

### AGENDA

1. Introduction, 2025 Reponse Monitoring update
2. Sub-National level Cluster coordination highlights
  - *East Hub general update*
  - *North Hub general update*
  - *South Hub general update*
3. Technical coordination updates
4. Presentation from HELVETAS Swiss Intercooperation
5. Presentation from Insulate Ukraine
6. AOB

*Ukrainian translation of the meeting was available during the meeting on Webex*

### 1. Introduction

- Simultaneous translation of the meeting into English and Ukrainian is provided;
- Two resources that can help you join us:  
Website: [Ukraine | Shelter Cluster](#) and mailing list: [Ukraine SNFI Cluster \(list-manage.com\)](#);

#### Information Management Officer (Matthew Mawhinney):

- **There has been a reprioritization exercise due to reduction of funding, as per 2025 HNRP Requirements, there is an overall 36% requirement reduction with a wide range of 5-8%. Reprioritization exercise intended to look at inter-sectoral severity 4 and 5 as the highest priority areas and to see which planned reach could be prioritized around those geographic boundaries.** It also involved looking at the core list of activities for the Shelter Cluster to see which activities are critical, emergency life-saving activities and within those two parameters, we then end up with a new number, which is the prioritized HNRP. **It does not supersede the HNRP, which remains the official response plan for Ukraine, but it will be presented alongside our HNRP to the donors, as an advocacy document** to show where the greatest needs lie, and how the humanitarian community is reorienting itself given the reduced funding to target those most in need of assistance. This exercise is almost concluded, there are still some ongoing conversations with certain Clusters, but the lay of the land currently is that **the prioritized response would see a shift in financial requirement from \$2.63B to \$1.67B, which is a reduction overall of 36 %. For Shelter and NFI that represents a 26% reduction in financial ask, down from \$544.6M to \$403.0M.** Relatively speaking, compared to some of the other Clusters, we are less affected, given the critical emergency life-saving nature of Shelter and NFI interventions. In terms of planned reach of individuals, **we have gone from the HNRP official planned reach of 2.9M individuals to 2.3M prioritized individuals, which is 22% reduction. The geographic scope remains the same,** our HNRP was already tightly prioritized around Shelter severity classification 4 and 5 predominantly planning to reach individuals in need along the Crescent in the North, East and South of the country and that remains the focus of the prioritized response. Some reductions that are across the board are in urban areas in the West, as well as in Lvivska, Kyivska and Odeska Rayons. In the case of Shelter and NFI cluster, the one activity that is seen as less of a life-saving emergency need is our Rental Support activity, whereas all of the other activities that we have in terms of Emergency Shelter, Emergency NFI Winter assistance and our regular Humanitarian Repairs are all

still within the Emergency category and priority activities. Financially speaking, the bulk of the Response under SNFI falls as: 54% into inter-sectoral severity 4, 18% into inter-sectoral severity 5 and 26% into inter-sectoral severity 3. **OCHA will be issuing a prioritized HNRP document that can serve as an advocacy document and used or presented in tandem with the original HNRP.**

### 2025 Response Monitoring update:

- **Results of Response monitoring covering January and February: 173K individuals reached to date.** This is the first year when we have prioritized using RAIS+. Some of the information submitted into RAIS+ has not yet been integrated in ActivityInfo, this is a priority for us as a Cluster. Winter energy cash/in-kind intervention with **24.9K individuals** reached through cash for utilities. This number is quite high given that it's toward the end of this winter season and similarly with winter heating appliances, being the bulk of, of the response. The Dashboard is available on our [Shelter Cluster Ukraine Website](#).
- **Yesterday we had a RAIS+ training session.** Thanks to all the colleagues who joined, your questions were greatly appreciated by the development team. Currently we are working on the reports section, we have custom indicators which will be tailored to the needs of organizations who want to track their own specific indicators and we have an indicators section which is where the 5W will be generated. There are just a few minor refinements to that that will make it a direct mirror of the data validation rules that are required for this to be copied and pasted into ActivityInfo. After that is completed, we will conduct training sessions or workshops demonstrating the use case for the seamless reporting deduplication monitoring in RAIS+, with the transfer of that data into ActivityInfo.
- Reach out to us in case of any challenges or questions: [myhaleha@unhcr.org](mailto:myhaleha@unhcr.org), [mawhinne@unhcr.org](mailto:mawhinne@unhcr.org).

## 2. Sub-national level cluster coordination highlights

### - East Hub

Ukraine Shelter Cluster East Co-Chair (Natalie Martinson):

- **East Hub team has conducted a solid fuel monitoring mission in Donetsk together with partners,** Mission report is published on [East Hub Webpage](#). HEKS/EPER and UNHCR have supported this monitoring visit and a lot of partners have supported monitoring visits in 3 other Oblasts, we are very thankful for all of partners' efforts and contributions. Altogether solid fuel monitoring missions were conducted in **4 Oblasts: Dnipropetrovska, Zaporizka, Donetsk and Kharkivska.**
- **We collaborated with Zaporizhzhia City Council,** especially when it comes to Light and Medium Repairs, Humanitarian Repairs. That's an ongoing process, building that collaboration together with them and it's something that we're looking into doing in other locations as well, but Zaporizhzhia City thus far has been very successful in that and we've selected **60 buildings for Repairs** selected for repair interventions or were repaired by partners. 172 buildings have a need for Repairs. If there are any particular Repairs that authorities refer to us, we refer those further to our partners depending on knowledge of their capacities and presence.
- **Mobilization of ESK partners in Kostianyvska Hromada.** Please be in touch with us if you have any interventions that you are able to scale up in this hromada in particular.
- In case of any questions, please contact us: Renee Wynveen [wynveen@unhcr.org](mailto:wynveen@unhcr.org), Valeria Panina [panina@unhcr.org](mailto:panina@unhcr.org).
- Please scan the QR codes for more information regarding East Hub and to get access to solid fuel tables.



For more info on East Hub dashboards and products



Use the QR code to join our WhatsApp groups



Referral System

### - North Hub

Assistant Shelter Cluster Coordination Officer (Anastasiia Chornii):

Upcoming meetings:

- **Chernihiv Regional Meeting – offline – April, 15**
- **Sumy Regional Meeting – online – April, 22**

- We had conducted a Sub-national meeting focused on Chernihivska and Sumska Oblasts with representation of Oblasts authorities where they highlighted their needs. Additionally, we had final coordination meeting for solid fuel distribution in Chernihivska Oblast. Thanks all partners who joined the meeting and have provided your updates and lessons learned there. Quite essential for planning next season, especially for Chernihivska Oblast.
- The information about planned meetings is uploaded on the [North Hub Webpage](#). Or you can scan the QR code. There is also an option to add that to your calendar and schedule.
- **As per priorities in Sumska Oblast:** Representatives of Social Department are focused on evacuees hosted in hromadas, each evacuee has a document stating that they are IDPs in the place where they are hosted. If you plan NFI or Winter Energy distribution, pay attention to this. We will start collecting the data on the number of such IDPs in August. **Needs in NFIs:** Oblast authorities do the regular collection collection of needs on hromada level. They publish it on their website and share it wit us. If you are doing a needs assessment in the specific hromada and there is NO data e.g. if you're applying for IM common pipeline or other programs, please **do your needs assessment properly and the data should correlate with the data required by the hromada itself. Please provide the data in terms of assistance such as NFI distribution etc into our Deduplication platforms.** 4 CS are prioritized to be repaired (Sumy Cs and 4 in Romny); additionally, information about CCs and its needs in terms of Repairs and NFIs is available (contact CCCM Cluster). The number of damages is much higher than partners' capacity, thanks to all the partners who provides assistance, however, partners' capacity is 30% less than the expected assistance from the local authorities. We work with Sumy City Council so the information about eVidnovlennia government programme at an address level is uploaded into SIDAR.
- **As per priorities in Chernihivska Oblast:** 5 hromadas close to the border (Resolution 309) in need of emergency construction materials. Oblast administration has highlighted the need in emergency construction materials, in case you have the capacity, please support.
- If your organization is not on the list or some information about activities is missing, please inform us in order to start proper coordination. **Please note that coordination and communication of partners on winterization is mainly through Whatsapp groups. Please contact Anastasiia Chornii [chornii@unhcr.org](mailto:chornii@unhcr.org) in case of any questions as well as to join Whatsapp group.**



#### - South Hub

Shelter Associate (Ihor Senkiv):

- **The South Hub operates in Odeska, Mykolaivska and Khersonska Oblasts. More than 40 national and international humanitarian organizations are working with us.** Last week, we held a coordination meeting of the South Hub in Khersonska and Mykolaivska Oblasts. The purpose of the meeting was to update the activities of partners in connection with the reduction of funding, we discussed the capacity of partners to help other partners in the implementation of programs. We maintain the quality and quantity of the assistance provided and ask partners for an analysis of the assistance provided.
- The situation in the region is tense, and partners are attracting additional donors. In March, we conducted several monitoring visits regarding the provision of solid fuel to the population, evaluated the work done and identified shortcomings to improve the work in the future. **I would like to draw the attention of our partners to the fact that it is very important to pay attention to monitoring the fulfillment of contractual obligations by contractors to ensure that everything is done on time and of high quality.** Advance preparation for the winter in June of last year has yielded results, and the interaction between organizations and local authorities has been clearer. This year we also have to start in late May or early June.
- We are conducting an Ad-hoc stock mapping Meeting for potential Ceasefire Planning.

## Upcoming events:

- **Monitoring mission for repairs – 7-8th April**
  - **Monitoring mission for repairs – 15th April**
  - **Mykolaiv SNFI Cluster meeting – 16th April**
  - **Kherson SNFI Cluster meeting – 16th April**
  - **Odesa monitoring mission – 24th April**
- Please let us know in case of any questions [kurinska@unhcr.org](mailto:kurinska@unhcr.org), [senkiv@unhcr.org](mailto:senkiv@unhcr.org).

### 3. Technical coordination updates

#### Shelter Associate (Mykola Fadiev):

- We have reached the finish line with the creation of the 2025 Activities Handbook. I am thankful to all the partners who have shared their PDMs, it helped us a lot to make our recommendations better.
- Together with UNHCR and Prometheus Company, we developed scripts for the first e-learning course, "Winter Preparation and Energy Conservation."
- **Currently, we are looking for partners who will carry out thermal insulation of attics in Kyivska oblast during the first part of April.** We need to record the insulation process for the first course. Please reach out in case you carry out such works: [fadiev@unhcr.org](mailto:fadiev@unhcr.org). Work on the second course has begun.
- Please reach out in case of any questions: [fadiev@unhcr.org](mailto:fadiev@unhcr.org).

### 4. Presentation from HELVETAS Swiss Intercooperation

#### Grant Programs Specialist (Daryna Ilchuk):

- **Helvetas Swiss Intercooperation is a Swiss international cooperation organization that promotes initiatives for sustainable development, humanitarian aid and economic recovery. Helvetas uses a multi-level approach, engaging civil society, government, and the private sector in cooperation.** Helvetas has started its activity in Ukraine since the beginning of full-scale invasion in 2022. Helvetas implements 8 projects in 6 Oblasts in Ukraine, 5 of which are ongoing. We have implemented 3 infrastructure repair projects in war-affected communities. The total budget for the projects is over 10 mln CHF. Provided creation and sustainable work of 2 Repair Hubs in Kyiv and Kharkiv regions. Approximately 30 NGOs have used the services of the Repair Hub in the Kharkiv region. 210 grants have been provided to CSOs to assist with the reconstruction of infrastructure in affected communities. Also 20 grants will be provided in 2025. 210 grants have been provided to CSOs to assist with the reconstruction of infrastructure in affected communities. Also 20 grants will be provided in 2025.
- We saw that national organizations did not have experience working with international donors, so we decided to offer technical assistance to strengthen the capacity of organizations by creating **specific Methodological Recommendations** which were developed by experts from the Ukraine Support Team coalition in cooperation with HelvetasSwiss Intercooperation as part of Switzerland's support for Ukraine, funded by Swiss Solidarity, under the implementation of «Repair Facilitation Ukraine» project.
- The things listed in Methodological Recommendations are needs assessment, prioritizing needs, beginning of stakeholders' engagement, determining the scope of construction work, conducting procurement and monitoring the execution of work and project completion. **Methodology suits all organizations and can be found on [Shelter Cluster Ukraine Website](#).**
- **Helvetas has also launched a grant programme which you can apply to before the 4<sup>th</sup> of April. Please contact in case of any questions: [Daryna.Ilchuk-Dovhosheia@helvetas.org](mailto:Daryna.Ilchuk-Dovhosheia@helvetas.org), [valeriia.shmatova@helvetas.org](mailto:valeriia.shmatova@helvetas.org).**

## 5. Presentation from Insulate Ukraine

Founder (Harry Blakiston Houston):

- **I will talk about a new low-cost shatterproof insulating window which we have been installing across the frontline of the war. We've installed the around 45K of these within 30 km of the frontline helping over 10K individuals across a variety of locations.** We picked up the problem of shattering windows, and that is that every time a bomb drops, it tends to shatter a large number of windows within the vicinity. Those windows tend to be shattered by the shockwave, not by the shrapnel, and that means we have got millions of windows that need to be replaced throughout Ukraine. In frontline regions, high risk naught 30 km zones and other high risk locations, the main material used for window repairs is OSB. We see about 80 % of cases use OSB. **Recipients say that OSBs have a lot of issues:** they let cold air in if not installed properly, they don't tend to let light through, so they tend to leave residents living in dark conditions and finally they will often absorb moisture over the course of the summer months releasing it into the home, causing damp and rot which can then impact the infrastructural integrity of the building.
- **The solution we designed is, very, very simple. It essentially outperforms OSB on every count, and comes at around the same price.** It performs similarly to UPVC on all of the important metrics and adds on to a shatterproof nature. It's a short to medium term solution, so it's very good for very quick installations. **At the moment we're expecting it to last around four years with our initial version and up to 15 with the version we are currently installing.** We have a 3rd version coming out in May, which we're targeting there and we're still on track for that, which will further reduce the cost of these installations, it will enable self-install.
- **We have installed around 45K of these within 30 km of the frontline. We have helped over 12.5K people with those installations with over 5K buildings insulated, we do this work through 36 local contractors.** We keep our projects rolling over a very long period of time and really we see these guys as the backbone of the organization. What we are doing is providing employment to local individuals.
- **We have 5 teams working in: Izyum, Kherson, Lyman, Nikopol, Pokrovsk. We have also recently established a team in Semenivka in Chernihivska Oblast and we are looking to expand,** each team is run on a franchise basis. These projects are incredibly easy to scale and really our only limitation is the funding for such projects. It takes approximately around two weeks to for us to set up a new team and get them working up to the standards that we like at Insulate Ukraine. The feedback on Insulate Ukraine windows shows that weather conditions do not affect such windows in comparison with OSB. We do the quality control checks, all of the systems we put in place locally to ensure that what we are installing is up to a very high standard. Recipients from Dnipro University Hospital have stated that with these windows their home is warm and also they think that the fact that **these windows do not shatter** is one of the most important ones. They have also added that compared to OSBs, there was enough daylight and no need to turn on additional sources of lighting. This way people save money on heating and electricity bills as well as conditioning bills as these windows protect from heat as well. Local administration in Nikopol also expressed their satisfaction and gratitude for the IU windows. We also have many supporters such as DTEK, European Bank etc.
- **We encourage organizations to partner with us,** we are delivering a very low cost, very highly impactful projects for some of the most in need in Ukraine. We are capable of fully managing these projects. We basically just focus on delivering them incredibly well and specialize in this particular type of aid. We can install about 475 windows at a cost of \$10K. We can fit your project budgets which will be available on request.
- Please scan the QR code on the right to visit our [Website](#).
- **Contact me via email: [harry@insulate-ukraine.org](mailto:harry@insulate-ukraine.org) or in Telegram: +447773078726.**



### Participants List (online)

Red Cross, IOM, UNHCR, Insulate-Ukraine, ZOA, People In Need, ACTED, help-Ukraine, NRC, GER3, PAH, Arche noVa, Estonian Refugee Council, Danish People's Aid, Helvetas, Global Empowerment Mission, Mercy Corps, Rokada, R2P, East-SOS, Brave, Project HOPE, CARITAS, Save Ukraine, Medair, WFP, DRC, Solidarites Ukraine, Samaritan's Purse Ukraine, Vluchteling, International Medical Corps, WeWorld, Insulate Ukraine, Triangle Génération Humanitaire Ukraine, Diakonie Katastrophenhilfe, Mondo, ICRC, BGV Fund, USAID, Save the Children, Posmishka, BWB Foundation

### Shelter Cluster Coordination Team

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