

# Shelter Snapshot: Cash for Light Repairs

Post Distribution Monitor Results Feb 2025



## Context

Military operations and access restrictions across the northern West Bank have damaged housing and increased exposure to unsafe living conditions for displaced and conflict-affected households. In response, NRC implemented Cash for Shelter Light Repairs to enable households to stabilize damaged shelters through self-managed repairs supported by technical guidance and monitoring. Findings are based on phone interviews with assisted households and rely on self-reported data, which presents limitations.



**20**  
HHs Surveyed

**20**  
Total HH Assisted



**3,000\$**  
2 Instalments



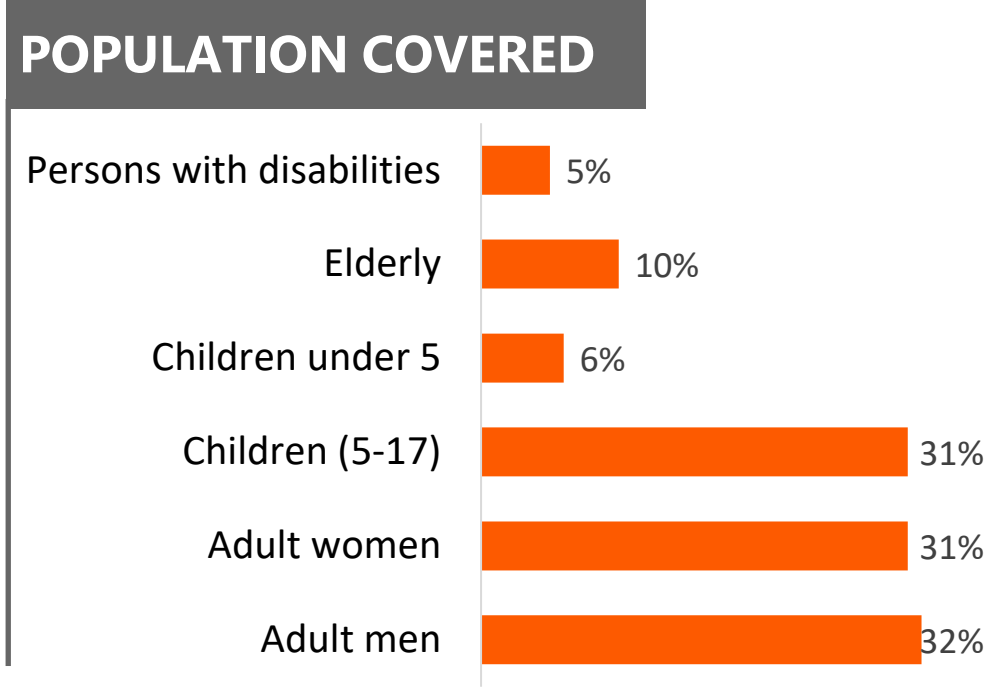
**West Bank**

### USE OF ASSISTANCE

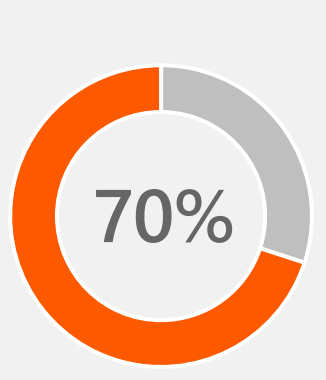
**100%** Used the assistance for shelter repairs

with **no** reports of:

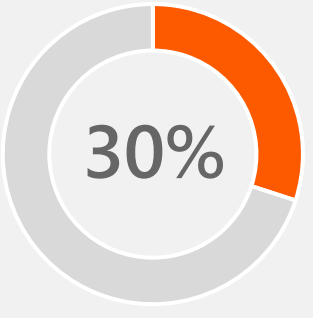
- Assistance diverted to non-shelter costs
- Difficulties accessing the assistance
- Misuse of funds



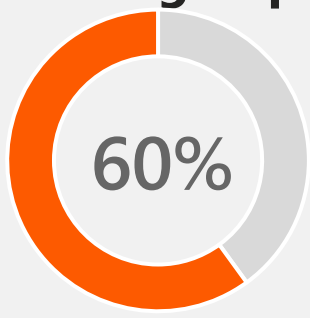
## KEY OUTCOMES FOR HOUSING



HH reported that repairs significantly enabled them to remain safety in their shelter



repairs somewhat helped prevent displacement



wellbeing improved significantly

### Shelter Adequacy

**90%**

Improved privacy



**90%**

Improved living space



**90%**

Improved ability to conduct daily HH activities



### Shelter Impact

**75%**

reported it is "much better" after repairs



**100%**

reported better weather protection




**70%**

reported significant reduction of hazards




## NRC STEP-BY-STEP IMPLEMENTATION MODEL


- 01**  
Vulnerability-based targeting




Conflict-affected HHs living in damaged or unsafe shelters
- 02**  
Technical shelter assessment




Engineers identify priority safety and habitability repairs
- 03**  
Verification & validation




HH eligibility and repair BoQ validated
- 04**  
Cash transfer delivery



HHs receive cash support for light repairs
- 05**  
Shelter & protection follow-up



Technical follow-up confirms repair completion and safety improvements
- 06**  
PDM & learning integration



Monitoring findings inform program design and protection referrals

# ACCOUNTABILITY & FEEDBACK

100%

reported no requests for fees or favors

100%

Of households were aware of NRC's Community Feedback Mechanism (CFM)

95%

were comfortable providing feedback

# SAFETY, DIGNITY & SHELTER OUTCOMES

## Sense of safety after repairs

Improved safety perception is linked to better enclosure, secure doors/windows, and reduced structural hazards.

55% Reported significant improvement in feeling safe

45% Reported moderate improvement in safety perception

## Satisfaction

Includes:

90% High satisfaction with shelter conditions after repairs

60% Reported major improvement in HH wellbeing

# ADDED VALUE TO THE SHELTER RESPONSE

## Rapid Shelter Stabilization

100% improved weather protection

75% shelters rated much better condition



Monitoring confirms that light repairs quickly improve shelter habitability

## Enabling HH Self-Recovery

80% reported improved winter readiness

85% incl. sealing (95%) & roof protection (75%)



Repairs strengthened seasonal preparedness

## Winterization improvements

65% HHs carried out additional repairs

69% of those invested more than 2000 ILS



The intervention triggered additional HH investment

## Protection-sensitive shelter outcome

10% elderly residents

5% persons with disabilities

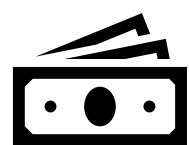


Supported shelters housed 140 individuals, including

# KEY TAKEAWAY FOR THE SHELTER RESPONSE



Light repair grants can rapidly stabilize damaged shelters, with **75%** of households reporting significantly improved shelter conditions.



Small investments generate strong safety improvements, with **100%** reporting improved weather protection and **70%** reporting hazard reduction.

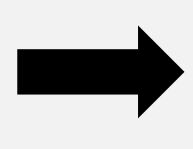


Household self-recovery plays a critical role, with **65%** of households undertaking additional repairs beyond the NRC-supported works.



Cash for Light Repairs works best when combined with technical oversight, ensuring repairs address priority safety risks rather than being used for non-shelter expenses.

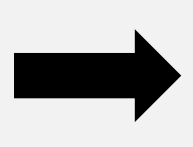
Before



After



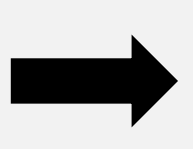
Before



After



Before



After



**Testimony from an internally displaced elderly from Tulkarm Camp:**

*"After the rehabilitation was completed, I felt very happy with the improvements to our shelter. In addition to installing doors and windows, the kitchen and dining area floor was rehabilitated, and I can now walk safely without hurting my feet. This assistance motivated us to participate further by expanding the floor repairs and constructing a roof parapet to improve waterproofing."*

**Testimony from a male headed household with six members from Nur Shams Camp:**

*"I am very satisfied with the rehabilitation. Installing internal doors has made our home more comfortable and provided better privacy for my family."*

**Testimony from a female headed household displaced from Tulkarm Camp:**

*"We were fully committed to using every shekel of the assistance to rehabilitate our shelter. We addressed waterproofing problems, repaired the floor, and closed holes in the walls, which helped protect our children from water leakage and cold."*