# Workvivo's Ultimate Al Cheat Sheet for Comms & EX Pros

Generative AI isn't here to replace you.

In fact, it's your ultimate professional sidekick, turning impossible tasks into one-click miracles!

# <u>AI by numbers</u>

# 89%

of employees and 92% of leaders report fewer repetitive tasks

69%

of leaders identify need for AI training



of leaders report better collaboration

90%

agree AI saves time and reduces mistakes



# What AI can do for you *now*...





Design custom graphics



Craft interactive learning experiences



Build games and interactive content

## Becoming an AI power user

#### **Getting started**

- Start with one tool (recommended: ChatGPT)
- Focus on content enhancement
- Use pre-written prompts
- ⊘ Always review outputs
- ⊘ Track time savings



#### Advancing as a user

- ⊘ Build prompt libraries
- ⊘ Create custom workflows
- ⊘ Integrate multiple tools
- ⊘ Train team members
- ⊘ Measure impact metrics



## Advanced Techniques

**Prompt Engineering** - Specify clear instructions to guide AI responses and get better results.

*Example: 'Generate a list of 10 employee engagement activities suitable for a remote workforce, considering factors like budget, time constraints, and diverse team interests.'* 

Emotion Prompts - Add emotionally charged language to your prompts

*Example: 'Translate this sentence to Spanish. It's an emergency!'* 

Role Play - Direct AI to take on specific personas for tailored advice or insights.

*Example: 'You are the new, innovative CEO of a fast-growing retail company, inspired by Oprah! Welcome new team members.'* 

Chain of Thought - Encourage AI to show its reasoning process step-by-step.

*Example: 'Let's think through this stepby-step: What key factors should be considered when creating an employee engagement survey for a global remote team? Start with the type of questions we should ask and why.'* 

# Building a powerful prompt

Be specific

Use 'act as' scenarios

Request steps or formats

**Define constraints** 

**Combine functions** 

## Ready-to-use prompts



#### Communicating with frontline workers

'Create a mobile-first announcement about [topic] that:

- Can be read in under two minutes
- Uses simple, clear language
- Includes three key bullet points
- Ends with one clear call to action

Target audience: Retail staff accessing this on mobile devices during breaks'



### Leadership updates

'Draft a strategic update about [initiative] that:

- Opens with key business impact
- Includes two to three relevant metrics
- Addresses stakeholder concerns
- Provides clear next steps

**Format:** 500-word email with executive summary'



#### Change management updates

'Create a change communication plan for [your initiative], including:

- 1. Initial announcement
- 2. FAQ document
- 3. Manager talking points
- 4. Progress updates
- 5. Success metrics

Focus: Transparency and employee impact'



## Essential tools for your kit



#### Content + Collaboration

- ChatGPT: Generate, refine, and brainstorm content.
- Claude: Generate code and content, Transcribe and analyze images
- Gemini: Write, plan or learn.
- Zoom: Video conferencing and team collaboration powered by an Al companion.
- Grammarly: Grammar, spelling, and style checks.
- Wordtune: Paraphrase, rewrite or summarize text.



Visuals + Design

- Leonardo AI: Text to image to video or animation.
- Canva: Auto-generate designs with Magic Design.
- Adobe Firefly: Text to image effects, generative fill and recolor images.
- MidJourney: Text to image



### Audio + Video

- Suno Al: Generate music from text.
- Vidu: Generate videos from text and images.
- **Runway:** Al video editing and creation.
- Pictory: Blog, URL or script to video.



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