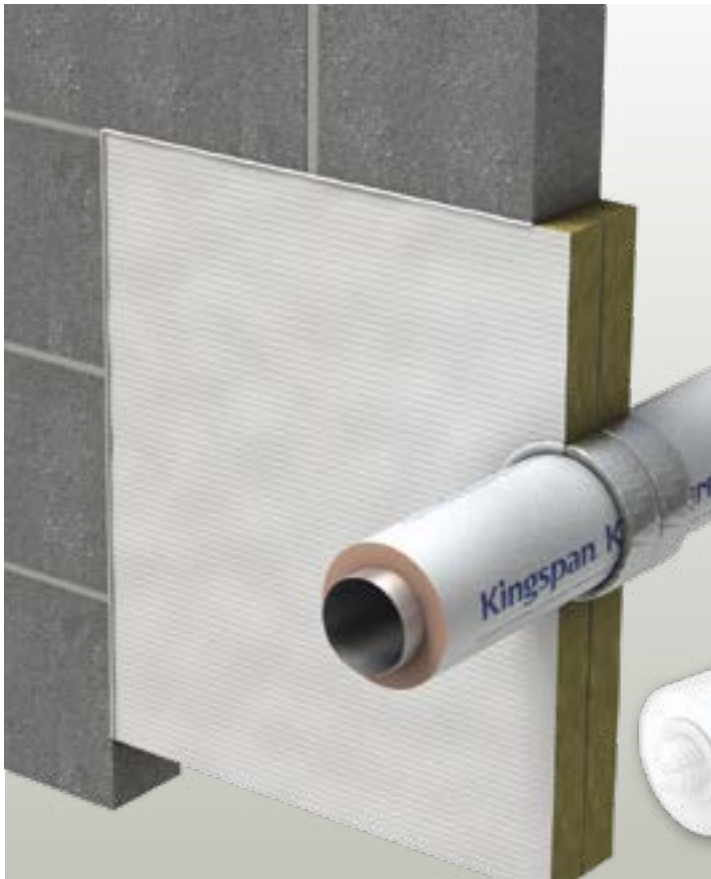


Technical Insulation

Passive Fire Protection
Great Britain & Ireland

K-Stop® Welcome Pack



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About Us

Kingspan Technical Insulation Limited is part of the Kingspan Group plc., one of Europe's leading construction product manufacturers. The Kingspan Group was formed in the late 1960s and is a publicly quoted group of companies headquartered in Kingscourt, County Cavan, Ireland.

Kingspan Technical Insulation is a market leading manufacturer of high performance pipe and duct insulation products and a supplier of passive fire protection products and systems.

Our passive fire protection products are designed to prevent the spread of fire and smoke within buildings and our product range includes coated batts, cavity barriers, sealants, and mastics, all aimed at enhancing fire safety in walls and floors.

To support the implementation of these products, we provide a comprehensive technical advisory service to assist specifiers and installers. This service offers guidance around:

- Specification
- Regulations and Standards
- Certification and Testing
- Installation and Application
- Fire Performance
- CE Marking.



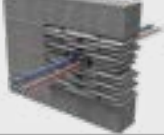






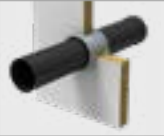










Quotations and Ordering

Quotations

To obtain prices for Kingspan passive fire protection products please add the quantities below and email this form to sales.pfp@kingspan.com.

Alternatively, please email our sales department directly or telephone 01544 388898.

	Kingspan K-Stop® Coated Batt	Qty		Kingspan K-Stop® Intumescent Mastic	Qty
	Fire Pillows from Kingspan	Qty		Kingspan K-Stop® Intumescent Mastic Plus	Qty
	Kingspan K-Stop® Compound Fire Mortar	Qty		Kingspan K-Stop® Multicoat	Qty
	Kingspan K-Stop® Firescreen Sealant	Qty		Kingspan K-Stop® Pipe Collar	Qty
	Kingspan K-Stop® Fireshield Total Comfort	Qty		Kingspan K-Stop® Pipe Wrap	Qty
	Kingspan K-Stop® Flamestop 60	Qty		Kingspan K-Stop® Pressure Exerting Graphite Mastic	Qty
	Kingspan K-Stop® Flamestop Barrier Plus	Qty		Kingspan K-Stop® Putty Pad / Cord	Qty
	Kingspan K-Stop® Flamestop Multi Collar	Qty		Kingspan K-Stop® Shuttering Batt	Qty
	Kingspan K-Stop® High Temperature Adhesive	Qty		Kingspan K-Stop® TCB Cavity Barrier	Qty

Quotations and Ordering

Orders

If you wish to place an order please email our sales department directly or telephone **01524 388898**.

Once your order has been placed, you will receive an order confirmation and an electronic invoice for payment.

Deliveries

We offer next day deliveries (subject to location) with additional options for AM or timed drops. On the morning of delivery you will be notified of the estimated delivery time.

Helpful Contact Details

Sales Office Tel: **01524 388898**

Sales Office Email: **sales.pfp@kingspan.com**

Donna Williams: **donna.williams@kingspan.com**

Technical Support: **technical.pfp@kingspan.com**



Technical Services

If you require technical assistance or guidance, we have an experienced technical team on hand to assist.

The technical team are able to offer full product training to you and your team. The training can be presented face to face or electronically to suit your requirements, with each attendee receiving a product training course certificate on completion.

We can also provide project support and bespoke project packs for submittal to customers.

If you require a project pack please complete the form below and return to our technical department at technical.pfp@kingspan.com.

Project Pack Request Form

Date requested	
Project name / address	
Main contractor name / address	
Firestop contractor name / address	
Products being used	
EI(E) requirement	
Pack deadline date	
What services, e.g. cable tray, pipe	
Insulation type / pipe type	
Substrate material	
Person requesting	
Email address / telephone	
Other information	

Products

Kingspan passive fire protection products can be found online at www.kingspanpassivefireprotection.co.uk.

Click on the images below to go direct to that product page, here you will find a product overview, technical information and literature downloads.



Kingspan K-Stop®
Coated Batt



Kingspan K-Stop®
Intumescent Mastic



Fire Pillows
from Kingspan



Kingspan K-Stop®
Intumescent Mastic Plus



Kingspan K-Stop®
Compound Fire Mortar



Kingspan K-Stop®
Multicoat



Kingspan
Firescreen Sealant



Kingspan K-Stop®
Pipe Collar



Kingspan K-Stop®
Fireshield Total Comfort



Kingspan K-Stop®
Pipe Wrap



Kingspan K-Stop®
Flamestop 60



Kingspan K-Stop®
Pressure Exerting
Graphite Mastic



Kingspan K-Stop®
Flamestop Barrier Plus



Kingspan K-Stop®
Putty Pad / Cord



Kingspan K-Stop®
Flamestop Multi Collar



Kingspan K-Stop®
Shuttering Batt



Kingspan K-Stop®
High Temperature
Adhesive



Kingspan K-Stop®
TCB Cavity Barrier

Account Application Form

To set up an account with us, please complete the form below and email to us at sales.pfp@kingspan.com.

Please indicate how you would like to be contacted by us in the future:

Telephone: Email: Mobile:

Invoice Trading Name and Address Details

Name	
Address	
City / Town	
County	
Postcode	
Country	

Managing Director	
Company Secretary	
Financial Director	
Payment Contact	
Telephone	
Statement / Invoice Email	
Order Confirmation Email	

If you are part of a company Group, please enter the Group name here:

Statement Trading Name and Address Details

Name	
Address	
City / Town	
County	
Postcode	
Country	

Company Registration No.	
VAT Registration No.	
Telephone	
Fax	
Email	

Credit References

Bank Name	
Account Name	
Account No.	
Sort Code	

Approx. Monthly Purchase	
Credit Required	

Trade References (by completing this section you agree that information will be shared between both companies)

Name	
Address	
City / Town	
County	
Postcode	
Country	

Name	
Address	
City / Town	
County	
Postcode	
Country	

I / We the undersigned apply to Kingspan Technical Insulation Limited for account facilities and declare that the information given above is accurate. I / We agree to trade on Kingspan Technical Insulation Limited's Terms and Conditions of Sale as are applicable at the date of the transaction and confirm that I / We have read the Terms and Conditions of Sale contained in this form. Kingspan Technical Insulation Limited reserves the right to terminate this Agreement forthwith without notice upon a breach by the customer of any Terms and Conditions and all amounts then outstanding will become due forthwith. Thereafter interest will be charged on a daily basis until the account is paid in full.

Authorised Signature	
Date	
Title / Position	
Kingspan Technical Insulation Ltd Area Sales Manager	
Kingspan Technical Insulation Ltd National Sales Manager	

By completing this Application you agree information may be shared across other companies within the Kingspan Group.

Terms and Conditions

This Contract is between the Buyer (as specified in the Kingspan Order Confirmation) and Kingspan (as defined in these Conditions).

1 Interpretation

- 1.1 In these Conditions including the Kingspan Order Confirmation unless the context otherwise requires, the following words have the following meanings: "Kingspan": Kingspan Technical Insulation Limited, Harvey Road, Burnt Mills Industrial Estate, Basildon, Essex, SS13 1QJ (Registered No 05571822). "Buyer": The person as specified in the Kingspan Order Confirmation who agrees to purchase the Goods from Kingspan and to whom Kingspan agrees to sell the Goods. "Conditions": The terms and conditions of sale of Kingspan set out in this document and includes any special terms and conditions agreed in writing between the Buyer and Kingspan in accordance with the procedure set out in these Conditions. "Contract": The contract for the purchase and sale of the Goods by the Buyer from Kingspan. "Delivery address": The address where the Goods are to be delivered by Kingspan (if Kingspan are to deliver) more specifically as detailed in the Kingspan Order Confirmation, and if none is specified then the Buyer shall collect the Goods from Kingspan at a location nominated by Kingspan. "Delivery Constraint": Any and all limitations preventing free access of standard length articulated vehicles from the point of manufacture or storage of the Goods by Kingspan to the unloading location on the Delivery address more specifically as set out by the Buyer in the Kingspan Order Confirmation. "Delivery Price": The cost of carriage of the Goods from the place of manufacture or storage by Kingspan to the Delivery address if Kingspan are to deliver the Goods to the Delivery address. "Estimated Delivery Date(s)": The date or dates as specified in the Kingspan Order Confirmation when Kingspan shall endeavour to deliver the Goods to the Delivery address. "Force Majeure": Any event beyond a party's reasonable control, which by its nature could not have been foreseen, or, if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving its own workforce or a third party's), failure of energy sources or transport network, acts of God, war, terrorism, riot, civil commotion, interference by civil or military authorities, national or international calamity, armed conflict, malicious damage, breakdown of plant or machinery, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of building structures, fires, floods, storms, earthquakes, loss at sea, epidemics or similar events, natural disasters or extreme adverse weather conditions, or default of supplies or subcontractors. "Goods": Manufactured building and insulation products, building and insulation systems or ancillaries which Kingspan is to supply to the Buyer in accordance with these Conditions, and as more specifically set out in the Kingspan Order Confirmation. "Goods Price": The price for the Goods "ex works" at the location that Kingspan shall manufacture or store the Goods. "Kingspan Order Confirmation": Document issued by Kingspan with details of the Goods ordered and Buyer details which the Buyer must sign, date, acknowledge and return to Kingspan. "Total Price": The sum of the Goods Price and the Delivery Price (if any). "Writing": Includes letter, telex, cable, facsimile transmission and communication by email but only when in accordance with these Conditions.
- 1.2 Any reference in these conditions to any provision of a statute shall be construed as a reference to that provision as amended, re-enacted or extended at the relevant time.
- 1.3 The headings in these Conditions are for reference only and shall not affect their interpretation.

2 Basis of the Sale

- 2.1 Kingspan shall sell and the Buyer shall purchase the Goods for the Total Price in accordance with these Conditions, which shall govern the Contract to the exclusion of any other terms and conditions subject to which any such quotation is accepted or purported to be accepted, or any such order is made or purported to be made, by the Buyer.
- 2.2 No purported variation to these Conditions or any subsequent variation shall be binding on Kingspan unless agreed in writing (which in this case shall not include email) by the head of the legal department for the time being of Kingspan or a Main Board Director of Kingspan and agreed in writing by the authorised representative of the Buyer.
- 2.3 Kingspan's employees or agents are not authorised to make any representations or warranties concerning the Goods unless confirmed by Kingspan in Writing. In entering into the Contract the Buyer acknowledges that it does not rely on any such representations which are not so confirmed.
- 2.4 Any typographical, clerical or other error or omission in any sale literature, quotation, price list, acceptance of offer, invoice or other document or information issued by Kingspan shall be subject to correction without any liability on the part of Kingspan.
- 2.5 If the Buyer has not signed the Kingspan Order Confirmation then acceptance of the Goods (even if later rejected by the Buyer in accordance with these Conditions) shall constitute agreement by the Buyer to these Conditions and to the terms of the Contract.
- 2.6 Any advice or recommendations given by Kingspan or its employees or agents to the Buyer or its employees or agents as to storage, application, installation (except where Kingspan is the installer) or use of the Goods, which is not confirmed in writing by Kingspan, is followed or acted upon entirely at the Buyer's own risk, and accordingly Kingspan shall not be liable for any such advice or recommendation which is not so confirmed.

3 Orders & Specifications

- 3.1 No order submitted by the Buyer shall be deemed to be accepted by Kingspan and no contract shall come into effect between the Parties unless and until confirmed and acknowledged in writing by Kingspan.
- 3.2 The Buyer shall be responsible to Kingspan for ensuring the accuracy of the information submitted by the Buyer given in the Kingspan Order Confirmation, and for giving Kingspan any further necessary information relating to the Goods within a sufficient time to enable Kingspan to perform the Contract in accordance with its terms.
- 3.3 The quantity, quality and description of and any specification for the Goods shall be those set out in the Kingspan Order Confirmation.
- 3.4 If the Goods are to be manufactured or any process is to be applied to the Goods by Kingspan in accordance with a specification submitted by the Buyer, the Buyer shall indemnify Kingspan against all loss, damages, costs and expenses awarded against or incurred by Kingspan in connection with or paid or agreed to be paid by Kingspan in settlement of any claim for infringement of any patent, copyright, design, trademark or other industrial or intellectual property rights of any other person which results from Kingspan's use of the Buyer's specification.
- 3.5 Kingspan reserve the right to make any changes in the specification of the Goods which are required to conform to any applicable safety or other statutory requirements or which do not materially affect their quality or performance.
- 3.6 Where Kingspan manufactures a bespoke product or the Goods are not of a standard size usually produced by Kingspan then the Buyer shall pay the Total Price in advance of any acceptance of the Order by Kingspan.

4 Price of the Goods

- 4.1 The Buyer shall pay the Total Price of the Goods to Kingspan. Kingspan may quote a price for the Goods. All such prices quoted are valid for 30 days only and are on an ex-works basis after which time they may be altered by Kingspan without giving notice to the Buyer.
- 4.2 Kingspan reserve the right, by giving notice to the Buyer at any time before delivery, to increase the Total Price to reflect any increase in the cost of raw material or delivery cost to Kingspan which is due to any factor beyond the control of Kingspan.
- 4.3 If the cost of manufacture, storage or delivery of the Goods is increased as a result of the Buyer changing the Estimated Delivery Date, quantity or specification for the Goods or where there is any delay resulting from any change of instructions of the Buyer or a failure of the Buyer to give Kingspan adequate information or instructions (including any failure to advise Kingspan of any Delivery Constraint) then Kingspan reserves the right to increase the Total Price to reflect such increase in cost and Kingspan will give notice to the Buyer at any time before delivery of the Goods of such increase in Total Price.
- 4.4 The Total Price is exclusive of any applicable Value Added Tax, or other State or local taxes, which the Buyer shall be legally liable to pay to Kingspan, and the Buyer shall pay such taxes to Kingspan.
- 4.5 The cost of any pallets or returnable containers or ancillaries will be charged to the Buyer in addition to the Total Price if they are required to ensure safe delivery of the Goods but full credit will be given to the Buyer provided they are returned undamaged to Kingspan within seven days of delivery.

5 Terms of Payment

- 5.1 Kingspan shall be entitled to invoice the Buyer for the Total Price (or, at Kingspan's sole direction the Goods Price or the Delivery Price) at any time after the Contract is entered into.
- 5.2 Within 30 days of the end of the month of the date of Kingspan's invoice, the Buyer shall pay the invoiced sum even if delivery has not taken place and the property in the Goods has not passed to the Buyer. Where the payment days differ from those above these will be stated in the Buyers credit terms with Kingspan.
- 5.3 If the Buyer fails to pay the total of any sum invoiced by Kingspan on the due date stated on the invoice then Kingspan shall be entitled to:
 - 5.3.1 terminate the Contract with immediate effect and / or suspend any further deliveries to the Buyer;
 - 5.3.2 appropriate any payment made by the Buyer to such of the Goods (or Goods supplied under any other Contract between the Buyer and Kingspan) as Kingspan may think fit (notwithstanding any purported appropriation by the Buyer);
 - 5.3.3 charge the Buyer interest (both before and after any judgement) on the amount unpaid, at the rate of 5% per annum above Barclays Bank Plc base rate from time to time, until payment in full is made with interest to be charged on a daily basis.

Terms and Conditions

- 5.4 Kingspan will not exercise their right to cancel the Contract under clause 5.3 without first notifying the Buyer that he has failed to make payment in full in accordance with these terms of payment and allowing the Buyer three working days from the date of the notification to make the payment in full. Kingspan may give this notification in writing or orally (including by telephone);
- 5.5 If the Buyer makes payment late then the time for delivery of the Goods may be extended by Kingspan by the same period as the payment was late.

6 Delivery

- 6.1 Delivery of the Goods shall be made by Kingspan to the Delivery address. Deliveries will be made using articulated vehicles as the standard method of delivery, however, Kingspan may use other vehicle types at Kingspan's discretion. If the Buyer has a specific vehicle requirement or if there are any limitations on the size of vehicle used for delivery this must be specified by the Buyer as a Delivery Constraint in the Kingspan Order Confirmation.
- 6.2 Please note that Goods are delivered ready for offload with a reach or counter balance fork lift truck and the necessary provisions for safe offload should be provided for by the Buyer at the Delivery address.
- 6.3 It shall be the Buyers sole responsibility to ensure that there is safe offload of the Goods at the Delivery address. Kingspan do not accept any liability or responsibility with regards to the Buyers chosen offload method and consequences thereof.
- 6.4 By applying additional shrink film (at the Buyers request), Kingspan does not accept any liability or responsibility for offloading, neither do we recommend in any way that this is a safe offloading method for offloading via crane or otherwise and it is purely an additional layer of packaging in accordance with a Buyer's request. Responsibility for safe offload remains with the Buyer at the Delivery Address.
- 6.5 Time and date for delivery shall not be of the essence unless previously agreed by Kingspan in writing. Kingspan will endeavour to deliver the Goods on the Estimated Delivery Date(s) but the Goods may be delivered by Kingspan in advance of the Estimated Delivery Date(s) upon giving reasonable notice to the Buyer.
- 6.6 Kingspan may elect to deliver the Goods in instalments and, where the Goods are to be delivered in instalments, failure by Kingspan to deliver any one or more of the instalments shall not entitle the Buyer to treat the Contract as a whole as repudiated.
- 6.7 If Kingspan fails to deliver the Goods (where time is of the essence) for any reason other than Force Majeure or any cause beyond Kingspan's reasonable control or the Buyers fault, and Kingspan is accordingly liable to the Buyer, Kingspan's liability shall be limited to the excess (if any) of the cost to the Buyer (in the cheapest alternative market) of goods of similar specification to the Goods to replace those not delivered over the Total Price of the Goods.
- 6.8 If the Buyer fails to take delivery of the Goods or fails to give Kingspan adequate delivery instructions at the time stated for delivery then, Kingspan may:
 - 6.8.1 store the Goods until actual delivery and charge the Buyer for the reasonable costs (including insurance) of storage; or
 - 6.8.2 sell the Goods at the best price readily obtainable and (after deducting all reasonable storage, insurance and selling expenses) charge the Buyer for any balance due to make payment up to the Total Price.

7 Risk & Property

- 7.1 Risk of damage to or loss of the Goods shall pass to the Buyer at the time of delivery at the Delivery address (where Kingspan is to deliver the Goods to the Delivery address) or at Kingspan's works (where the Buyer is to collect the Goods) or, if the Buyer wrongfully fails to take delivery of the Goods, the time when Kingspan has tendered delivery of the Goods.
- 7.2 Notwithstanding delivery and the passing of risk in the Goods, or any other provision of these Conditions, the property in the Goods shall not pass to the Buyer until Kingspan has received in cash or cleared funds payment in full of the Total Price and all other goods under any other contract agreed to be sold by Kingspan to the Buyer for which payment is then due.
- 7.3 Until such time as the property in the Goods passes to the Buyer, the Buyer shall hold the Goods as Kingspan's fiduciary agent, and bailee, and shall keep the Goods separate from those of the Buyer and third parties and properly stored, protected and insured and identified as Kingspan's property.
- 7.4 Until such time as the property in the Goods passes to the Buyer (and provided the Goods are still in existence and have not been resold) Kingspan shall be entitled at any time to require the Buyer to deliver up the Goods to Kingspan and Kingspan shall be entitled to enter upon any premises of the Buyer or any third party where the Goods are stored and repossess the Goods.

- 7.5 The Buyer shall not be entitled to pledge or in any way charge by way of security for any indebtedness any of the Goods which remain the property of Kingspan.
- 7.6 The Buyer shall not be entitled to withhold payment of any amount payable under the Contract to Kingspan because of any disputed claim of the Buyer in respect of defective Goods or any other breach of the Contract nor shall the Buyer be entitled to set off against any amount payable under the Contract to Kingspan any monies which are not then presently payable by Kingspan for which Kingspan disputes liability.

8 Warranties & Liability

- 8.1 Subject to the conditions set out below Kingspan warrants that at the time of delivery the Goods will correspond with their specification and will be free from defects in material and workmanship for a period of six months from the date of their initial use or six months from delivery, whichever is the first to expire unless a longer period is agreed between Kingspan and the Buyer or given in a separate warranty.
- 8.2 The above warranty is given by Kingspan subject to the following conditions:
 - 8.2.1 Kingspan shall be under no liability in respect of any defect in the Goods arising from any drawing, design or specification supplied by the Buyer or any failure by the Buyer to install the Goods correctly or failure to comply with Kingspan's installation guidelines issued from time to time. For the avoidance of doubt, Kingspan is a supplier of Goods and has no input into the design of any project which the Goods maybe incorporated into;
 - 8.2.2 Kingspan shall be under no liability in respect of any defect arising from fair wear and tear, wilful damage, negligence, abnormal working conditions, failure to follow Kingspan's instructions (whether oral or in writing), misuse, alteration or repair of the Goods without Kingspan's approval;
 - 8.2.3 Kingspan shall be under no liability for colour degradation in any materials or components incorporated in the Goods or used in manufacturing;
 - 8.2.4 Kingspan shall be under no liability under the above warranty (or any other warranty, condition or guarantee) if the Total Price has not been paid by the due date for payment;
 - 8.2.5 If the Buyer makes any material alteration to any of the Goods without Kingspan's prior written approval then all warranties in the Goods either express or implied shall immediately become void.
- 8.3 The above warranty does not extend to parts, materials or equipment incorporated in the Goods but not manufactured by Kingspan in respect of which the Buyer shall be entitled only to the benefit of any such warranty or guarantee as is given by the manufacturer to Kingspan.
- 8.4 Subject as expressly provided in these Conditions, all warranties, representations, statements, conditions or other terms implied by statute or common law or otherwise are excluded to the fullest extent permitted by law.
- 8.5 The Buyer shall within 7 days of the arrival of each delivery of the Goods, notify Kingspan in writing of any defect by reason of which the Buyer alleges that the Goods delivered are not in accordance with the specification and which should be apparent on reasonable inspection.
- 8.6 If either party is affected by Force Majeure it shall promptly notify the other party of the nature and extent of the circumstances in question.
- 8.7 Notwithstanding any other provision of this Agreement neither party shall be deemed to be in breach of this Agreement, or otherwise be liable to the other, for any delay in performance or the non-performance of any of its obligations under this Contract, to the extent that the delay or non-performance is due to any Force Majeure of which it has notified the other party, and the time for performance of that obligation shall be extended accordingly.
- 8.8 If at any time Kingspan claims Force Majeure in respect of its obligations under this Agreement with regard to the supply of the Goods, Kingspan shall be entitled to obtain from any other person such quantity of the Goods as Kingspan is unable to supply and Kingspan shall be entitled to supply those goods to the Buyer and the Buyer shall not be entitled to reject those goods on the basis that they have not been manufactured by Kingspan.
- 8.9 As a condition precedent to any claim by the Buyer which is based on any defect in the quality or condition of the Goods or their failure to correspond with specification the Buyer shall notify Kingspan within 7 days after discovery of the defect or failure. If the Buyer does not notify Kingspan accordingly, the Buyer shall not be entitled to reject the Goods and Kingspan shall have no liability for any such defect or failure, and the Buyer shall be bound to pay the Total Price as if the Goods have been in accordance with the Contract and any specification.

Terms and Conditions

- 8.10 Where any valid claim in respect of any of the Goods which is based on any defect in the quality or condition of the Goods or their failure to meet specification is notified to Kingspan in accordance with these Conditions, Kingspan shall be entitled to repair or replace the Goods (or the part in question) or at Kingspan's sole discretion, refund to the Buyer the Total Price where all of the Goods are defective (or a proportionate part of the Goods Price where not all the Goods are defective) but Kingspan shall have no further liability to the Buyer.
- 8.11 Except in respect of death or personal injury caused by Kingspan's negligence Kingspan shall not be liable to the Buyer for any indirect, special, incidental, economic or consequential loss or damage including, without limitation, loss or damage incurred as a result of loss of time, loss of savings, loss of data, loss of goodwill, loss of business or loss of profits which arise out of or in connection with the supply of the Goods or their use or sale by the Buyer, except as expressly provided in these Conditions and Kingspan's entire liability for any claim, whether in contract, tort (including negligence) or otherwise, for any loss or damage whatsoever, arising out of or in connection with the Contract or otherwise shall not in any event exceed the Total Price of the Goods in respect of any event or series of connected events.
- 8.12 Kingspan shall not be liable to the Buyer or be deemed to be in breach of the Contract by reason of any delay in performing or failure to perform, any of Kingspan's obligations in relation to the Goods, if the delay or failure was due to any cause beyond Kingspan's reasonable control.

9 Indemnity

- 9.1 If any claim is made against the Buyer that the Goods infringe or that their use or sale infringes the patent, copyright, design, trademark or other industrial or intellectual property rights of any other person, Kingspan shall indemnify the Buyer against all loss, damages, costs and expenses awarded against or incurred by the Buyer in connection with the claim against the Buyer provided that:
- 9.1.1 as a condition precedent to the operation of this indemnity the Buyer notifies Kingspan of the claim (or threatened claim) within five working days of the Buyer becoming aware (or five days of when the Buyer should reasonably have been aware) of the claims, whichever is earlier;
- 9.1.2 Kingspan is given full control of any proceedings or negotiations in connection with any such claim;
- 9.1.3 the Buyer shall give Kingspan all reasonable assistance for the purposes of any such proceedings or negotiations and shall comply with Kingspan's requirements and instructions; and
- 9.1.4 Kingspan shall be entitled to the benefit of, and the Buyer shall accordingly account to Kingspan for, all damages and costs (if any) awarded in favour of the Buyer.

10 Insolvency of Buyer

- 10.1 This clause applies if:
- 10.1.1 the Buyer makes any voluntary arrangement with its creditors or becomes subject to an administration order or (being an individual or firm) becomes bankrupt or (being a company) goes into liquidation (otherwise than for the purposes of amalgamation or reconstruction); or
- 10.1.2 an encumbrancer takes possession, or a receiver is appointed, of any of the property or assets of the Buyer; or
- 10.1.3 the Buyer ceases or threatens to cease, to carry on business; or
- 10.1.4 Kingspan reasonably believes that any of the events mentioned above is about to occur in relation to the Buyer and notifies the Buyer accordingly.
- 10.2 If this clause applies then Kingspan shall be entitled to cancel the Contract or suspend any further deliveries under the Contract without any liability to the Buyer, and if the Goods have been delivered but not paid for the Total Price shall become immediately due and payable not withstanding any previous agreement or arrangement to the contrary.
- 10.3 If any of the above mentioned events occur as outlined in clauses 10.1.1 - 10.1.3, then the Buyer shall inform Kingspan within 5 business days of such an event occurring. The Buyer is obliged to have adequate insurance run off cover in place for a minimum period of 6 years if any of the events as outlined in clauses 10.1.1 - 10.1.3 occur. If no such cover is in place when a liquidator is appointed then the liquidator is obliged to take out such cover.

11 Export Terms

- 11.1 In these Conditions "Incoterms" means the International Rules for the Interpretation of Trade Terms of The International Chamber of Commerce as in force at the date when the Contract is made. Unless the context otherwise requires, any term or expression which is defined in or given in particular meaning by the provisions of Incoterms shall have the same meaning in these Conditions, but if there is any conflict between the provisions of Incoterms and these Conditions the latter shall prevail.

- 11.2 Where the Goods are supplied for export from the United Kingdom the provisions of this clause 11 shall (subject to any special terms agreed in writing between the Buyer and Kingspan) apply not withstanding any other provision of these Conditions.
- 11.3 The Buyer shall be responsible for complying with any legislation or regulations governing the importation of the Goods into the country of destination and the exportation from the country of manufacture and for the payment of any duties thereon.
- 11.4 The Buyer shall be entitled to attend the testing and inspection of the Goods by Kingspan at Kingspan's premises before transportation. Kingspan shall have no liability for any claim in respect of any defect in the Goods which would be apparent on inspection or which are made after shipment, or in respect of any damage during transit.
- 11.5 Other than as expressly agreed by Kingspan, in writing, payment of all amounts due to Kingspan shall be made by irrevocable letter of credit opened by the Buyer in favour of Kingspan and confirmed by a bank in the United Kingdom acceptable to Kingspan.

12 Disputes

- 12.1 If a dispute or difference arises under this Contract it shall be settled in accordance with the provisions of this clause.
- 12.2 When a dispute arises which one of the Parties requires to be settled in accordance with this clause that party shall give a notice in Writing to the other party stating the nature of the dispute and that the provisions of this clause are invoked.
- 12.3 Direct negotiation
- 12.3.1 When a Party has given notice under clause 12.2 that a dispute has arisen both Parties shall attempt to settle the dispute amicably by direct negotiation before the commencement of mediation or arbitration. Within 28 days of the notice given under clause 12.2 representatives of both Parties shall meet to endeavour to settle the dispute. Both representatives shall have authority of the Part they represent to settle the dispute on the Party's behalf. The meeting may take place face to face or by way of telephone or video-conference or similar by agreement between the Parties. The status of the meeting shall be "without prejudice" unless and until agreement is reached between the representatives. Unless both Parties agree otherwise mediation may be commenced on or after the twenty eighth day after the day on which the notice under clause 12.2 was given, even if no attempt at direct negotiation has been made.
- 12.4 Mediation
- 12.4.1 if a dispute or difference arises under this Contract which cannot be resolved by direct negotiations in accordance with clause 12.3 after a period of 28 days then either Party shall give a notice requiring the matter to be referred to mediation;
- 12.4.2 the Parties shall endeavour to settle the matter by mediation.
- 12.5 Arbitration
- 12.5.1 Provided that the Parties shall have attempted to settle the dispute in accordance with the procedure set out in this clause as a condition precedent to arbitration, and provided that at least 28 days shall have elapsed since the notice under clause 12.4.1 was given then any dispute or difference between the Parties of any kind whatsoever arising out of or in connection with this Contract shall be referred to arbitration in accordance with the latest version of The London Court of International Arbitration Rates.
- 12.5.2 Neither Party may refer a dispute to arbitration unless:
- 12.5.2.1 The dispute has previously been referred to Mediation in accordance with clause 12.4; or
- 12.5.2.2 A period of 28 days has elapsed since the notice requiring mediation under clause 12.4.1 and there has been no mediation or there has been no settlement of the dispute at that mediation.
- 12.5.3 Conduct of arbitration Any arbitration shall be conducted in accordance with the latest version of The London Court of International Arbitration Rates.
- 12.5.4 Notice of reference to arbitration Where either Party requires a dispute or difference to be referred to arbitration, that Party shall serve on the other Party a notice of arbitration, identifying the dispute and requiring the other Party to agree to the appointment of an arbitrator. The Arbitrator shall be an individual agreed by the Parties or, failing such agreement within 14 days (or any agreed extension of that period) after the notice of arbitration is served, appointed on the application of either Party by the President of The London Court of International Arbitration, or other individual authorised by the LCIA to make such appointments.

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- 12.5.5 Powers of Arbitrator The Arbitrator shall, without prejudice to the generality of his powers, have power to rectify this Contract so that it accurately reflects the true agreement made by the Parties, to direct such measurements and / or valuations as may in his opinion be desirable in order to determine the rights of the Parties and to ascertain and award any sum which should be paid by one Party to the other and to determine all matters in dispute which shall be submitted to him.
- 12.5.6 Effect of award Subject to clause 12.5.7 the award of the Arbitrator shall be final and binding on the Parties save that the Parties agree pursuant to Section 45(2)(a) and Section 69(2)(a) of the Arbitration Act 1996 that either Party may (upon notice to the other Party and to the Arbitrator):
- 12.5.6.1 apply to the courts to determine any question of law arising in the course of the reference; and
- 12.5.6.2 appeal to the courts on any question of law arising out of an award made in an arbitration under this arbitration agreement.
- 12.5.7 Appeal - questions of law The Parties hereby agree that either Party may (upon notice to the other Party and to the Arbitrator):
- 12.5.7.1 apply to the courts to determine any question of law arising in the course of the reference; and
- 12.5.7.2 appeal to the courts on any question of law arising out of an award made in an arbitration under this arbitration agreement.
- 12.5.8 Arbitration Act 1996 The provisions of the Arbitration Act 1996 shall apply to any arbitration under this Contract wherever the same, or any part of it, shall be conducted. The seat of the arbitration shall be London.
- 14.2 For the purpose of this Clause, the meaning of adequate procedures and foreign public official and whether a person is associated with another person shall be determined in accordance with section 7(2) of the UK Bribery Act 2010 (and any guidance issued under section 9 of that Act), sections 6(5) and 6(6) of that Act and section 8 of that Act respectively. For the avoidance of doubt, a breach of any of the terms of this Clause shall be a material breach in terms of the Contract.
- 14.3 The Buyer shall indemnify Kingspan against any losses, liabilities, damages, costs (including but not limited to legal fees) and expenses incurred by, or awarded against, Kingspan as a result of any breach of this Clause by the Buyer or any persons associated with it in connection with the performance of this Contract.
- 14.4 Any breach of this Clause by the Buyer or by anyone employed by the Buyer or acting on behalf of the Buyer (whether with or without the knowledge of the Intermediary) or the commission of any offence by the Buyer or by anyone employed by the Buyer or acting on the Buyer's behalf under the UK Bribery Act 2010 in relation to this Contract or any other contract with Kingspan, shall entitle Kingspan to terminate the Contract and recover from the Buyer the amount of any loss resulting from such termination.

13 General

- 13.1 Kingspan is a member of the group of companies whose holding company is Kingspan Group Plc, having its registered office at Dublin Road, Kingscourt, Co. Cavan, Ireland and accordingly Kingspan may perform any of its obligations or exercise any of its rights hereunder by itself or through any other member of its group, provided that any act or omission of any such other member shall be deemed to be the act or omission of Kingspan.
- 13.2 Any notice required to be given to the Buyer under these Conditions shall be in writing addressed to the Buyer at its registered office or principal place of business or last notified email address.
- 13.3 Any notice required to be given to Kingspan shall be in Writing addressed to Kingspan Technical Insulation Limited, Harvey Road, Burnt Mills Industrial Estate, Basildon, SS13 1QJ, or any other address notified in Writing by Kingspan to the Buyer.
- 13.4 No waiver by Kingspan of any breach of the Contract by the Buyer shall be considered as a waiver of any subsequent breach of the same or any other provision.
- 13.5 If any provision of these Conditions is held by any competent authority to be invalid or unenforceable in whole or in part the validity of the other provisions of these Conditions and the remainder of the provision in question shall not be affected thereby.
- 13.6 The Contract shall be governed by the laws of England & Wales.

14 Compliance with Anti-bribery & Corruption Laws

- 14.1 The Buyer shall and shall procure that persons associated with it or other persons who are involved in any way with this Contract shall:
- 14.1.1 comply with all applicable laws, statutes and regulations including but not limited to anti-bribery and anti-corruption legislation as specifically outlined in the UK Bribery Act 2010.
- 14.1.2 not engage in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the UK Bribery Act 2010 if such activity, practice or conduct had been carried out in the UK;
- 14.1.3 comply with Kingspan's Anti- Bribery & Corruption Policy as currently in force and any update thereof a copy of which can be found at <http://www.kingspan.com>.
- 14.1.4 maintain in place throughout the term of this Contract adequate policies and procedures under the UK Bribery Act 2010 and inform Kingspan immediately in writing in the case of any breach, investigation of prosecution thereunder;
- 14.1.5 promptly report to Kingspan any request or demand for any undue financial or other advantage of any kind received by the Buyer in connection with the performance of this Contract; and
- 14.1.6 immediately notify Kingspan in writing if a foreign public official becomes an officer or employee of the Buyer or acquires a direct or indirect interest in the Buyer (and the Buyer warrants that it has no foreign public officials as officers, employees or direct or indirect owners at the date of this Contract).

Contact Details

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