



**SHELTER CLUSTER UKRAINE**  
Response Update  
May 2024

**4.3 million** individuals reached with shelter & NFI assistance in **2022**

**7.9 million** individuals in need of shelter & NFI assistance in **2024**

2024 SNFI Cluster Response  
**Key highlights**

**4.0 million** individuals reached with shelter & NFI assistance in **2023**

**3.9 million** individuals targeted with shelter & NFI assistance in **2024**

**970K** Unique beneficiaries of Shelter & NFI assistance in **2024**

**Context**

- A winter lessons learned document was published in collaboration with partners and authorities ([Eng/Ukr](#)).
- The collection of 2024/25 winter needs has been initiated in collaboration with authorities.
- Increased damages were reported in Donetsk Oblast, indicating a worsening situation in both locations.
- Preparedness plans, designed for a 3-month period, incorporated Shelter Cluster's Standard Operating Procedure for emergency situations.
- In the North Hub, partners actively responded to escalating conflicts and attacks in Sumy, Chernihiv, Kyiv, Poltava, and Kirovohrad regions.
- The South Hub conducted ad-hoc meetings with authorities from Odeska, Mykolaivska, and Khersonska Oblasts to assess the winter energy needs of the hromadas.

**Summary:**

In May, the Shelter Cluster **East Hub** and CCCM Cluster delivered NFIs to IDPs from North Kharkiv, updated contingency stock, and responded to CCCM referrals. Due to the worsening situation in Vovchanska Hromada, preparedness plans for Kharkivska and Donetsk Oblasts were revised. Kharkiv City saw the highest emergency shelter response, requiring the most ESKs due to increased residential damage. A monitoring mission in Kharkiv City focused on repairs and collaboration with city authorities on the e-vidnovlennya initiative. Findings are available on the Shelter Cluster East Hub website in both [English](#) and [Ukrainian](#). Winterization activities ended, with lessons learned documented and meetings with local authorities to review winter needs.

**North Hub:** In the North Hub, partners responded to escalating conflicts and attacks in Sumy, Chernihiv, Kyiv, Poltava, and Kirovohrad regions by providing Emergency Shelter Kits (ESK). Several meetings were held with partners and local authorities, including a coordination meeting in Sumy to prepare solid fuel assistance for the winter of 2024/2025 and sub-national Shelter and NFI Cluster meetings.

**South Hub:** SNFI partners in the South Hub responded to daily strikes in Khersonska, Odeska, and Mykolaivska Oblasts. To improve emergency coordination, the South Hub implemented SOPs. Ad-hoc meetings with local authorities assessed the winter energy needs of hromadas. The South Hub provided partners with lessons learned, needs surveys, and recommendations to enhance winterization efforts.

**West Hub:** SNFI Cluster partners in the West Hub continued distributing NFIs, repairing shelters, and providing rental support and cash for utilities. However, SNFI programs are scaling down, focusing on the most vulnerable and referring cases to other organizations when funding runs out.

**Emergency Shelter**

**74K**



**NFIs**

**143K**



**Repairs**

**61K**



**Rental Support**

**13K**

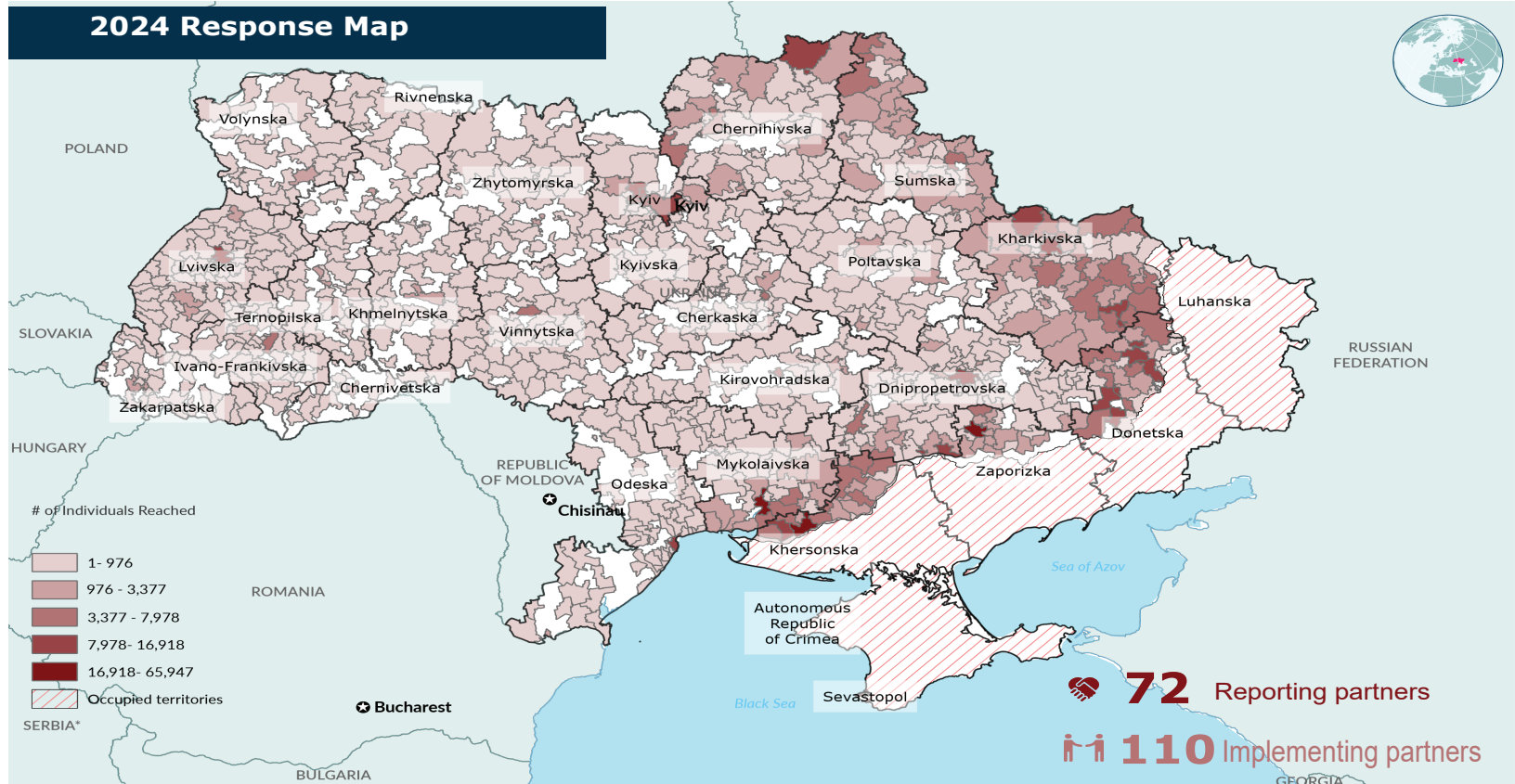


**Winter Assistance**

**504K**

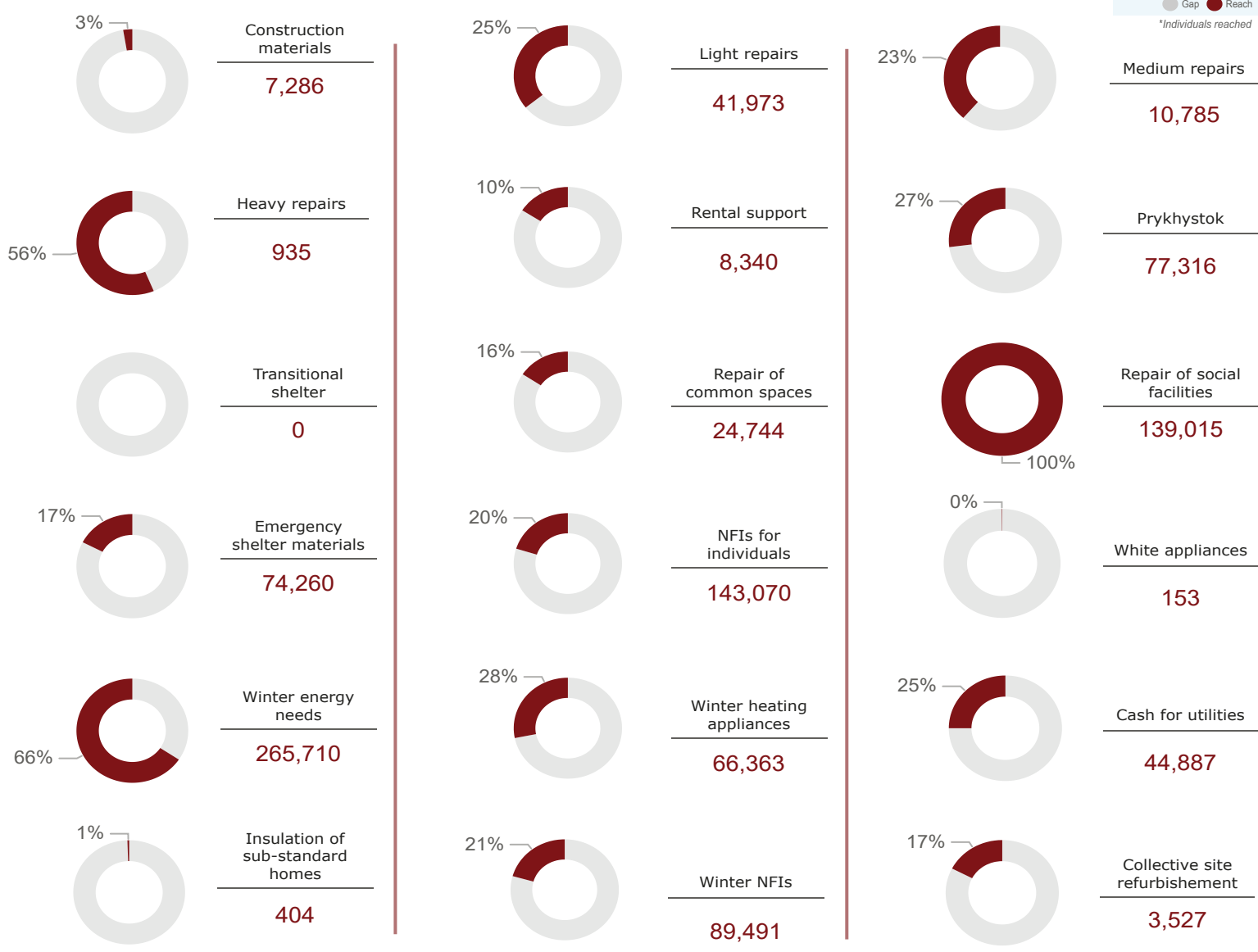


# 2024 Response Map



## RESULTS AGAINST TARGETS \*

**Legend**  
● Gap ● Reach  
*\*Individuals reached*



**2024 Cluster Coordination Hubs**



**SHELTER CLUSTER UKRAINE**

With thanks to our donors\*



\* Donors presented are those reflected in the Ukraine 2023 Humanitarian Response Plan Financial Tracking Service (FTS): <https://fts.unocha.org/plans/1124/summary>

**FOR MORE INFORMATION VISIT:**

- [Shelter Cluster's Website](#)
- [Registraton on Mailing List](#)
- [SIDAR](#)
- [HNRP 2024 Activities Handbook](#)
- [Shelter Cluster Winterization Recommendations 2024-2025](#)
- [Shelter Cluster Recommendation on Cash for Rent](#)
- [Activity Matrix 2024](#)
- [Shelter NFI Cluster 2023 Year End Report](#)

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