

Non-Food Items Quarter 1 report 2025



Photos from SARD in Azzaz IDP camp during the winter season 2024-2025.

COORDINATION

Winterization Season 2024-2025: From September 2024 to the end of March 2025, the NFI cluster Reached a total of 237,593 individuals with winterization assistance.

This includes 183,410 individuals assisted between January and February 2025 alone, representing 35% of the winter target by February.

WoS to Syria Hub Transition: Following strategic decisions by the Humanitarian Country Team (HCT), the Whole of Syria approach is being integrated under the Syria Hub.

The North-West and NES hubs are being merged into a consolidated Syria Shelter/NFI Cluster, with a full transition expected by June 2025.

Technical Working Group Developments: A Joint NFI Technical Working Group (TWiG) has been formed to unify NFI standards across Syria. Work on harmonized technical guidance began in March and is set to continue through May 2025.

The TWiG will ensure consistent methodologies and quality assurance for assistance across all contexts.

Coordination & Communication Updates: Starting May 1, 2025, the cluster will operate under a single consolidated structure, with unified communications, IM tools, and reporting mechanisms (via ActivityInfo). The new cluster email will be SC.Syria@sheltercluster.org

Strategic Planning: Membership and participation frameworks have been introduced to enhance accountability, with clear timelines and engagement benchmarks for partners. These policies go into effect May 1, 2025.

RESPONSE

NFI Distribution: In the first quarter of 2025, the NFI cluster partners distributed NFI assistance, including core relief items (CRIs) and winter items, to 82,546 individuals. This represents 11% of the target of 0.5 million individuals.

Core NFIs: Core reach amounted to only 92,137 individuals.

Winter NFIs: Winter reach from September 2024 to March 2025 reached 353,379 individuals, representing 35% of the 1.1 million target.

GAPS / CHALLENGES

- Severe Funding Shortfalls: Only 11% of the funding required to meet winter needs had been secured by December 2024, leaving a critical gap of over \$68 million. In 2024, only 13% of core NFI funding was met.
- Operational Constraints: Warehouse lootings and delays in approvals (especially in Damascus and Coastal areas) further disrupted response efforts.
- NES experienced relatively smooth operations, but other hubs reported bureaucratic bottlenecks.
- Transition-Related Disruptions: The ongoing hub consolidation has introduced logistical challenges, including system transitions (e.g., to ActivityInfo), new reporting lines, and role reassignments, temporarily affecting coordination efficiency.
- Technical Harmonization Needs: Ongoing work through the TWiG highlights gaps in unified technical guidance for NFI interventions. Standardizing specifications remains a key priority for Q2.

KEY FIGURES



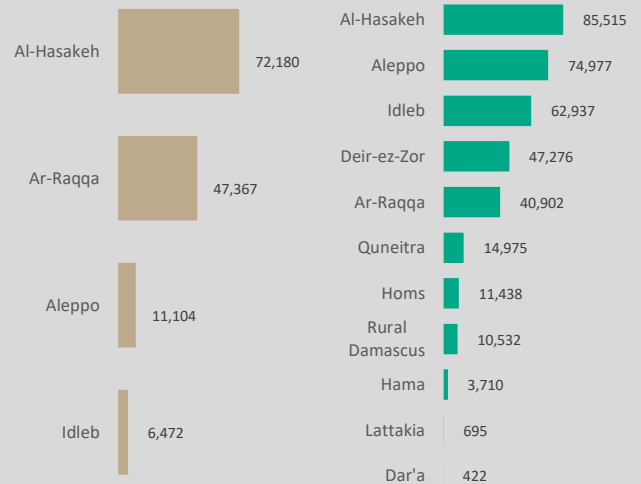
Sector Partners (Reported)
51

Core NFI
 PiN & Target
 4.2M & 1.1M

Core NFIs
 Reached: 92,137
 Assisted: 44,986

Winter NFI
 PiN & Target
 3.5M & 1.1M

Winter NFIs – Sep 24 to Mar 25
 Reached: 237,593
 Assisted: 115,786



CLUSTER TEAM – SYRIA

National Coordination - Patrick Cheruiyot Mutai-Snr Shelter/NFI Cluster Coordinator:
mutaip@unhcr.org

National Co-Chair – Tammam Muhrez (SARC):
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Zina Alkhiami - Assistant Field Officer:
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Muhammad Reda Habib - Information Management Associate
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Country page on ShelterCluster.org:
<https://www.sheltercluster.org/response/syria-hub>

Relief web:
<https://response.reliefweb.int/syria>

Syria Shelter and NFI Sectors Responses 2025
 Humanitarian use only

Core NFI Response
 As of Mar 2025

Support type

Assisted Reached

Governorate

All

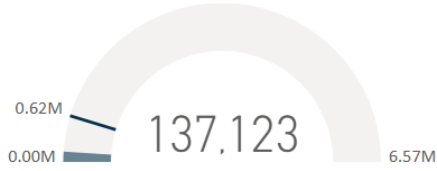
Subdistrict

All

Reporting month

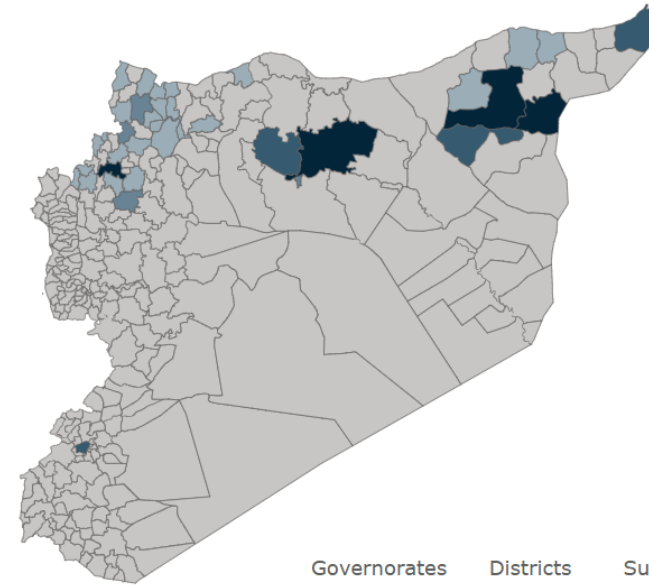
All

Individuals supported vs target vs PiN



137,123	1,977
Supported individuals	Supported PWDs
0	7,046
Supported HHs	Supported FHHs

Individuals supported with core NFI response, by subdistrict



9
 Implementing partners

Individual group

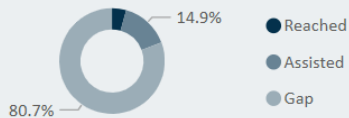
- 30,001-100,000
- 10,001-30,000
- 2,501-10,000
- 1-2,500

Core NFIs distributed, by governorate

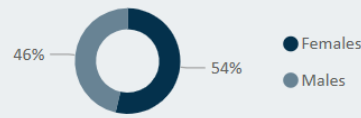
Governorate (Mohafaza)	Mattresses	High thermal blanket	Sleeping mats	Carpet	Kitchen sets	Plastic bucket	Jerry cans	Solar lamps
Aleppo	4,444	4,444	0	0	678	0	1111	0
Al-Hasakeh	176	211					16149	
Ar-Raqqa		873			340		7707	
Idleb	4,992	4,992	0	0	775	0	1248	0
Total	9,612	10,520	0	0	1,793	0	26215	0

Governorates: 5 | Districts: 14 | Subdistricts: 27 | Locations: 71

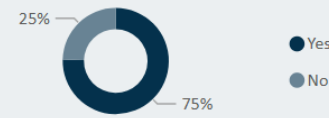
Individuals supported vs gap to target



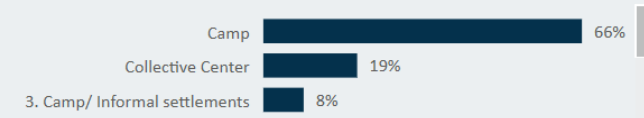
Individuals supported, by sex



Separate lines during distribution



Individuals supported, by location type



Syria Shelter and NFI Sectors Responses 2025

Note: below response is indicative of Winter 2024-25 response from Sep-Mar.

Winter NFI Response As of Mar 2025

Support type

Assisted Reached

Governorate

All

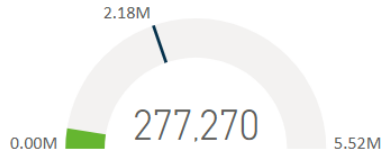
Subdistrict

All

Reporting month

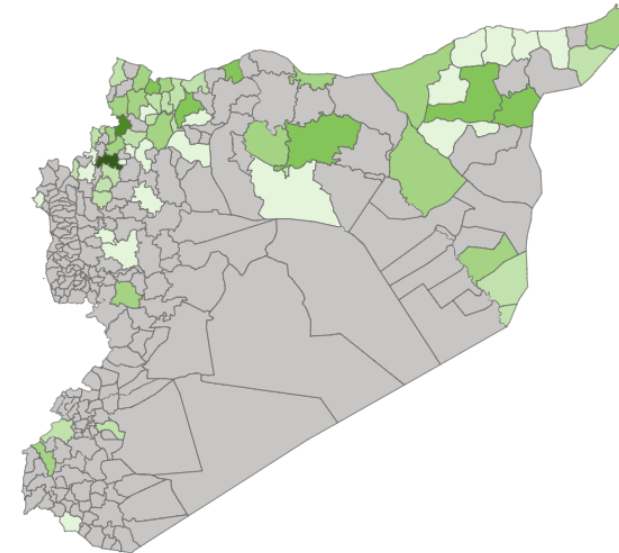
All

Individuals supported vs target vs PiN



277,270	7,534
Supported individuals	Supported PWDs
51,458	9,158
Supported HHs	Supported FHHs

Individuals supported with winter NFI response, by subdistrict



11
Implementing partners

Individual group

- >250,000
- 100,001-250,000
- 30,001-100,000
- 10,001-30,000
- 2,501-10,000
- 1-2,500

Selected winter NFIs distributed, by governorate

Governorate (Mohafaza)	Plastic sheets	Mattresses	Sleeping mats	Carpets	Heaters	Winter clothing kits	Winter jackets	High thermal blankets	Sleeping bags	Ru bo
Aleppo	5,054	10,108	0	0				10,108		
Al-Hasakeh		2,380	316		906			2,380		
Al-Malikeyyeh					29					
Ar-Raqqa	0	2,282	0	0	9			2,282		
Ath-Thawrah					3					
Deir-ez-Zor		18			6			18		
Hama	0	0	0	0				0		
Homs	0	0	0	0				0		
Idleb	15,278	30,556	0	0				30,556		
Total	20,332	45,344	316	6	947			45,344		

Governorates

8

Districts

21

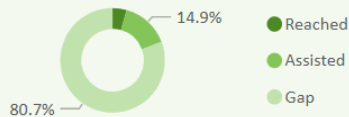
Subdistricts

39

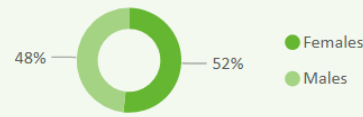
Locations

113

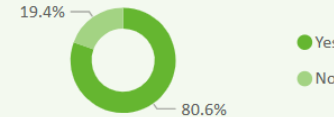
Individuals supported vs gap to target



Individuals supported, by sex



Separate lines during distribution



Individuals supported, by location type

