



Global Shelter Cluster

ShelterCluster.org

Coordinating Humanitarian Shelter

Introduction Procurement, Quality Control and Environmental Impact



Humanitarian Aid
and Civil Protection

It all comes down to Specifications!

- Good specifications are the key to good quality items
- For global level / international procurement the specs have to be very detailed and technical.
- For local procurement specs have to be adapted to what local suppliers are used to and understand. Often a product sample might be the best way to communicate the expected quality
- The specifications are what the quality of items is controlled against → when developing specs think of how to measure/test/control that feature.

Quality Control



- ICRC and IFRC have a series of Quality Control Centres all around the globe.
- QC trainings are conducted regularly and open to external agencies upon request.

Quality Control Training

- Training session UNHCR Nairobi and Dubai.



Feature

Quality Assurance strengthened at the Kuala Lumpur Regional Logistics Unit

Procurement is a key logistics service delivered in response to operational requests. The purpose of any procurement process is to make sure that the Federation operations have the resources required to meet identified needs and especially it is important to verify the quality of goods purchased. The main objective of QC is to ensure that customers of IFRC Logistics Management Department receive goods of the right quality, in the right place and at the right time, in the most efficient and effective manner. The KL RLU has recently established a Quality Control System that includes QC equipment, a range of processes to test and visually inspect Non Food Items (NFI's) and run an Inspection Report with its recommendations. QC procedures measure whether a product conforms to technical specifications. The process includes corrective actions and result monitoring to ensure that problems are identified and corrected, reducing the non-conformity of purchased goods. Further the purpose of QC is to optimize the quality of standard relief items that IFRC procures.

With support of ICRC Quality Manager Stephane Huot-Marchand from ICRC Geneva Procurement Unit, KL RLU organized a QC training for its logistics and procurement staff including the staff of the warehouse service operator, on 13 – 17 February 2017. The five (5) days training included theoretical briefing, practical testing of the NFI's, learning how to analyze the test results and reporting of the test and analysis outcome.



For any queries, please contact the staff of KL Regional Logistics Unit.

Quality Control Training

- Training session IFRC Kuala Lumpur.



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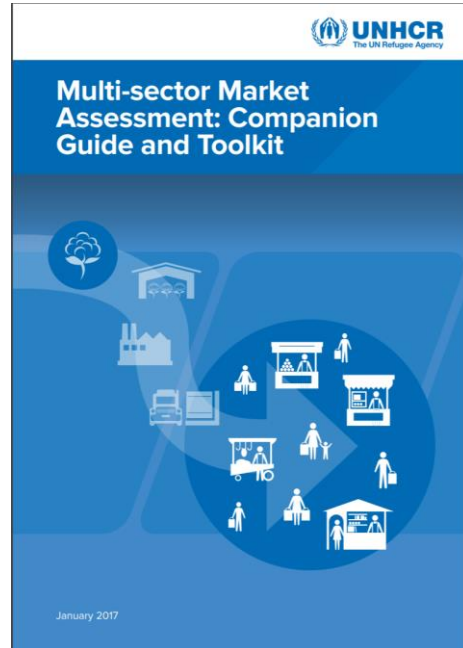
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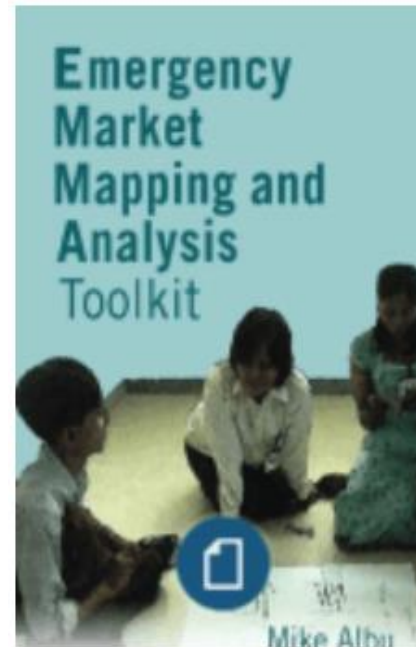
Guidance on market assessments



<https://www.icrc.org/eng/assets/files/publications/icrc-002-4199.pdf>



<http://www.unhcr.org/593e856e7.pdf>



<https://live-emma-toolkit.pantheon.io/toolkit>



A market assessment should be done early in program response. It can be combined with an overall needs assessment or sectoral assessments as appropriate. A market assessment provides an understanding of specific needs and resources of the target population, intra-household dynamics and local market conditions that are critical to designing interventions that are the most appropriate for the given context at the given time. As a first step, it is important to determine which assessment will work best for your context from the Market Assessment Table with the tools for each assessment listed below.

Click on the Key Market Assessment Questions to see the basic types of questions to ask in almost all market assessments.

1.1 QUACK Tool (Quick Appraisal of Local Market): Day 1 to Day 7 of rapid onset emergencies.

1.2 RAM (General): The RAM is a rapid market assessment tool used in the early days of an emergency, between day 3 and week 3. It is comprehensive but can be adapted to any context. The following link RAM Guidance Document gives an overview of the tool and a breakdown of the RAM's main steps which can be adapted to your specific context is below. The entire RAM Guidelines can be found under the Key Documents section of the Markets Page. (Adapted from RAM and ICRC Cash in Emergencies Toolkit)

To Identify Key Commodities and Markets.

<https://efom.crs.org/efpm/emergency-field-programming-manual/market-based/mbrrr-project-design/mbrrr-market-assessment/>

Environmental Impact

What impact do the items we distribute have on the environment?

- How they are produced and sourced (environmentally questionable production methods, exploitation of local resources)
- What happens with them after usage, decommissioning, recycling, landfill... (e.g. tarpaulin?)
- What impact does cash have, is it environmentally “friendly”?