

2 October 2020

## **Covid-19 Road and Street Works Bulletin 005.2: Training & Accreditation.**

Dear Colleagues,

We are aware of some difficulties that street works operatives and supervisors are continuing to experience in renewing street works cards owing to reduced capacity of assessment centres as a result of Covid-19 restrictions and other parts of the street works accreditation system.

The Streetworks Qualifications Register (SWQR) has confirmed the dispensation end date was 17 September 2020.

SWQR have shared the following with the HAUC community;

*“SWQR continues to be guided by Government on the provision of our services and must be able to respond to any changes or application of any restrictions at short notice.*

*To ensure we are operating within the existing standards, and that we continue to support our Centres and Candidates, we are offering the following services:*

- *Telephones – Open 10:00am – 4pm, Monday to Friday for urgent enquiries, 0345 702720*
- *Mailing applications – Please continue to submit applications as normal*
- *Application processing – Application processing has returned to normal*
- *Candidate telephone payments – Please contact us during our opening times*
- *Card production – Card production has returned to normal, however there may be some slight delays in despatch.*
- *E-mail – Please email us at [swqr@sqa.org.uk](mailto:swqr@sqa.org.uk)*
- *Website – our website is kept up to date with the latest news affecting our services [www.swqr.org.uk](http://www.swqr.org.uk).”*

Essentially, this will only have an impact on those candidates who were certificated 10 years ago and been unable to undertake a re-assessment due to centre and/or Awarding Organisation closures.”



Department  
for Transport



However, it is essential that street works do not stop entirely, and some cards will lapse, or replacement cards may not be available through no fault of the holders. We are therefore writing regarding card enforcement policy to ask that street authorities bear this in mind up until March 2021.

Please remember that competent staff are essential to safe sites and this advice does not mean that the requirements for qualified staff on sites has been waived. They should still be able to evidence their card even if it has expired or not been replaced within the terms of this advice.

Best Regards

Peter Loft and David Latham  
Joint Chairs HAUC England

Agreed by all parties including the DfT, HAUC UK, JAG, Street Works UK, RAUC  
Scotland & DCMS

Current Bulletins during Covid-19, 001.2 essential works, 002 defects, 004 Section 81 defective apparatus, 005.2 Streetworks ticket, 006 charges and permits, 007.1 Green Transport Restart, 008.2 Good practice during the Covid-19 recovery, 009 Street Manager and new legislation 1 July 2020, 010 Working in local Covid-19 Hotspots