

# Return Form

If your case concerns a complaint, please contact us first at [support@lysweden.se](mailto:support@lysweden.se) for proper handling. Once you have done so, please fill in the form below.

If the return concerns the right of withdrawal: When shopping from our webshop, you are entitled to a 14-day right of withdrawal under the UK Consumer Contracts Regulations.

The right of withdrawal applies if the product is returned unused and in its original packaging, including any accessories. The cost of return shipping is paid by you as the customer.

The right of withdrawal does not apply to hygiene products if the seal/packaging has been broken. Please pack your return carefully. Regardless of the reason for return, the product must be packed so that neither the product nor the packaging is damaged.

For full Terms & Conditions, please see [www.lysweden.co.uk](http://www.lysweden.co.uk).

Any refund will be made via the same payment method used when placing your order.

NOTE! This document must be enclosed fully completed with your return, otherwise it will not be processed.

Name: \_\_\_\_\_

Order number: \_\_\_\_\_

Product you are returning: \_\_\_\_\_

Our article number: \_\_\_\_\_

Reason for return:

## Send your return to:

World E-com 360 / LY Sweden AB  
Ladugårdsvägen 101  
46170 Trollhättan, Sweden  
[www.lysweden.co.uk](http://www.lysweden.co.uk)