

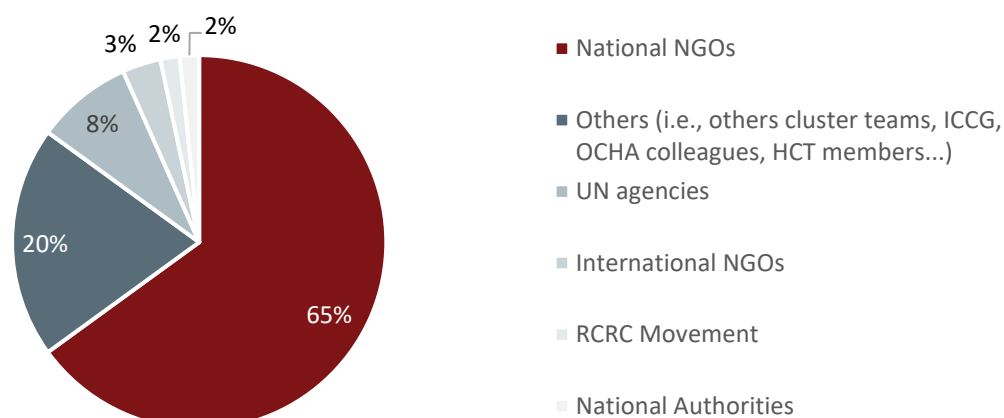
## 1. General information

Country:	<b>YEMEN</b>
Year:	2021
Date of launch of the CCPM process (sharing of the online survey):	16 <sup>th</sup> of January 2022
Date of the survey results revision and action plan meeting:	20 <sup>th</sup> of February 2022 8 <sup>th</sup> of March 2022
Date of completion of the CCPM (sharing of the action plan at the GSC):	21 <sup>st</sup> of April 2022

## 2. Survey response

Type of Partners and stakeholders	Number of partners	Response rate in relation to the total number of partners and stakeholders invited
International NGOs	2	7%
National NGOs	39	25%
UN agencies	5	100%
RCRC Movement	1	33%
National Authorities	1	50%
Donors	0	
Private sector	0	
Others (i.e., others cluster teams, ICCG, OCHA colleagues, HCT members...)	12	90%
<b>Total</b>	<b>60</b>	<b>51%</b>

As indicated in the above table, about 60 anonymous responses were received, 49 from cluster partners and 11 from the Shelter Cluster Team at the National and Sub-National levels. The majority of responses were received from National NGOs. The overall response rate is satisfactory and almost similar to last year participation. Internet challenges restricted some cluster partners from participating in the survey.



**3. Survey results by core function**

**1. Supporting service delivery**

Result	Graphs												
77%: Satisfactory (needs minor improvement)	<table border="1"> <caption>Survey Results for Supporting service delivery</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strong</td> <td>25%</td> </tr> <tr> <td>Satisfactory (needs minor improvement)</td> <td>48%</td> </tr> <tr> <td>Unsatisfactory (needs major improvement)</td> <td>17%</td> </tr> <tr> <td>Weak</td> <td>5%</td> </tr> <tr> <td>Do not know</td> <td>5%</td> </tr> </tbody> </table>	Category	Percentage	Strong	25%	Satisfactory (needs minor improvement)	48%	Unsatisfactory (needs major improvement)	17%	Weak	5%	Do not know	5%
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Weak	5%												
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Funding shortages and other operational challenges only allowed emergency assistance to 47 percent of the most vulnerable people, leaving a significant gap in the response. The cluster supported service delivery coordination through national and sub-national meetings and the Strategic Advisory Group. Regular participation was ensured in the Inter-cluster Coordination Mechanism, and government counterparts. Liaison with OCHA and other clusters, especially the Tri-Cluster, has been strengthened to ensure an integrated response and address cross-cutting issues. The cluster 5W was essential to monitor the response. Dissemination of information was channeled through emails or cluster webpage. The cluster developed different IM products, including quarterly factsheets.

**2. Informing HC/HCT strategic decision-making**

Result	Graphs												
74%: Satisfactory (needs minor improvement)	<table border="1"> <caption>Survey Results for Informing HC/HCT strategic decision-making</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strong</td> <td>15%</td> </tr> <tr> <td>Satisfactory (needs minor improvement)</td> <td>57%</td> </tr> <tr> <td>Unsatisfactory (needs major improvement)</td> <td>15%</td> </tr> <tr> <td>Weak</td> <td>8%</td> </tr> <tr> <td>Do not know</td> <td>5%</td> </tr> </tbody> </table>	Category	Percentage	Strong	15%	Satisfactory (needs minor improvement)	57%	Unsatisfactory (needs major improvement)	15%	Weak	8%	Do not know	5%
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The Shelter Cluster Coordination Team consistently participated in the country’s Humanitarian Coordination Team meetings and had several opportunities to meet with the Humanitarian Coordinator and Deputy Humanitarian Coordinator to update the Shelter/NFI situation, response, gaps, and challenges. The cluster also participated in multi-sectoral assessments and reviewed response plans. The cluster also monitors the Shelter/NFI stock for 12 partners in 36 warehouses.

**3. Planning and strategy development**

Result	Graphs														
75%: Satisfactory (needs minor improvement)	<table border="1"> <caption>Performance Distribution for Planning and Strategy Development</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strong</td> <td>0%</td> </tr> <tr> <td>Satisfactory (needs minor improvement)</td> <td>48%</td> </tr> <tr> <td>Satisfactory (needs major improvement)</td> <td>22%</td> </tr> <tr> <td>Unsatisfactory (needs major improvement)</td> <td>18%</td> </tr> <tr> <td>Weak</td> <td>7%</td> </tr> <tr> <td>Do not know</td> <td>5%</td> </tr> </tbody> </table>	Category	Percentage	Strong	0%	Satisfactory (needs minor improvement)	48%	Satisfactory (needs major improvement)	22%	Unsatisfactory (needs major improvement)	18%	Weak	7%	Do not know	5%
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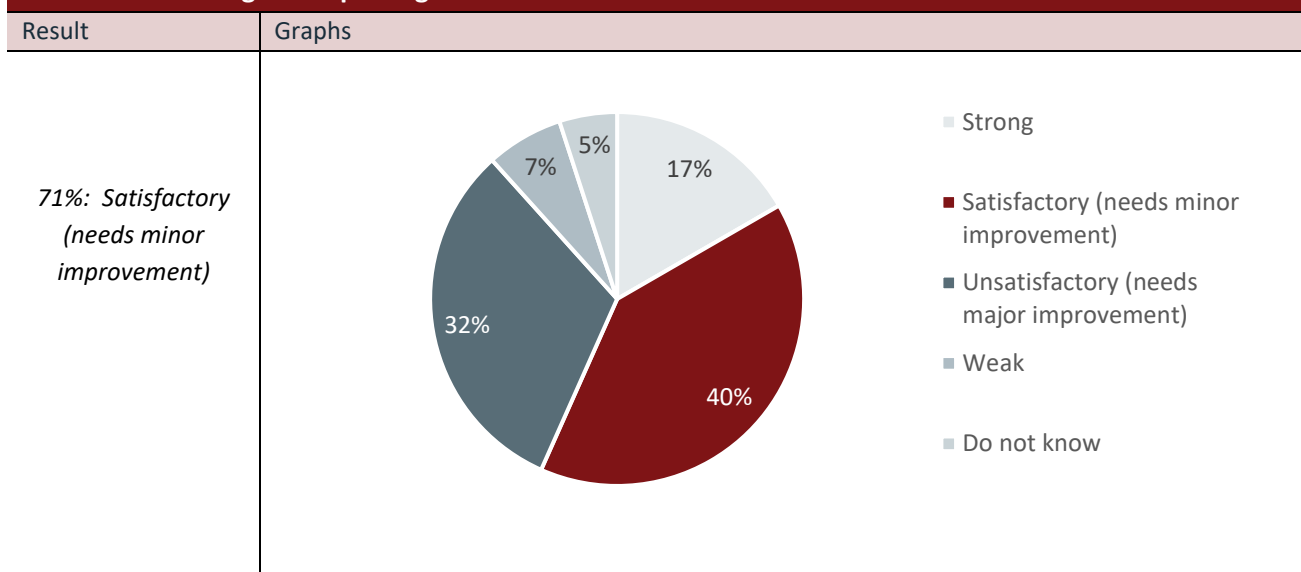
The Shelter Cluster had provided extensive details on its strategic direction reflected in the Humanitarian Response Plan. The sector planned to develop a multi-year strategy in early 2022. Ad-hoc response plans were developed for emerging emergencies. Technical guidelines are being developed in the Shelter and NFI Technical Working Groups. The sector also provides inputs to the Inter-agency Cash and Market Working Group Survival Minimum Expenditure Basket. Despite what was referenced in the OCHA YHRP November update regarding the cluster funding status based on the FTS (\$35m/17%), Shelter Cluster carried out a fund mapping exercise, and the result reflects a more reasonable situation, with \$87 million received equivalent to 42% of the total 2021 YHRP. The cluster provided guidance on funding allocations (Incl. YHF and CERF), reviewed proposals and provided technical comments.

**4. Advocacy**

Result	Graphs														
73%: Satisfactory (needs minor improvement)	<table border="1"> <caption>Performance Distribution for Advocacy</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strong</td> <td>0%</td> </tr> <tr> <td>Satisfactory (needs minor improvement)</td> <td>45%</td> </tr> <tr> <td>Satisfactory (needs major improvement)</td> <td>20%</td> </tr> <tr> <td>Unsatisfactory (needs major improvement)</td> <td>20%</td> </tr> <tr> <td>Weak</td> <td>8%</td> </tr> <tr> <td>Do not know</td> <td>7%</td> </tr> </tbody> </table>	Category	Percentage	Strong	0%	Satisfactory (needs minor improvement)	45%	Satisfactory (needs major improvement)	20%	Unsatisfactory (needs major improvement)	20%	Weak	8%	Do not know	7%
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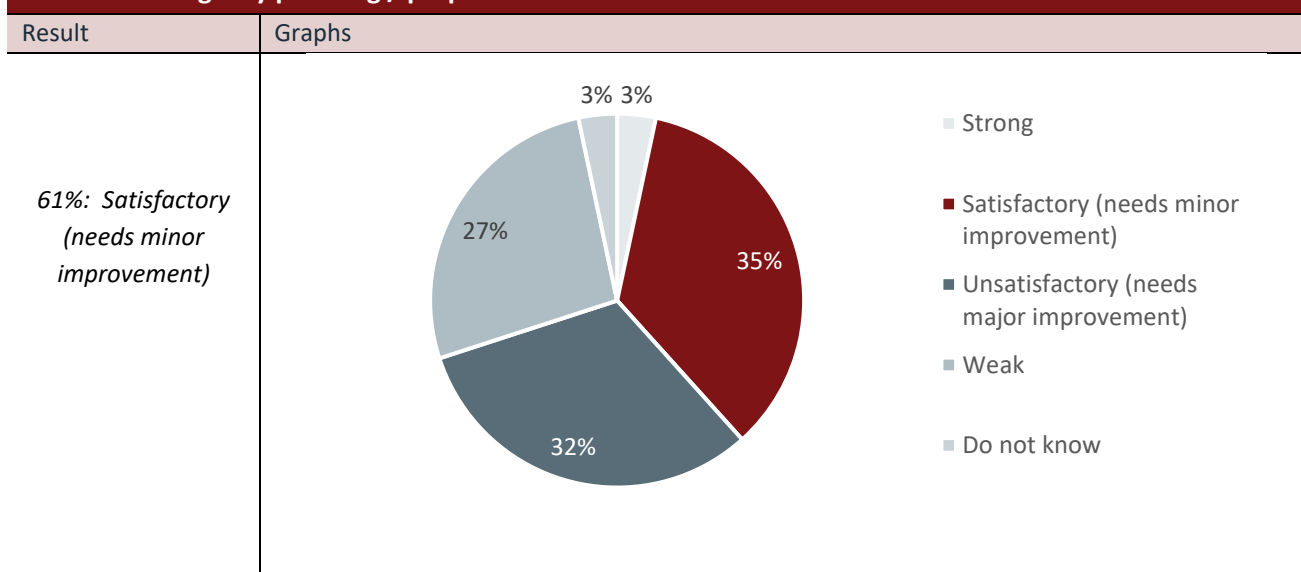
The Shelter Cluster boosted its advocacy efforts through direct meetings with the donor, advocacy tools, and messaging highlighting key messages and advocacy priorities.

**5. Monitoring and reporting**



The Shelter Cluster 5W tool was instrumental in monitoring the response. Lessons learned and best practices sessions were organized regularly, including during the monthly cluster meetings. The post-monitoring exercise was essential in the response.

**6. Contingency planning / preparedness**



The Shelter Cluster developed a 12-month contingency plan to support preparedness. The cluster also enhanced the flood tracking and warning systems. The Shelter Cluster Common Pipeline was essential in delivering assistance to newly displaced families in rapid-onset emergency events when no partner had resources to offer. Risk mapping and analysis were maintained in coordination with the inter-agency access working group.

**7. Accountability to affected population**

Result	Graphs												
70%: Satisfactory (needs minor improvement)	<table border="1"> <caption>Survey Results Data</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strong</td> <td>8%</td> </tr> <tr> <td>Satisfactory (needs minor improvement)</td> <td>47%</td> </tr> <tr> <td>Unsatisfactory (needs major improvement)</td> <td>18%</td> </tr> <tr> <td>Weak</td> <td>12%</td> </tr> <tr> <td>Do not know</td> <td>15%</td> </tr> </tbody> </table>	Category	Percentage	Strong	8%	Satisfactory (needs minor improvement)	47%	Unsatisfactory (needs major improvement)	18%	Weak	12%	Do not know	15%
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Several initiatives were introduced to strengthen the accountability to the affected population, including regular support provided to partners through the gender and GBV cluster focal points, guidance on effective complaints and feedback mechanisms as well as the participation of communities in the response.

**Online survey results conclusions**

Compared with the previous monitoring, the survey results show an improvement in monitoring & reporting, advocacy, and accountability to the affected population. Results maintained for the core function of informing HC/HCT strategic decision-making. Areas that need improvements include supporting service delivery, planning and strategy development, and contingency planning/preparedness.

Based on the discussion during the survey results revision and action plan meeting, cluster partners were congratulated for reaching 1.8 million people in 2021, representing 47 percent of the population targeted, with only \$87 million received, equivalent to 42% of the total 2021 YHRP appeal. Partners confirmed that they found the cluster 12-month contingency plan effective and practical. It also supported preparedness and informed the decision-making and advocacy efforts.

The cluster flood alert system was found helpful in boosting the preparedness and predictability of the shelter response. The Shelter Cluster Common Pipeline was essential in delivering assistance to newly displaced families in rapid-onset emergency events when no partner had resources to offer, with 2,700 NFIs and 2,550 ESKs released. However, limited resources linked to funding shortages and other operational challenges only allowed emergency assistance to 47 percent of the most vulnerable people, leaving a significant gap.

Partners reported that the constant emergencies and their associated recurrent needs coupled with the funding shortages have led the humanitarian response to focus on immediate human-made and natural disaster response without focusing enough on mid to long-term sustainable shelter solutions such as transitional shelters and house repairs necessary to improve the living situation of IDPs stranded in the displacement locations or facilitate return where feasible.

Capacity-building opportunities were limited due to imposed restrictions linked to the COVID-19 pandemic, poor internet connectivity in the country, and denial of clearances by authorities.

Action Plan agreed with the revision meeting participants available [HERE](#).