapping and Engagement Strategy</b></p> <ul style="list-style-type: none"> <li>Map and identify key donors' priorities to ensure advocacy and funding requests align with their strategic focus areas.</li> <li>Develop tailored communication strategies for different donor audiences, ensuring relevant and impactful messaging.</li> <li>Establish a donor engagement plan that includes regular updates on needs, response gaps, and funding impact.</li> </ul> <p><b>5.2 Strengthen Collaborative Advocacy with Other Clusters</b></p> <ul style="list-style-type: none"> <li>Align the ES/NFI advocacy messages with CCCM, WASH, Protection, and Food Security clusters to present stronger cross-sectoral appeals.</li> <li>Conduct joint advocacy efforts on common humanitarian priorities at national and sub-national levels.</li> <li>Categorize shocks and needs clearly to improve targeting in advocacy messages.</li> <li>Strengthen documentation of case studies and response gaps to create stronger evidence-based appeals.</li> </ul> <p><b>5.3 Advocate for the Rights and Dignity of Affected Populations</b></p> <ul style="list-style-type: none"> <li>Ensure advocacy efforts prioritize the needs and voices of displaced and affected communities, not just funding gaps.</li> <li>Strengthen community engagement in advocacy messaging by incorporating direct testimonies, needs assessments, and feedback from affected populations.</li> <li>Collaborate with government and humanitarian actors to advocate for sustainable solutions, including housing, land, and property rights for displaced persons.</li> </ul>	Q1-Q4	ESNFI Cluster Team and Partners	<ul style="list-style-type: none"> <li>Reliance on the Cluster for Resources: Some partners depend heavily on the Cluster for information, advocacy materials, and donor engagement, limiting independent advocacy efforts.</li> <li>Lack of Technical Capacity to Implement Advocacy Initiatives: Many partners, especially local NGOs, lack the technical knowledge and skills to develop and execute effective advocacy strategies.</li> <li>Fragmented and Uncoordinated Advocacy: Efforts lack alignment across clusters, reducing the collective impact.</li> <li>Underuse of Evidence in Advocacy: Assessment data, gap analyses, and prioritization products are not consistently used to inform advocacy.</li> <li>Local Partner Capacity Gaps in Advocacy: National NGOs require capacity-building to engage effectively in advocacy and resource mobilization.</li> </ul>	<ul style="list-style-type: none"> <li>The Cluster regularly shares evidence-based updates, and 91% of partners report using this information to support advocacy and funding applications.</li> <li>Sub-national cluster teams engage local partners in setting priorities and reinforcing field-based advocacy relevance.</li> <li>The Cluster has ongoing collaboration with other clusters on common advocacy themes.</li> </ul>
<b>6. Promoting accountability to affected populations</b>	<i>84.14% Strong</i>	<i>74% Satisfactory</i>	Medium priority	<p><b>6.1 Continue and Expand AAP, Gender, and PSEA Training for Partners</b></p> <ul style="list-style-type: none"> <li>Scale up AAP training for all partners, ensuring comprehensive coverage across national and sub-national levels.</li> </ul>	Q1-Q4	ESNFI Cluster Team and Partners		<ul style="list-style-type: none"> <li>The Cluster has already conducted AAP training, and partners are increasingly incorporating accountability, gender, and PSEA considerations</li> </ul>

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				<ul style="list-style-type: none"> <li>Integrate practical case studies and real-world examples to improve partner application of AAP principles.</li> <li>Strengthen monitoring of training outcomes, ensuring partners are applying AAP principles in their activities.</li> <li>Develop refresher courses and advanced modules for partners who have already received basic AAP training.</li> </ul>				<p>into their response strategies. Some partners have integrated AAP commitments into their technical guidelines to improve community engagement and feedback mechanisms.</p> <ul style="list-style-type: none"> <li>The Cluster will build on this foundation by expanding and reinforcing AAP training efforts for all partners.</li> </ul>