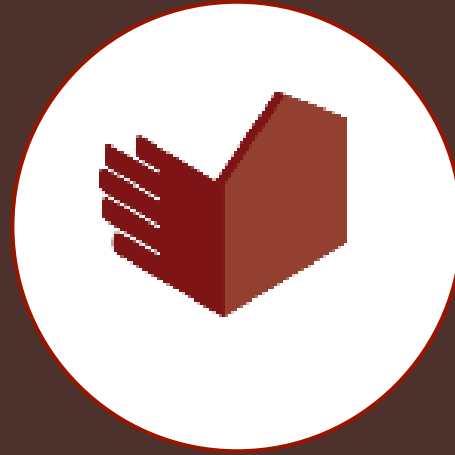


Shelter NFI Sector Libya

ShelterCluster.org

Coordinating Humanitarian Shelter



CCPM survey

HPC 2021



Operational Review & Evaluation



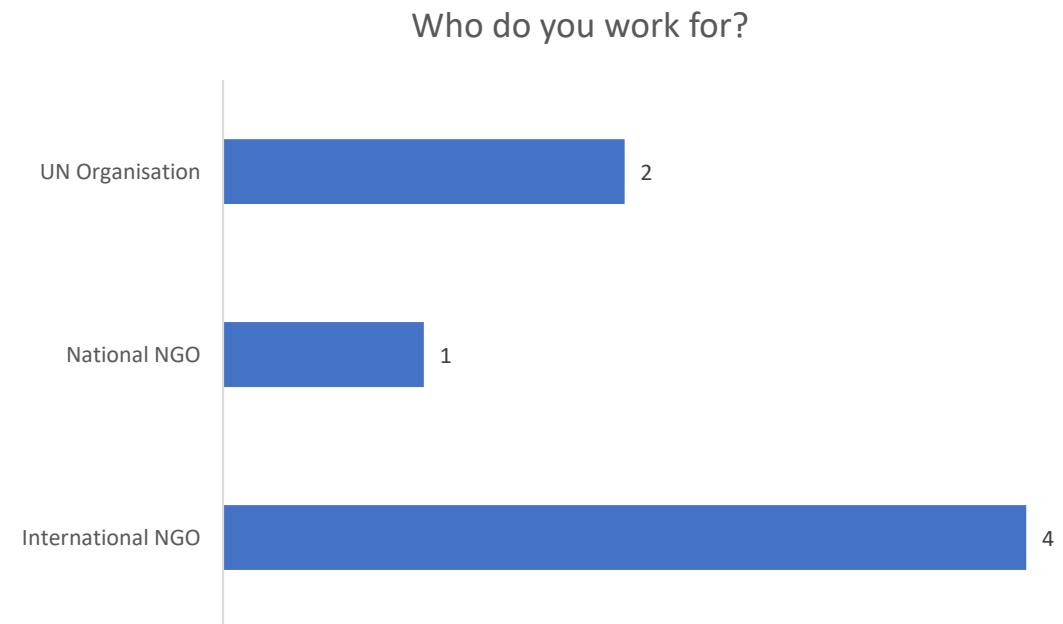
Operational Review & Evaluation

-
1. Cluster/Sector performance evaluation
 2. ISCG and ACG performance evaluation
 3. Prioritization Exercise to adjust implementation
 4. Implementation and Gaps in response



“Cluster Coordination Performance Monitoring” (CCPM) survey in order to evaluate the services provided by the Cluster/Sector in 2020. Timeline: 14-28 January

International NGO	4
National NGO	1
UN Organisation	2
Grand Total	7





1. How would you rate the performance of the cluster in Core function 1: **Supporting service delivery**?

Satisfactory (needs minor improvement)	2
Strong	1
Unsatisfactory (needs major improvement)	3
Weak	1
Grand Total	7

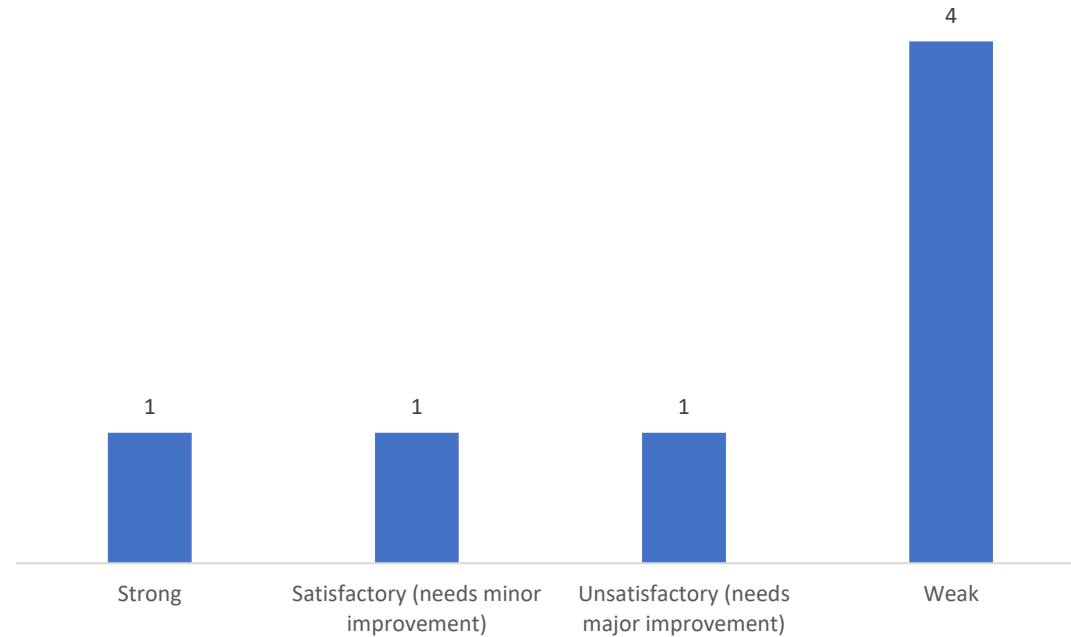




2. How would you rate the performance of the cluster in Core function 2: **Informing strategic decision making?**

2: Informing strategic decisionmaking?

Satisfactory (needs minor improvement)	1
Strong	1
Unsatisfactory (needs major improvement)	1
Weak	4
Grand Total	7

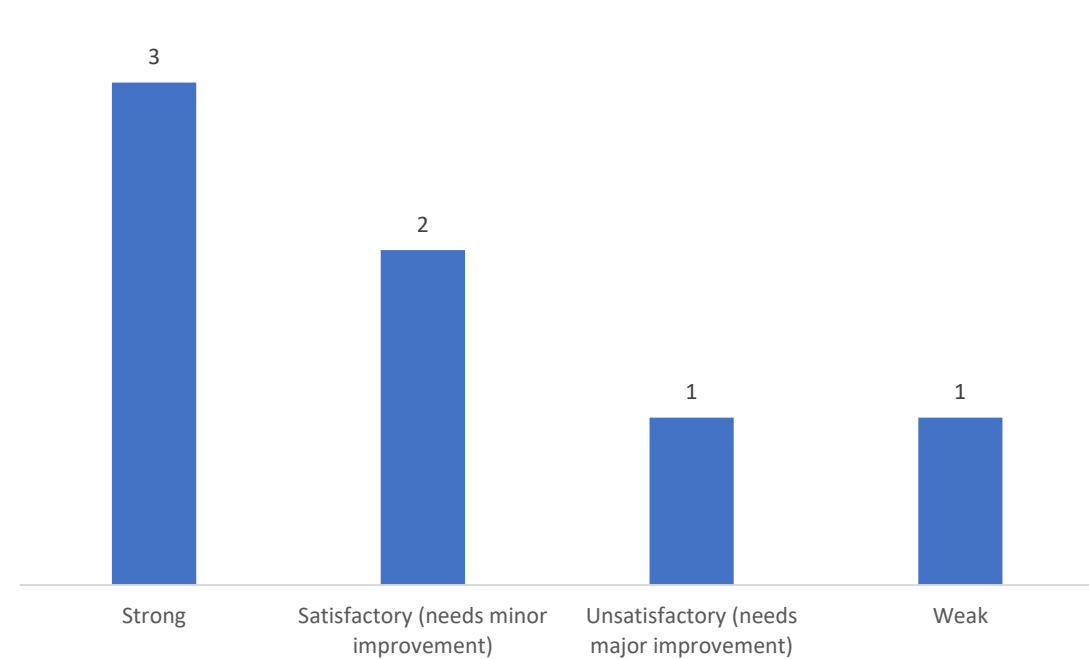




3. How would you rate the performance of the cluster in Core function 3: **Planning and implementing cluster strategies?**

Satisfactory (needs minor improvement)	2
Strong	3
Unsatisfactory (needs major improvement)	1
Weak	1
Grand Total	7

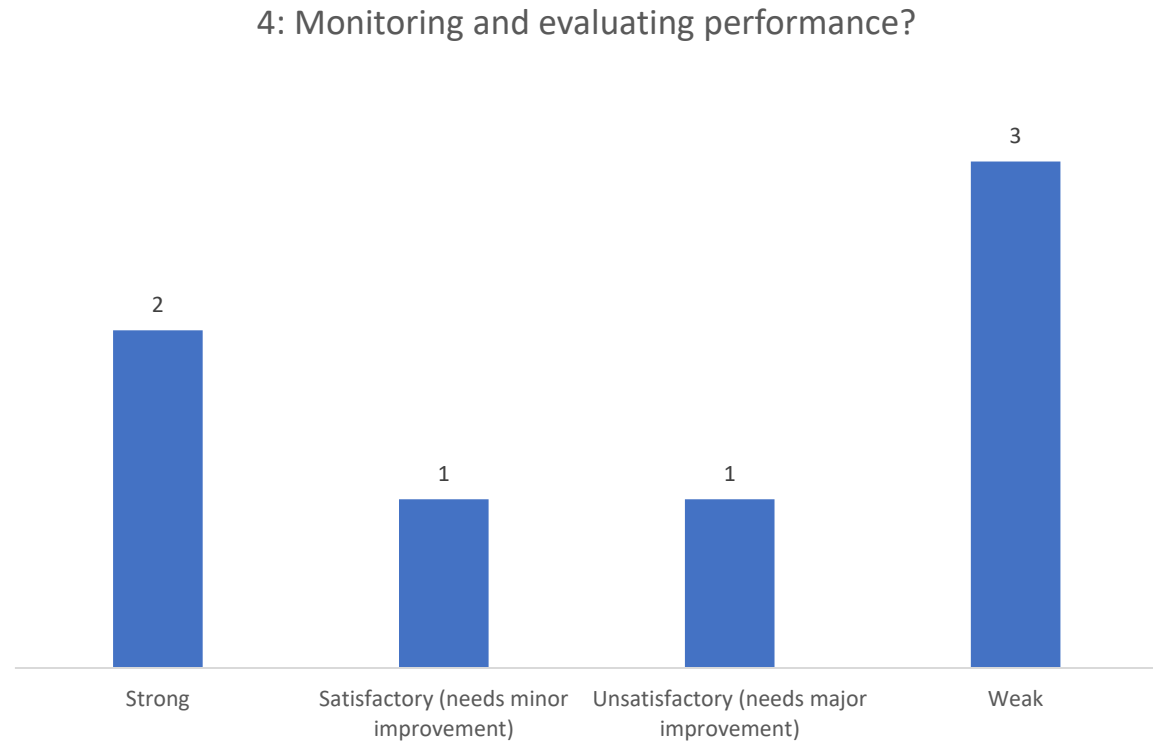
3: Planning and implementing cluster strategies?





4. How would you rate the performance of the cluster in Core function 4: **Monitoring and evaluating performance?**

Satisfactory (needs minor improvement)	1
Strong	2
Unsatisfactory (needs major improvement)	1
Weak	3
Grand Total	7

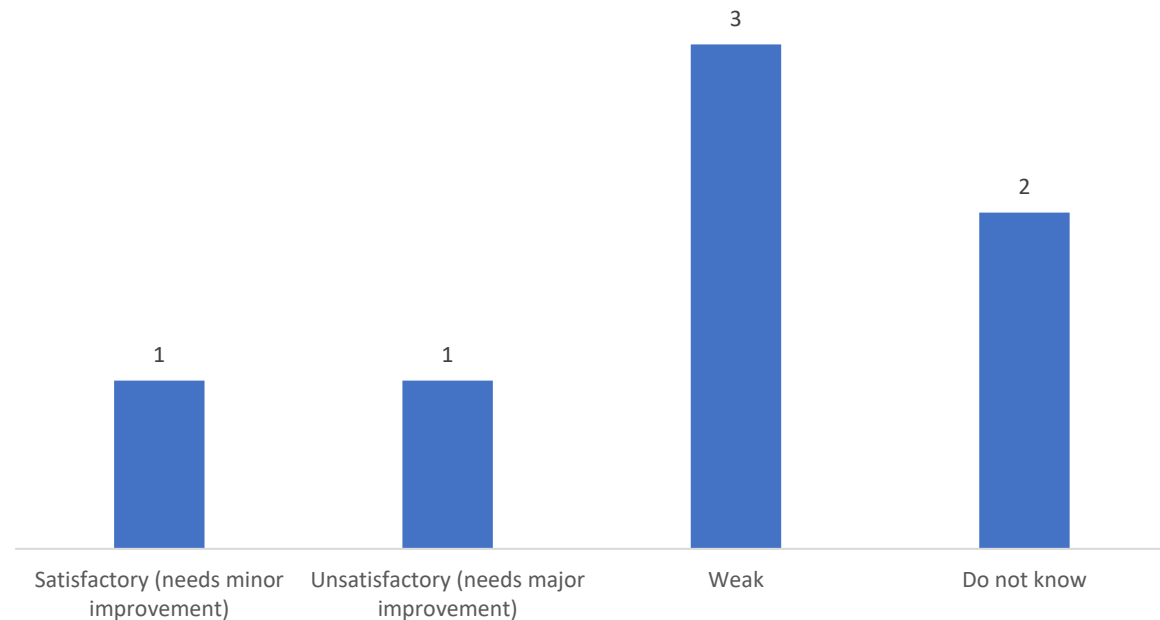




5. How would you rate the performance of the cluster in Core function 5: **Building national capacity in preparedness and contingency planning?**

Do not know	2
Satisfactory (needs minor improvement)	1
Unsatisfactory (needs major improvement)	1
Weak	3
Grand Total	7

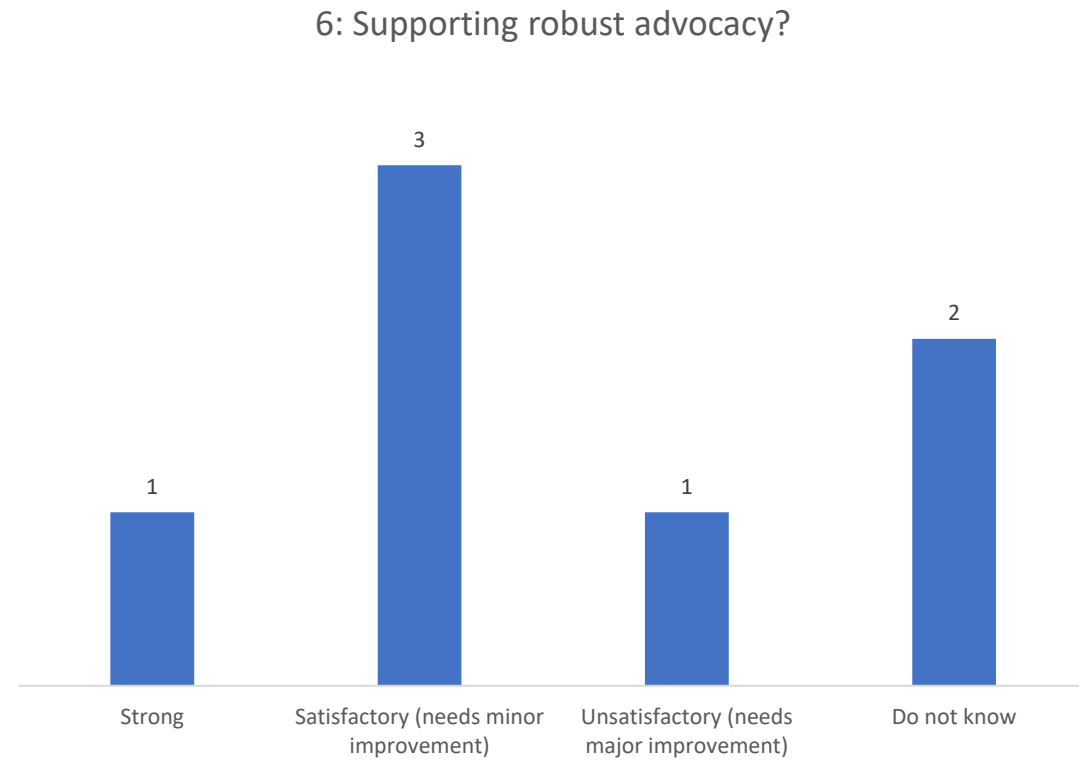
5: Building national capacity in preparedness and contingency planning?





6. How would you rate the performance of the cluster in Core function 6: **Supporting robust advocacy?**

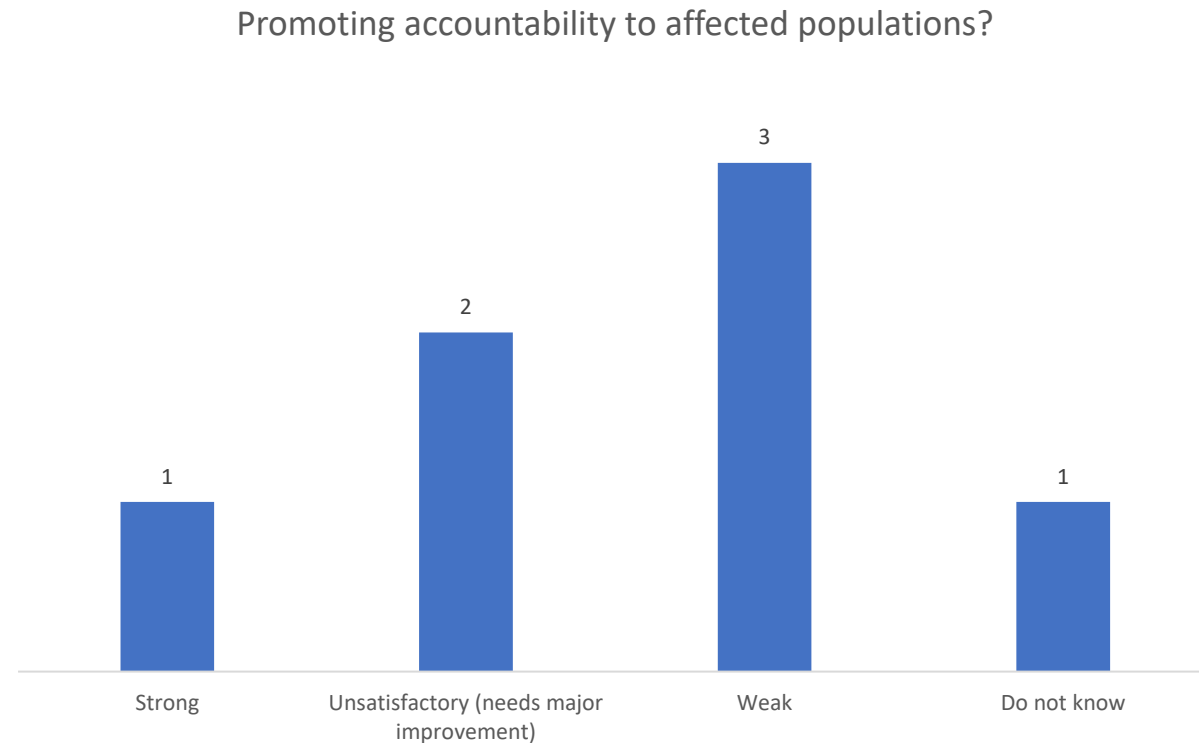
Do not know	2
Satisfactory (needs minor improvement)	3
Strong	1
Unsatisfactory (needs major improvement)	1
Grand Total	7





7. How would you rate the performance of the cluster in: **Promoting accountability to affected populations?**

Do not know	1
Strong	1
Unsatisfactory (needs major improvement)	2
Weak	3
Grand Total	7





Functional Area	National Score	Performance status	Sub-National Score	Performance status
1. Supporting service delivery	60	Satisfactory (needs minor improvement)	62.5	Satisfactory (needs minor improvement)
2. Informing strategic decision making	55	Satisfactory (needs minor improvement)	25	Weak
3. Planning and implementing cluster strategies	90	Strong	37.5	Unsatisfactory (needs major improvement)
4. Monitoring and evaluating performance	55	Satisfactory (needs minor improvement)	62.5	Satisfactory (needs minor improvement)
5. Building national capacity in preparedness and contingency planning	25	Weak	37.5	Unsatisfactory (needs major improvement)
6. Supporting robust advocacy	50	Unsatisfactory (needs major improvement)	62.5	Satisfactory (needs minor improvement)
7. Promoting accountability to affected populations	35	Unsatisfactory (needs major improvement)	50	Unsatisfactory (needs major improvement)



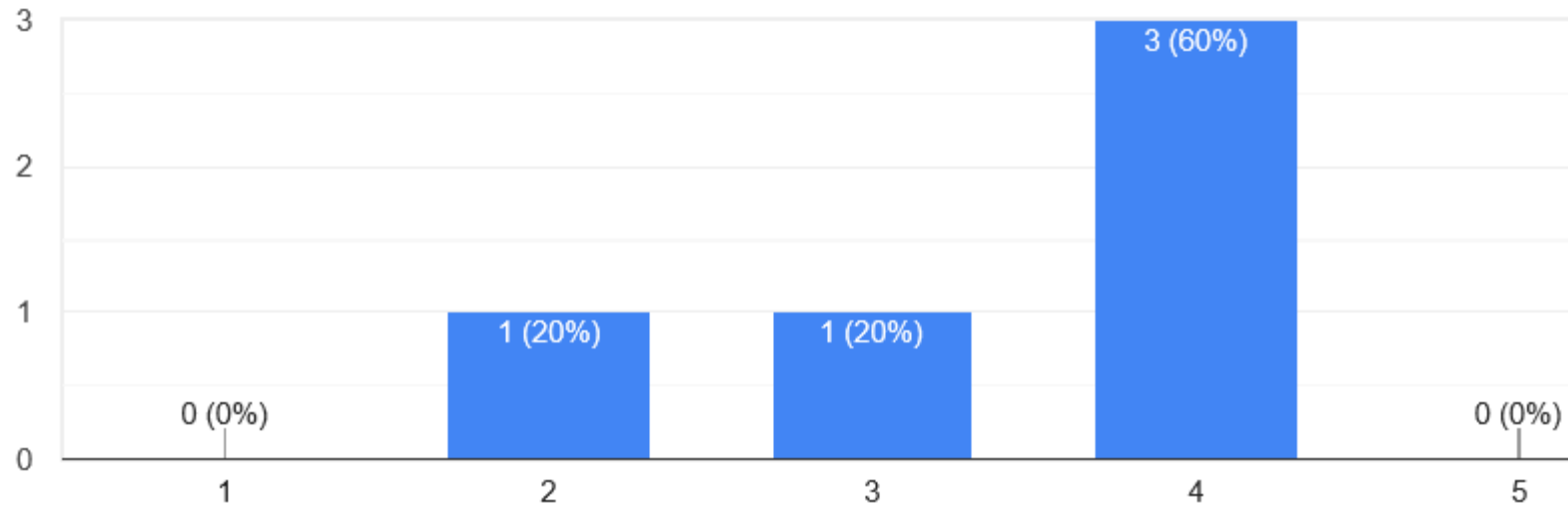
Partners' recommendations and suggestions for corrective measures will inform the workplan for 2021

Functional Area	N	P. status	S.N	P. status	Recommendations by partners
1. Supporting service delivery	60	Satisfactory (needs minor improvement)	62.5	Satisfactory (needs minor improvement)	
2. Informing strategic decision making	55	Satisfactory (needs minor improvement)	25	Weak	
3. Planning and implementing cluster strategies	90	Strong	37.5	Unsatisfactory (needs major improvement)	
4. Monitoring and evaluating performance	55	Satisfactory (needs minor improvement)	62.5	Satisfactory (needs minor improvement)	
5. Building national capacity in preparedness and contingency planning	25	Weak	37.5	Unsatisfactory (needs major improvement)	
6. Supporting robust advocacy	50	Unsatisfactory (needs major improvement)	62.5	Satisfactory (needs minor improvement)	
7. Promoting accountability to affected populations	35	Unsatisfactory (needs major improvement)	50	Unsatisfactory (needs major improvement)	



1. Overall, how satisfied you are with ActivityInfo as a 4W reporting tool?

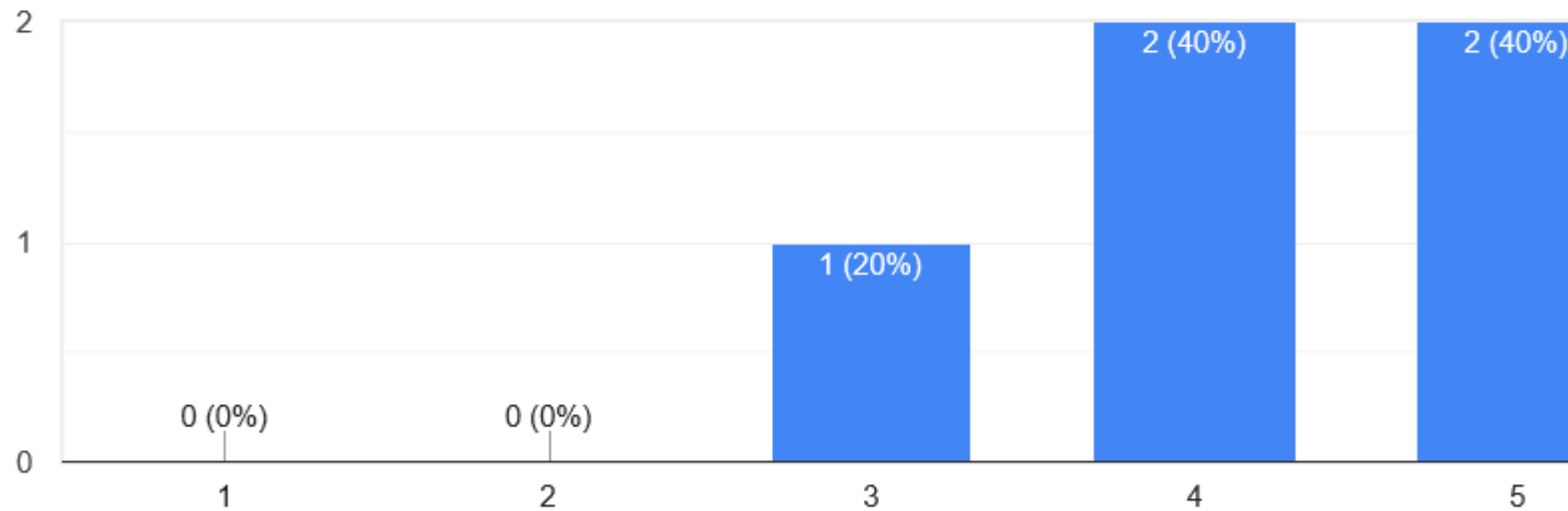
5 responses





2. How satisfied you are with a support provided by Sector IMO's on ActivityInfo?

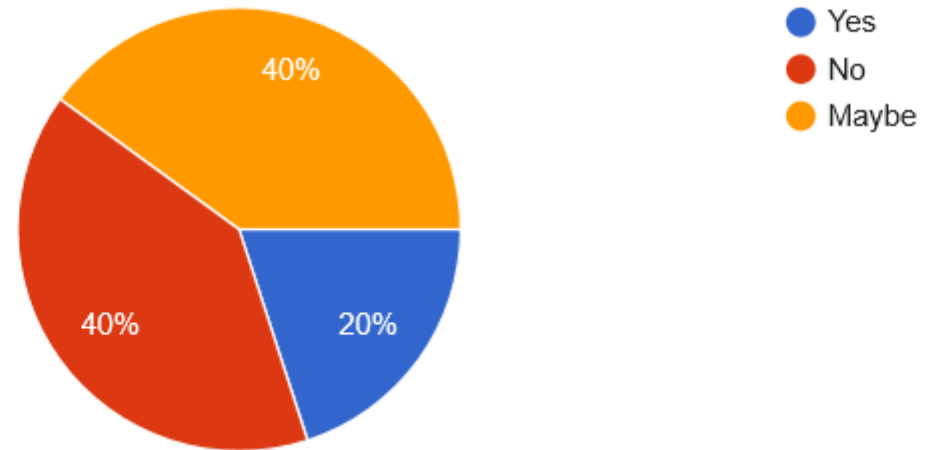
5 responses





3. Do you need more training sessions on ActivityInfo reporting tool?

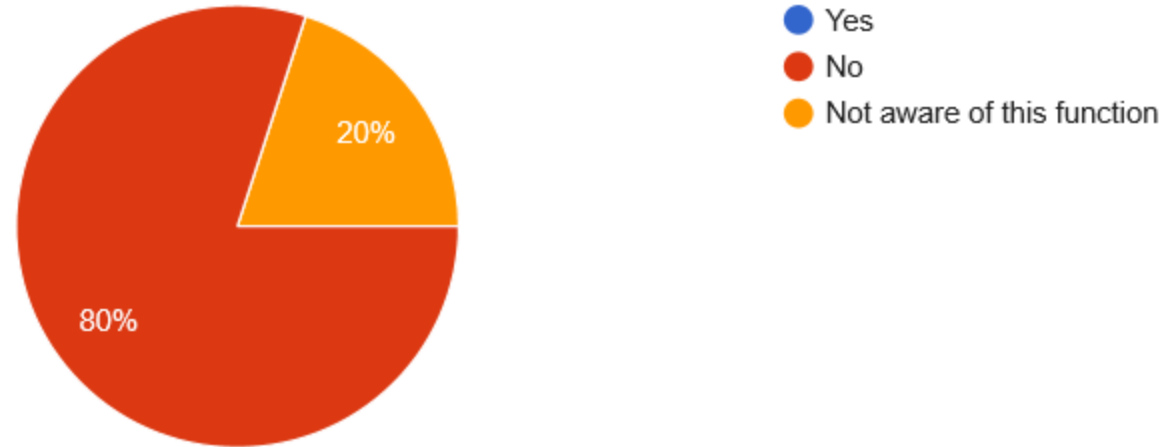
5 responses





4. Do you use Import/Export functionality of ActivityInfo when reporting monthly data?

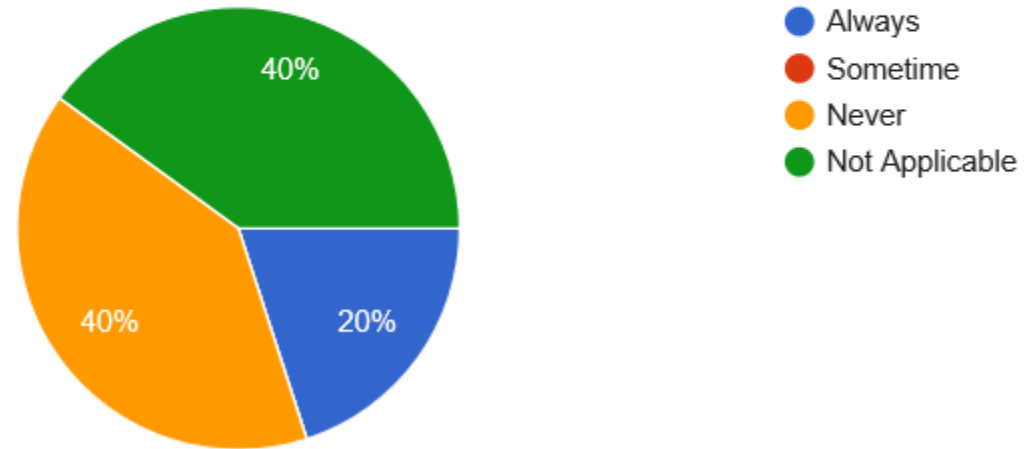
5 responses





5. Do you use ActivityInfo for planned activities?

5 responses





6. What are the most challenging aspects/steps/features of using ActivityInfo for reporting?

4 responses

there is no clear description for the available services

The most challenging point is that the deadline for reporting is on the 5th of the following month and most of the times it takes more than 5 days to gather all the data and disaggregate it as required on ActivityInfo

i think you have to update the list of DCs..because there are some new detentions have been opened recently

It's a simple and user-friendly system. No issue with that.



7. Please provide any feedback/comments that might help to improve ActivityInfo as a monthly 4W reporting tool

3 responses

reorganize the service mapping by target not by service provider

Reporting deadlines

More indicators should be inserted

Reporting due date is not suitable as the most of the monthly data is available on the 15th of each month internally. It's quite a burden on the reporting focal points.

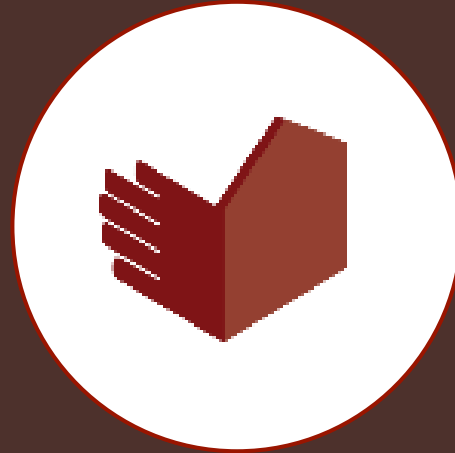


AOB
Questions?

Shelter NFI Sector Libya

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Coordinating Humanitarian Shelter



Thank you

SNFI Sector Coordinator
Marina Mucciarella
mucciare@unhcr.org

SNFI Sector Co-Coordinator
Zaid Al Jabari
zaid.aljabari@nrc.no

SNFI Sector IMO
Awat Salih
salihaw@unhcr.org