

AGENDA

1. Introduction
2. 2023 Response Monitoring update
3. Cluster Coordination Performance Monitoring (CCPM) - Action Plan 2022
4. Sub-national level cluster coordination highlights
 - East newly accessible areas
 - Central region general update
 - Western region general update
 - Northern region general update
5. Caritas presentation on CFR project
6. REACH presentation
7. AOB

Ukrainian translation of the meeting is available during the meeting on Webex.

1. Introduction

Senior Shelter Cluster Coord Officer (John Wain):

- UHF - it is planned to involve more national NGOs in the implementation of allocated funds. National NGOs that have not yet participated in the program can join.
- TWiG Housing / durable solutions – in the process of moving towards sustainable solutions, to permanent settlements, the Cluster can be a useful co-ordinational force. So, we encourage concerned parties to express the desire to participate in the TWiG up to the 5th of May.
- SAG – our goal is to reshape the SAG and made it more representative and vivificated. Following the meeting, we will send the proper Koboform.
- AAP working group (GTS report) developing a strategy – the analysis of the recent report on the AAP activity discovered a lot of room for improvement.
- Asbestos disposal –consultations with Dave Hodgkin of Miyamoto International were held. During the discussion was indicated that asbestos was not used safely in Ukraine. A workshop on the use of asbestos in Ukraine and the release of guidance on this issue are planned.

2. 2023 Response Monitoring update

Information Management Associate (Iryna Drapp):

- On Friday 28 May the Cluster will hold the meeting devoted to the reporting into 5W.
- The Cluster applies the filter "newly liberated territories" anticipating that the territory is marked newly liberated if it was liberated no later than 2 months ago.
- Cluster partners report on a weekly basis, but in case of exceptional necessity, it is possible to postpone the submission of the report. Such postponement must be stipulated separately.
- The requirements for the information will be provided.
- The OCHA dashboard is formed based on information provided by the Clusters.

3. Cluster Coordination Performance Monitoring (CCPM) - Action Plan 2022

Senior Shelter Cluster Coord Officer (John Wain):

The CCPM is a self-assessment of cluster performance and aimed to reflect collectively on the efficiency and efficacy of the cluster coordination, which should lead to the further planning of actions (formed as an Action Plan).

The link to the Action Plan 2022 - <https://sheltercluster.org/ukraine/documents/cluster-coordination-performance-monitoring-action-plan-2022>

Cluster Core Functions	Performance Status (Partners and stakeholders)	Performance Status (Coordination Team)	Prioritization	Actions agreed	Timeframe agreed	Responsible to follow up	Constraints, unexpected circumstances, good practice
1. Supporting service delivery	72% Satisfactory (Needs minor improvement)	80% Satisfactory (Needs minor improvement)	Top priority	<ul style="list-style-type: none"> Provide a damage assessment platform (SIDAR) to align service delivery with strategic priorities, outlining rapid needs assessment, preventing partner duplication, and assisting coordination. Review all TWIG TOR's, ensuring timely contextually focused activities. Develop information management products such as dashboards and relevant tools. Establish a catalog of contextual shelter solutions, guidance, standards & best practice. Support service delivery through ICCG integration and enhanced inter-cluster coordination. Organize discussions on improving needs assessments and implementation with relevant counterparts at national and subnational levels. Review the NFI kit composition and specifications. Review Shelter Cluster membership criteria and enrollment process. 	Q1 – Q4 Q2 Q2 - Q3 Q2 - Q3 Q2 – Q3 Q2 – Q4 Q3 Q3	SCT & IMU SCT & SAG SCT & IMU SCT & SAG SCT SCT & SAG SCT SCT	<ul style="list-style-type: none"> Challenge: Periodic conflict line changes, expanding damage map, and waves of displacement hinder the response. Constraints: Access issues, movement complications, military conscription limit scaling, and speed of response. Launch: SIDAR will scale-up in stages due to data collection, verification processes, IM capacity, data cleaning issues, etc.... Timing: The launch time of software data products for the Cluster is difficult to determine due to necessity for testing by various actors. Practice: Ad hoc consultation on priority areas based on regional characteristics and security/political affairs.
2. Informing HC/HCT strategic decision-making	76% Satisfactory (Needs minor improvement)	80% Satisfactory (Needs minor improvement)	Medium priority	<ul style="list-style-type: none"> Advance sector focused needs assessment and in-depth response gap analysis. Facilitate the transition from emergency to durable shelter solutions. Establish durable shelter/housing technical working group engaging suitably qualified actors. 	Q2 Q2 – Q4 Q2	SCT & SAG SCT	<ul style="list-style-type: none"> The partners consider it necessary to improve interaction with the cluster regarding technical consultations and coordination of activities.
3. Planning and implementing cluster strategies	73% Satisfactory (Needs minor improvement)	90% Strong	Top priority	<ul style="list-style-type: none"> Review the Ukraine Shelter Cluster Strategy 2022 and develop a new multi-year document with special attention to the upcoming winter season and transition to durable solutions. Develop sectoral plans, objectives, and indicators. Clarify funding requirements, prioritization, and cluster contributions. Provide constant technical coordination. 	Q3-Q4 Q2 Q2 – Q4 Q1 – Q4	SCT & SAG SCT & SAG SCT SCT	<ul style="list-style-type: none"> The dynamic, ongoing hostilities and unpredictable situation can impact the operational context.
4. Monitoring and evaluating performance	76% Satisfactory (Needs minor improvement)	80% Satisfactory (Needs minor improvement)	Medium priority	<ul style="list-style-type: none"> Present lessons learned or best practices. Schedule and conduct discussions on improving SW system, shift to site-level reporting, and prioritize data requests. Simplify and unify reporting process, provide single SOP and training on reporting. 	Q2 Q2 – Q4 Q2 - Q3	Partners SCT & SAG SCT	<ul style="list-style-type: none"> Various activity types can complicate PDM questionnaires and make recommendations less practical. Partners find it burdensome to report the same interventions multiple times for different reporting models.
				<ul style="list-style-type: none"> Strengthen PDM through awareness and its timing, encourage by reporting on the usage of PDM results in planning and strategy development. 	Q2 – Q3	SCT	<ul style="list-style-type: none"> Capacity-building and coaching programs for coordination teams and cluster partners are needed.
5. Building national capacity in preparedness and contingency planning	71% Satisfactory (Needs minor improvement)	80% Satisfactory (Needs minor improvement)	High priority	<ul style="list-style-type: none"> Develop the Shelter Cluster Contingency Plan for 2023. Improve Risk mapping and analysis. In the framework of SIDAR develop a tool to present SNFI stock levels, both regular and contingency. Develop a shelter cluster capacity-building plan and follow up on its implementation. Settle the issue of data sharing both at the level of partners and with state structures. Conduct trainings/workshops for NGOs and volunteer organizations on cluster approach, humanitarian coordination, and other relevant topics. 	Q2-Q3 Q3 Q3 – Q4 Q3 Q3 – Q4 Q3-Q4	SCT & SAG SCT & SAG SCT SCT SCT & Partners & ICCG SCT & SAG	<ul style="list-style-type: none"> Challenges with active engagement of appropriate Government counterparts at national and Sub-National level Information Sharing Protocol and 5W data sensitivity classification being facilitated by OCHA.
6. Supporting robust advocacy	66% Satisfactory (Needs minor improvement)	80% Satisfactory (Needs minor improvement)	Medium priority	<ul style="list-style-type: none"> Identify in cooperation with partners any advocacy concerns. Undertake advocacy activities and share key advocacy messages with the HC/RC and HC. Enhance the visibility of the SNFI Cluster. Explore opportunities to organize a dedicated shelter donor conference. 	Q2 – Q4 Q2 – Q4 Q3 – Q4 Q2 – Q4	SCT & partners SCT SCT & partners SCT	<ul style="list-style-type: none"> Priority emerging global emergencies may likely impact funding in Ukraine.
7. Promoting accountability to affected populations	66% Satisfactory (Needs minor improvement)	80% Satisfactory (Needs minor improvement)	Medium priority	<ul style="list-style-type: none"> Ensure complaints, feedback, and referral mechanism exist, and the perspectives of people affected are included. Appoint Accountability to affected people (AAP) Focal Point. Include AAP-related issues in technical guidelines. Develop the gender and GBV focal points work plan. 	Q3 Q2 Q2 - Q4 Q2	SCT & partners SCT SCT SCT & SAG	<ul style="list-style-type: none"> Identify gaps in implementing rights-based, community-based, age, gender, and diversity approaches.

4. Sub-national level cluster coordination highlights

- East Region

SC Deputy Coordinator (Kostyantyn Dmytrenko):

The team conducted two meetings, with the first one focusing on explaining the "pipeline" principle and the conditions for participating in the cluster, while the second meeting was dedicated to those who had already decided to take part. The partners are required to provide the cluster with specific information about their shelter activities in the Kharkiv region in the following weeks so that the cluster can accumulate and analyze this data and coordinate joint efforts to prevent duplication.

In Zaporizhzhia, a few partners conducted activities that were not properly coordinated and require further improvement. Therefore, the cluster team will establish communication with partners in the Zaporizhzhia region to facilitate joint coordination.

- Central Region

Assistant Shelter Cluster Coord Officer (Oleksandr Kalinchuk):

In different areas of the Central Region of Ukraine, partners, and cluster teams are undertaking various activities related to shelter and non-food item distribution. These activities include repairing and assessing collective sites, conducting joint visits, and meeting with local authorities. In response to a recent incident of shelling in Mykolaiv, authorities provided initial assistance and will assess and request additional resources.

-Western Region

SC West Coordinator (Maksym Vakhovskyi):

The cluster teams in Lviv and Uzhhorod held meetings in April to discuss ongoing and planned activities related to refurbishments of collective centers, cash for rent, and mid to long-term housing solutions for IDPs. In Uzhhorod, the oblast authorities presented a list of objects to be used for repairs and social housing initiatives and invited partners to co-finance certain housing and refurbishment projects with the oblast budget. Ongoing support is being provided to partners in UHF and Activity Info issues. A cluster meeting is planned for Ivano-Frankivsk on April 27th.

- Northern Region

Asst Shelter Cluster Coord Officer (Anastasiia Chornii):

The Cluster asks organizations that plan to submit data to SIDAR and have not yet done so, as well as those who have any difficulties, to contact the FPs.

5. Caritas presentation on CFR project

Caritas Zaporizhzhia shared its own experience of the pilot implementation of a cash grant for housing rent compensation. Caritas is also ready to present practical stories. The aid provided is primarily aid for the stabilization period. So, first of all, it was given to people who would be able to start paying the rent themselves after three months. Such indicators as:

- vulnerability
- financial position
- need

Notifying landlords about the obligation to pay taxes is crucial, but the housing market operates in the underground economy. To address this issue, Caritas lawyers created a custom contract that governs the relationship between landlords and tenants. There are unlawful arrangements where the landlord is a relative of the tenant and the tenant lives rent-free while still receiving financial aid for rent. Hence, the efforts and evaluation of social workers are critical in these cases.

Questions - Answers

- Does Caritas possess data regarding what happens to individuals after the rental assistance program comes to an end? Do they carry on with the lease?
Caritas only has a sample analysis, lacking statistical data. The majority of the beneficiaries continued renting accommodations, approximately 20% departed Zaporizhzhia (some even to foreign countries), a small fraction discontinued the lease and returned to their previous location (e.g., CCs).
- Did Caritas reimburse the money paid by the individual on their own?
Caritas did not reimburse but provided an advance payment.
- What are the key considerations when providing financial aid for rent?
 - Selecting beneficiaries is the most challenging, hence the need for an information campaign to convey participation terms.
 - Monitoring illegal schemes is necessary.
 - Reporting is difficult to verify due to the challenge of obtaining rent payment receipts.
 - Additionally, Zaporizhzhia served as a hub for evacuees, and housing in the city was scarce. Therefore, it was imperative to have a housing specialist to locate available housing.
- Was there any misappropriation of funds?
The beneficiary is required to submit monthly reports. If the beneficiary fails to report in the initial month, they will not receive assistance in the following month. Thus, the risk only exists in the first month.

SOCIO-DEMOGRAPHIC INDICATORS OF BENEFICIARIES

Persons with disabilities	Single elderly people	Large families	Single parents	Pregnant/nursing mothers	Critically ill
51	20	12	20	27	4

The boys 0-18	The girls 0-18	Men 18-60	Women 18-60	Men 60+	Women 60+
69	74	69	114	21	40

6. REACH presentation

REACH shared the presentation "An analysis of damage to homes and repair efforts".

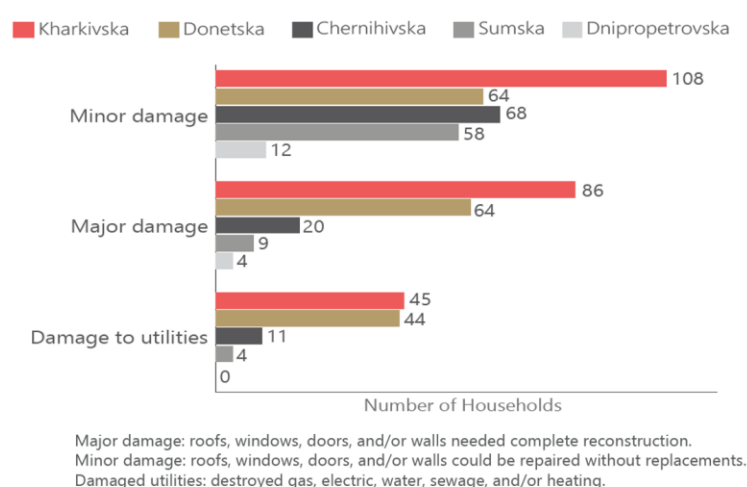
Questions - Answers

- Was on-site data verification conducted by REAH, or did the beneficiary (or government agencies) submit the relevant data (documentation) online?
In certain instances, REACH visited the sites, but even then, REACH conducted a general review and focused more on obtaining detailed data from the beneficiaries.
- Can the data provided by REACH be used for further planning in this case?
The data presented are not triangulated, and therefore cannot be used for planning, but rather for gaining an overall understanding.
- When does REACH plan to conduct the next assessment stage? Can the cluster participate in this process?
A multi-sectoral needs assessment will be carried out in a few months. REACH will reach out to the Cluster prior to conducting the assessment. However, it should be noted that REACH is unable to provide an assessment as detailed as the Cluster's approach/requires.

Overall Findings

- 71% were living in their usual place of residence and had not left at any point.
 - 7% were unable to live in their homes as they were destroyed.
- Overall, 14% of participants reported war-related damage to their homes.
- Most damage had occurred in February or March 2022 and since been repaired

Figure 1: Types of damage reported by households by oblast



7. AOB

Housing, Land and Property Technical Working Group (Stuart Brooks):

- The Government of Ukraine has adopted an additional by-law in conjunction with Law No. 2923 (7198), which solely addresses compensation mechanisms for damaged property. Shelter actors should pay attention to the following details in this by-law:
 - A list of prioritized population groups entitled to receive compensation is established.
 - Damage to property must have occurred after February 24, 2022.
 - Compensation will only be provided if repairs have not been completed at the property.
 - The maximum compensation for damaged property is UAH 50,000.
- Some clauses of the by-law have raised concerns and necessitate further clarification. Despite the CLP sending advocacy notes to the Government of Ukraine prior to the approval of the aforementioned by-law, no prompt discussions or dialogue were held.
- Currently, two more by-laws are expected to provide clarity on the provisions of Law No. 2923 (7198).

Senior Shelter Cluster Coord Officer (John Wain):

- Next Shelter Cluster social gathering, Fri. 12th May – suggestions on the venue are welcomed.

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